

FIG. 1

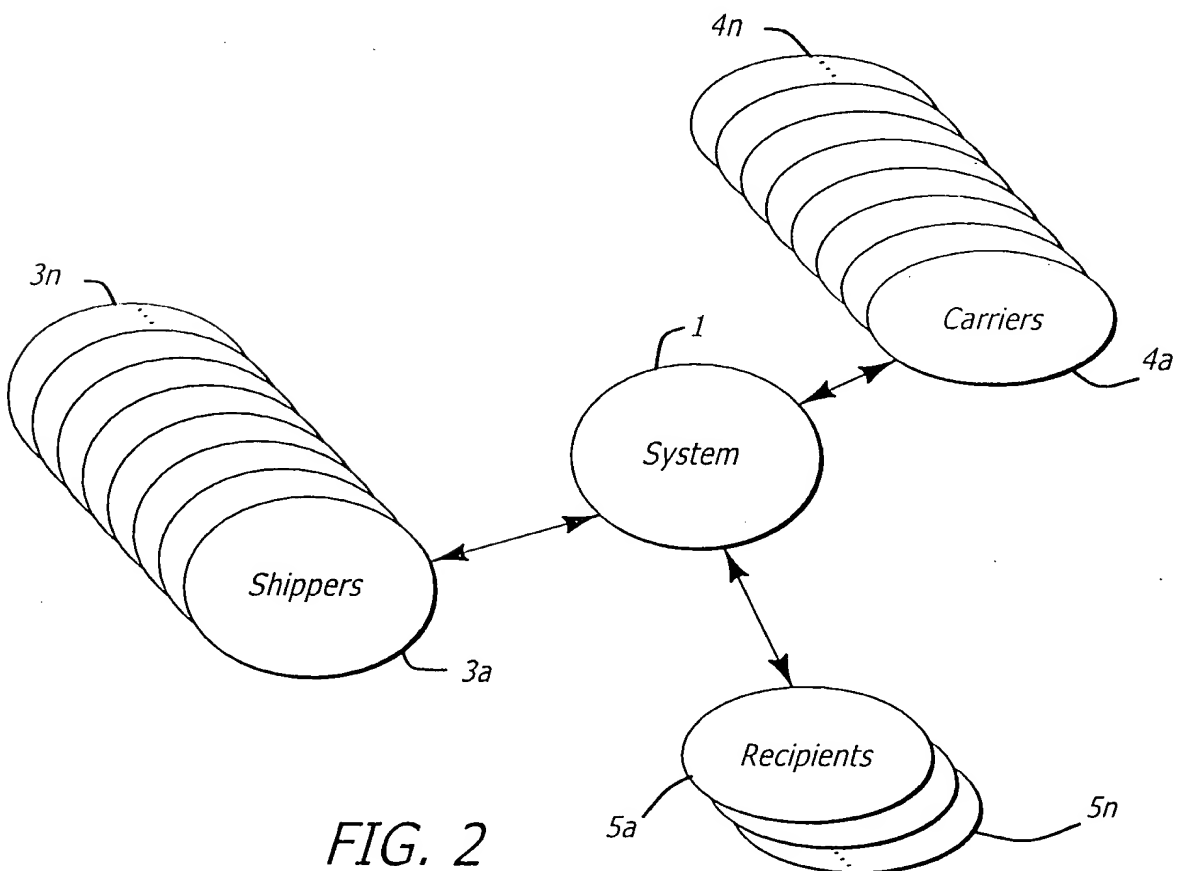


FIG. 2

FIG. 3

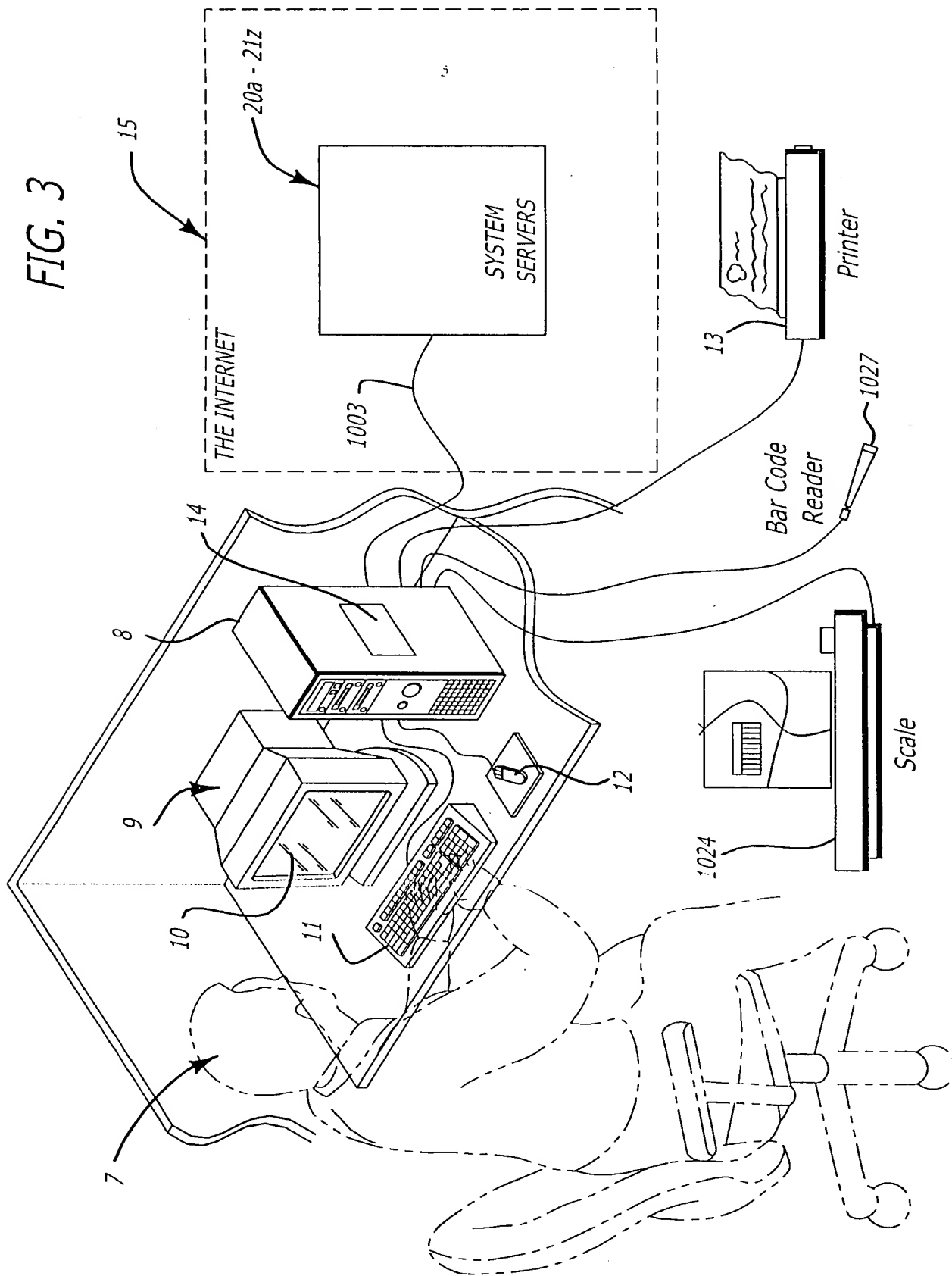
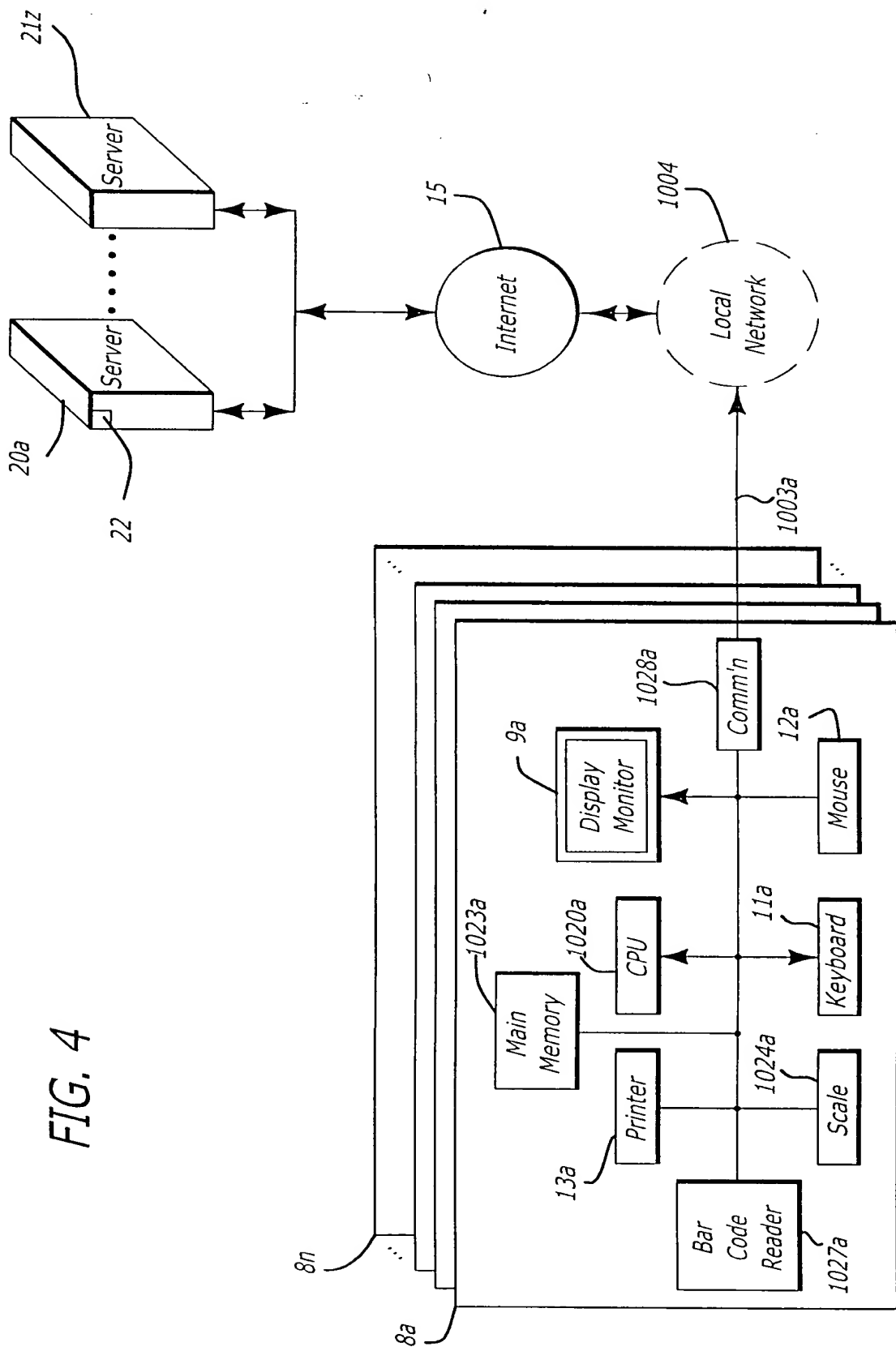


FIG. 4



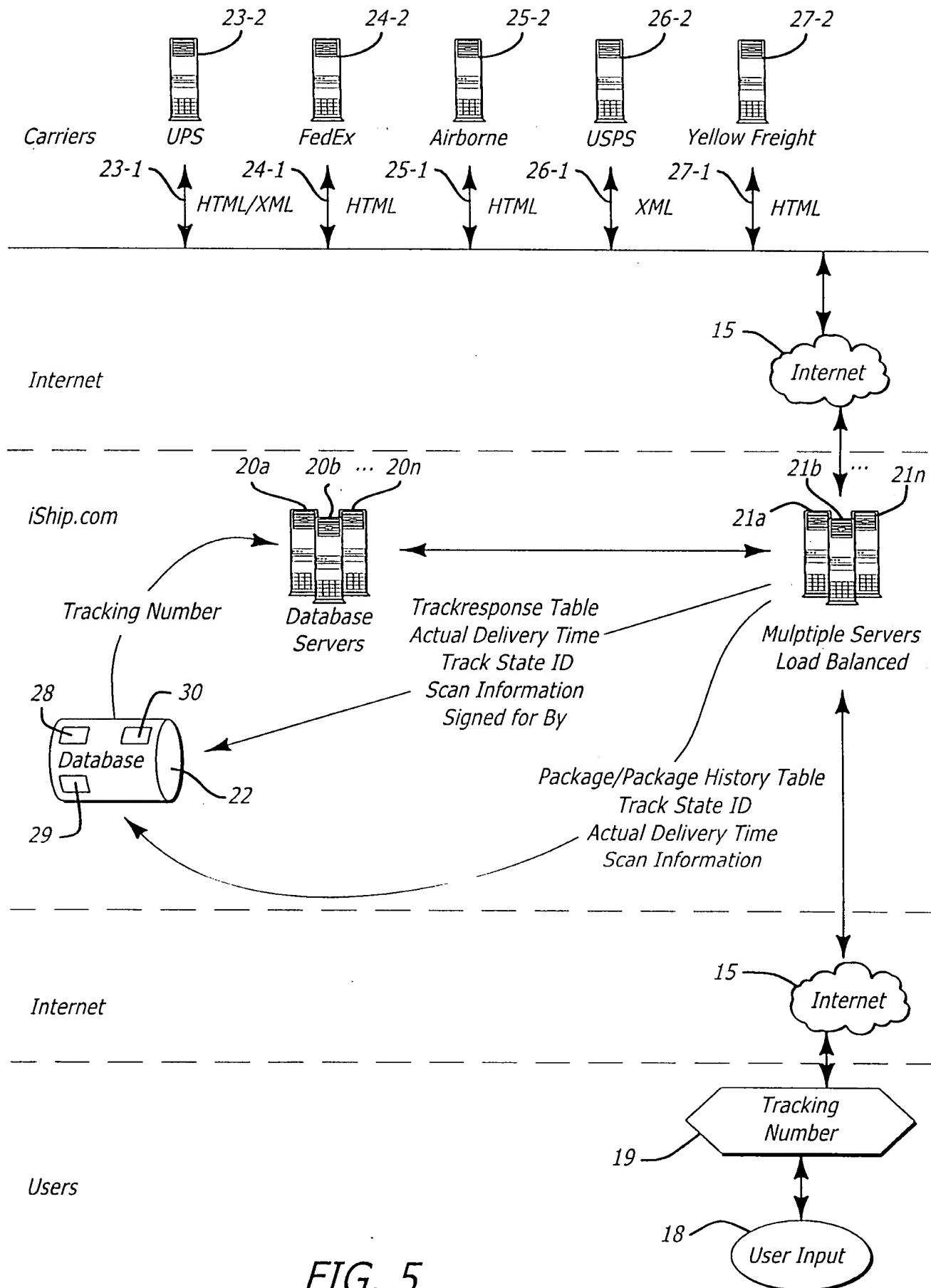


FIG. 5

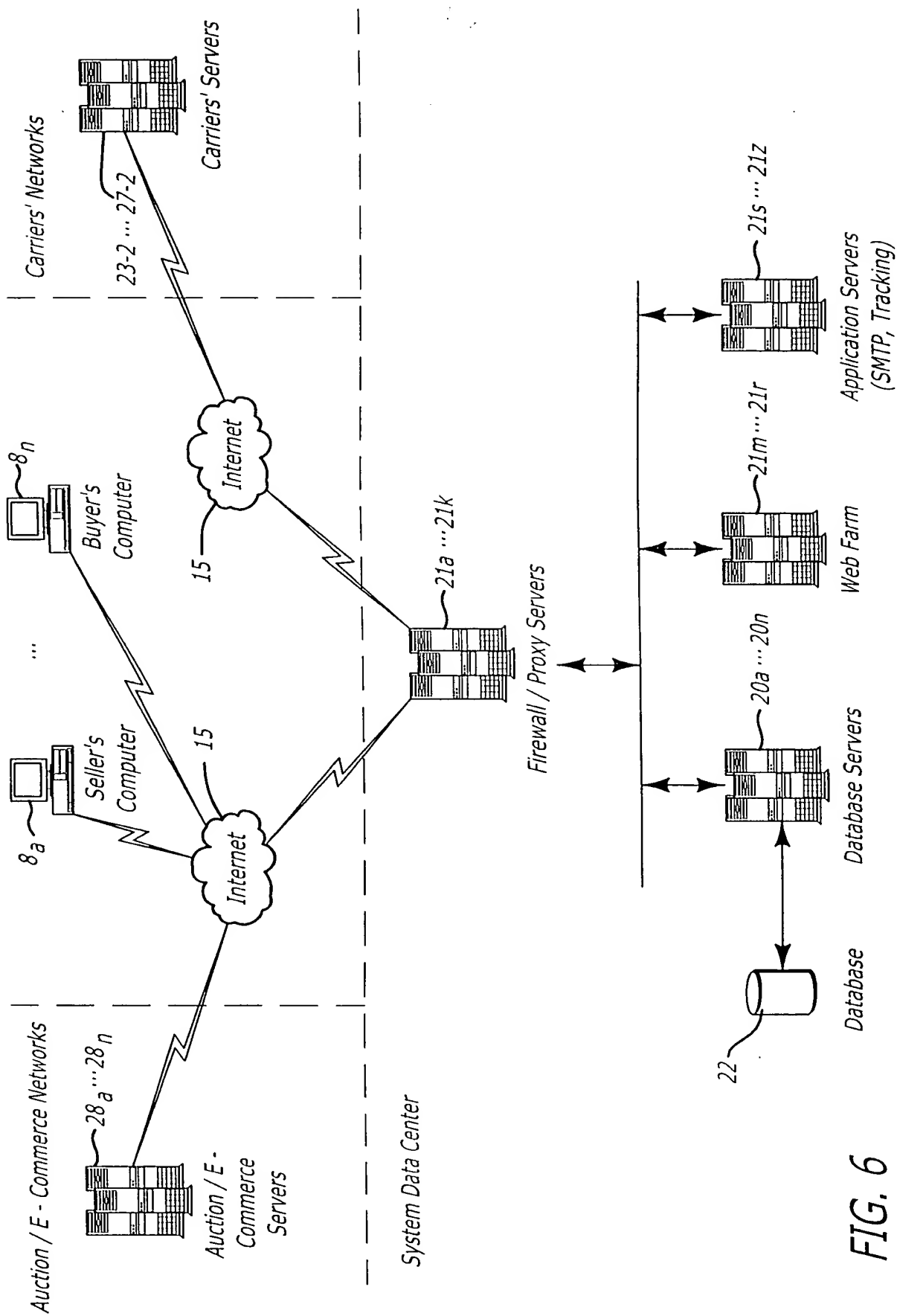


FIG. 6

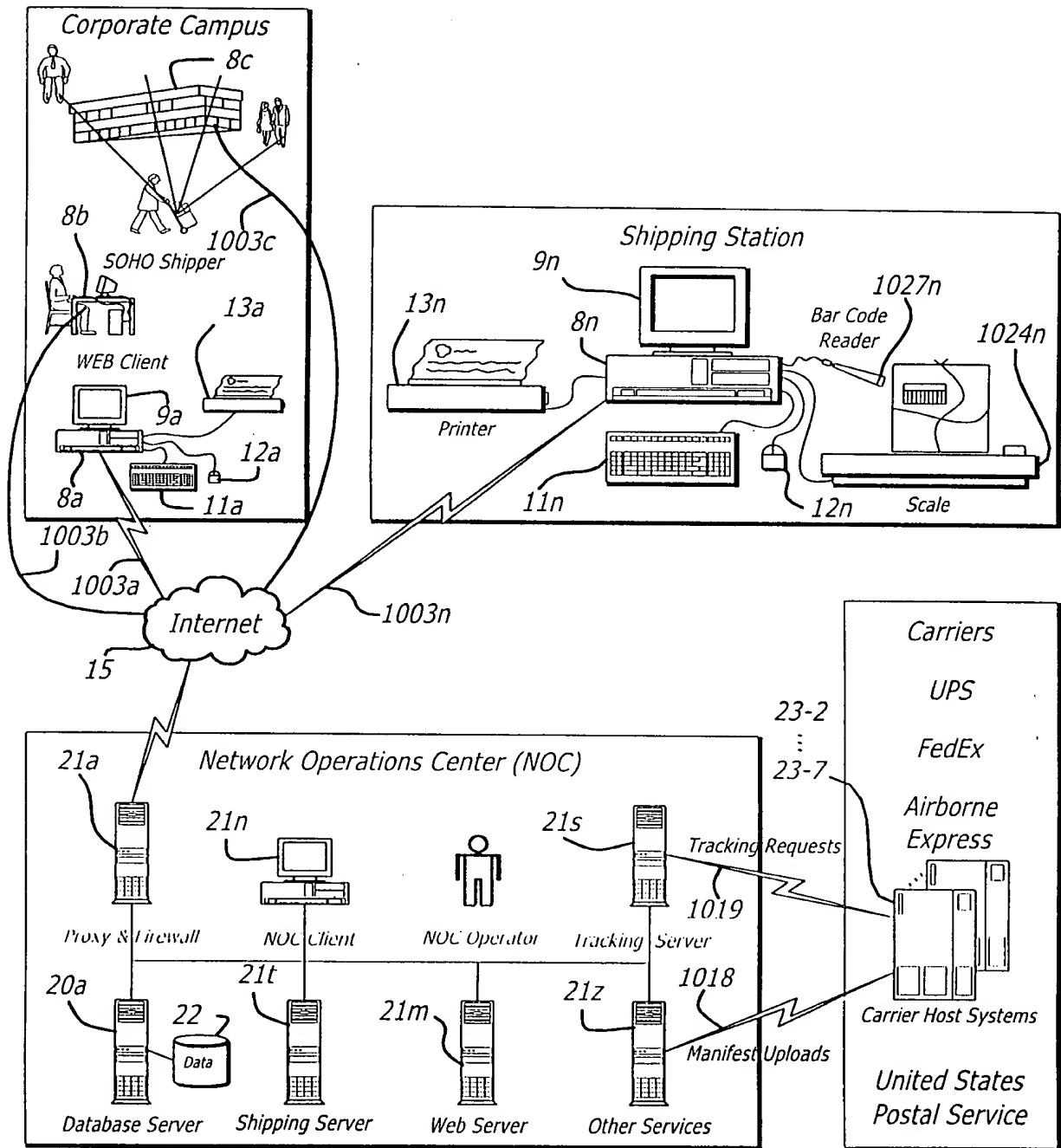


FIG. 7

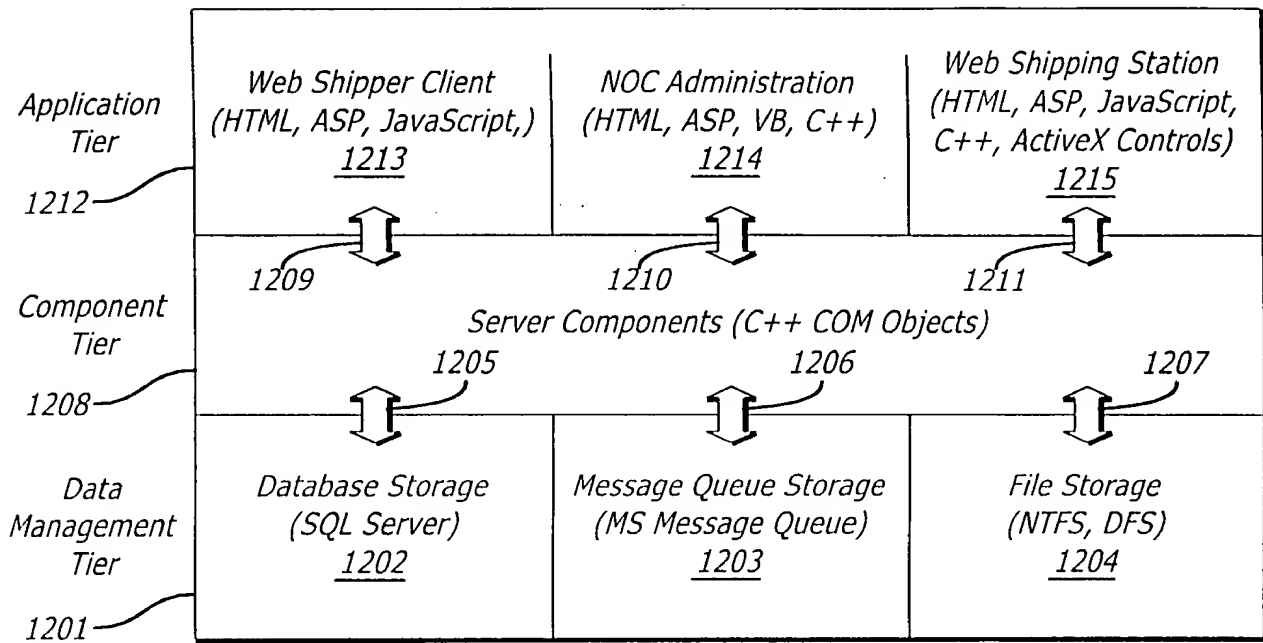


FIG. 8

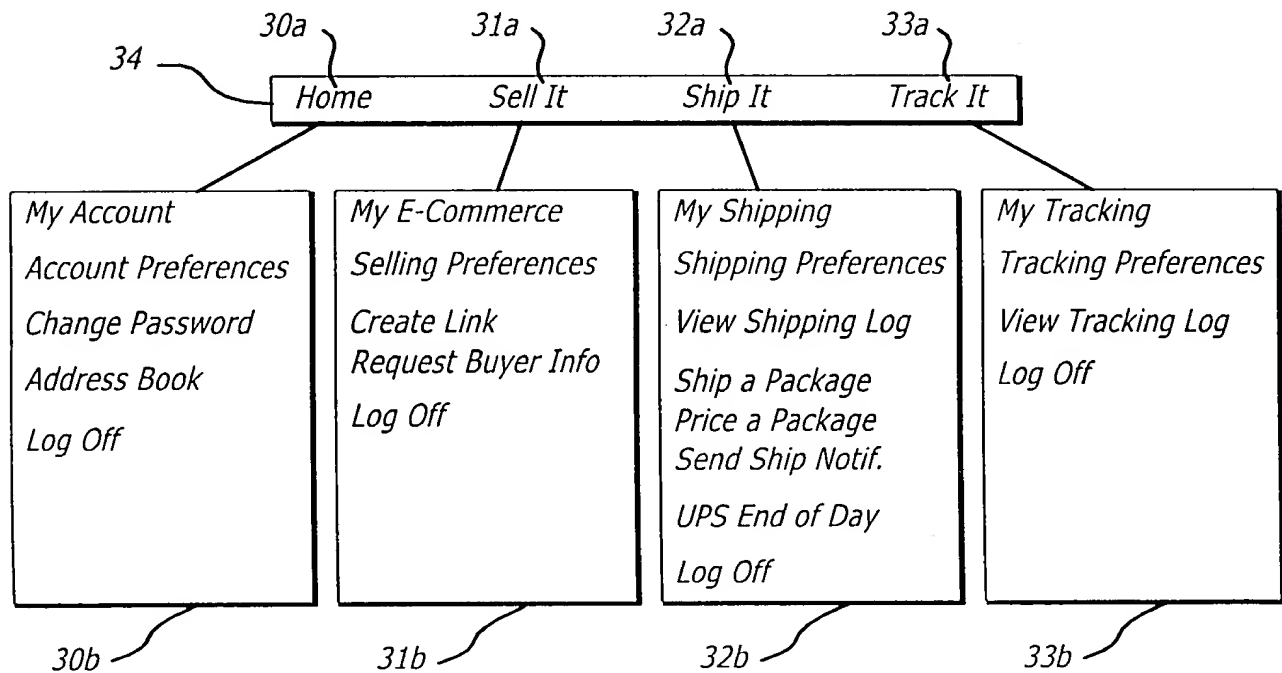


FIG. 9

FIG. 10a is a diagram illustrating a multi-tiered web browser interface for a seller. The interface consists of four overlapping browser windows, each displaying a web page with a menu bar (File, Edit, View, Go, Favorites, Help) and a toolbar (Back, Forward, Stop, Refresh, Home, Search, Favorites, History, Channels, Fullscreen, Mail, Print, Edit). The web pages are titled "XXXXX.com - Your Favorite Browser" and "iShip.com". The first window (41) shows a "Home" page with a "My Account" section. The second window (42) shows a "Sign Up" page. The third window (43) shows a "Sign Up" page. The fourth window (44) shows a "Sign Up" page. A seller (40) is shown interacting with the first window. A large arrow points from the first window to the fourth window. A vertical arrow (45) points from the fourth window to a box (46) labeled "A". A horizontal arrow (47) points from the box (46) to a box (48) labeled "B".

40  
Seller

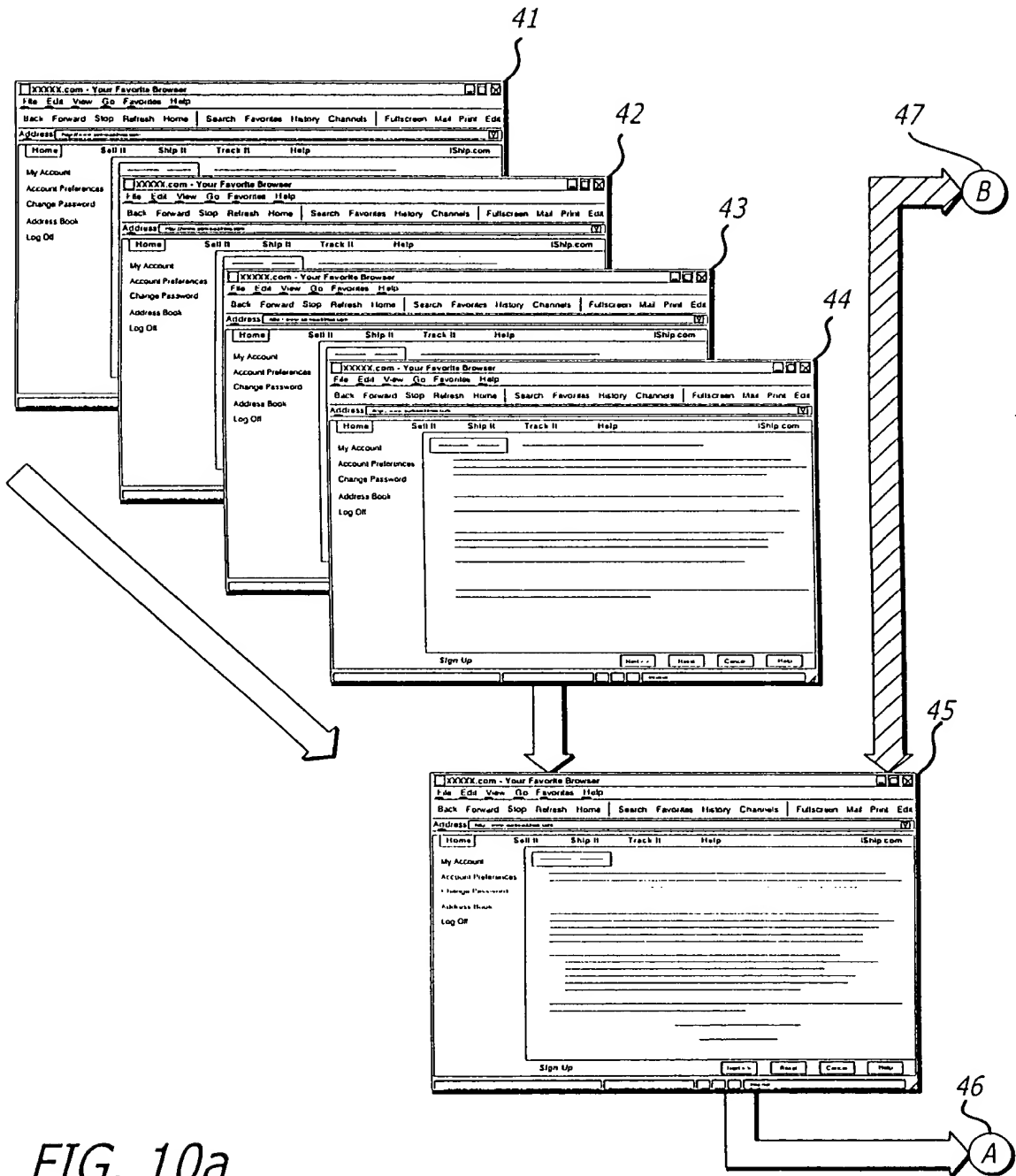


FIG. 10a



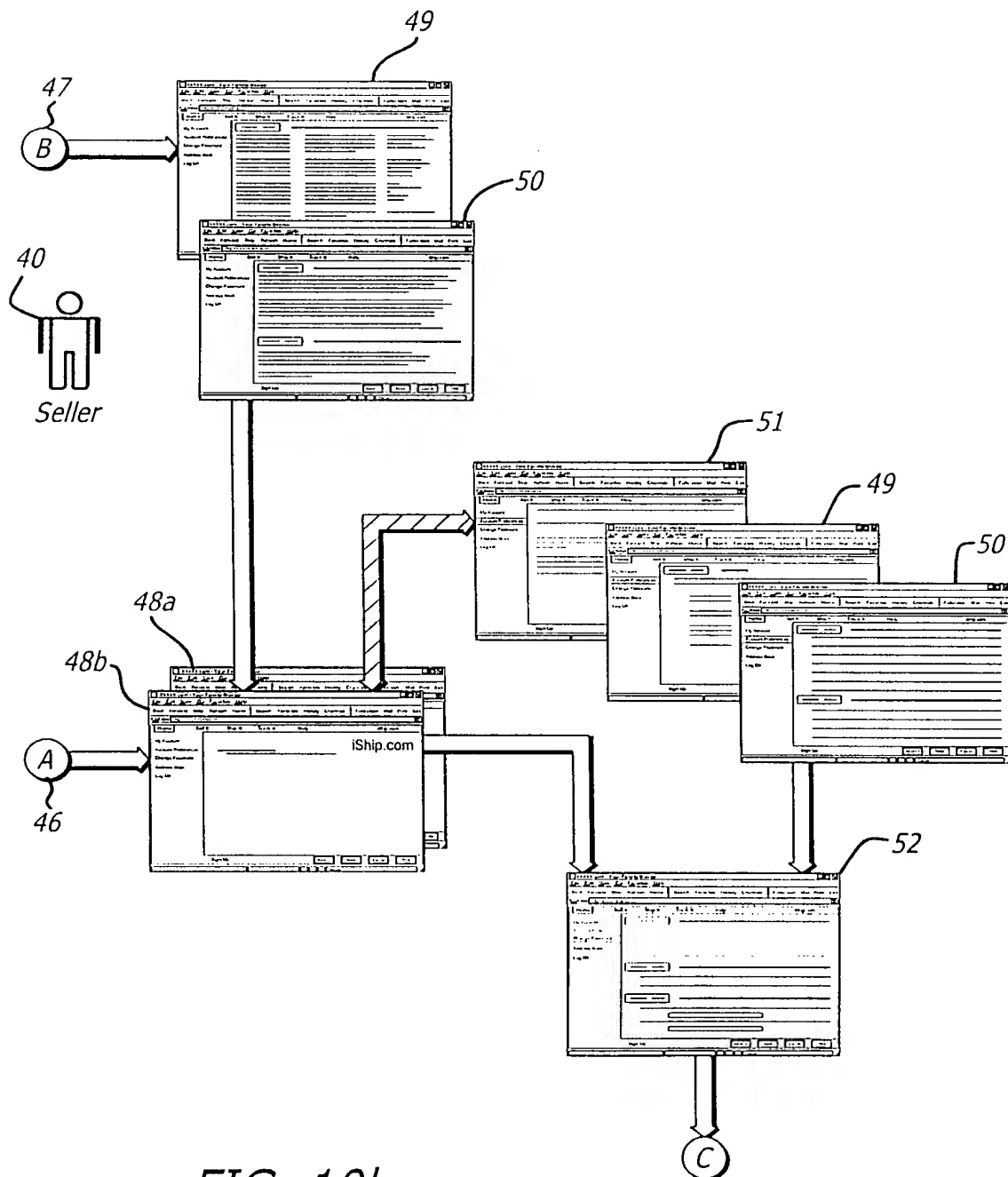


FIG. 10b

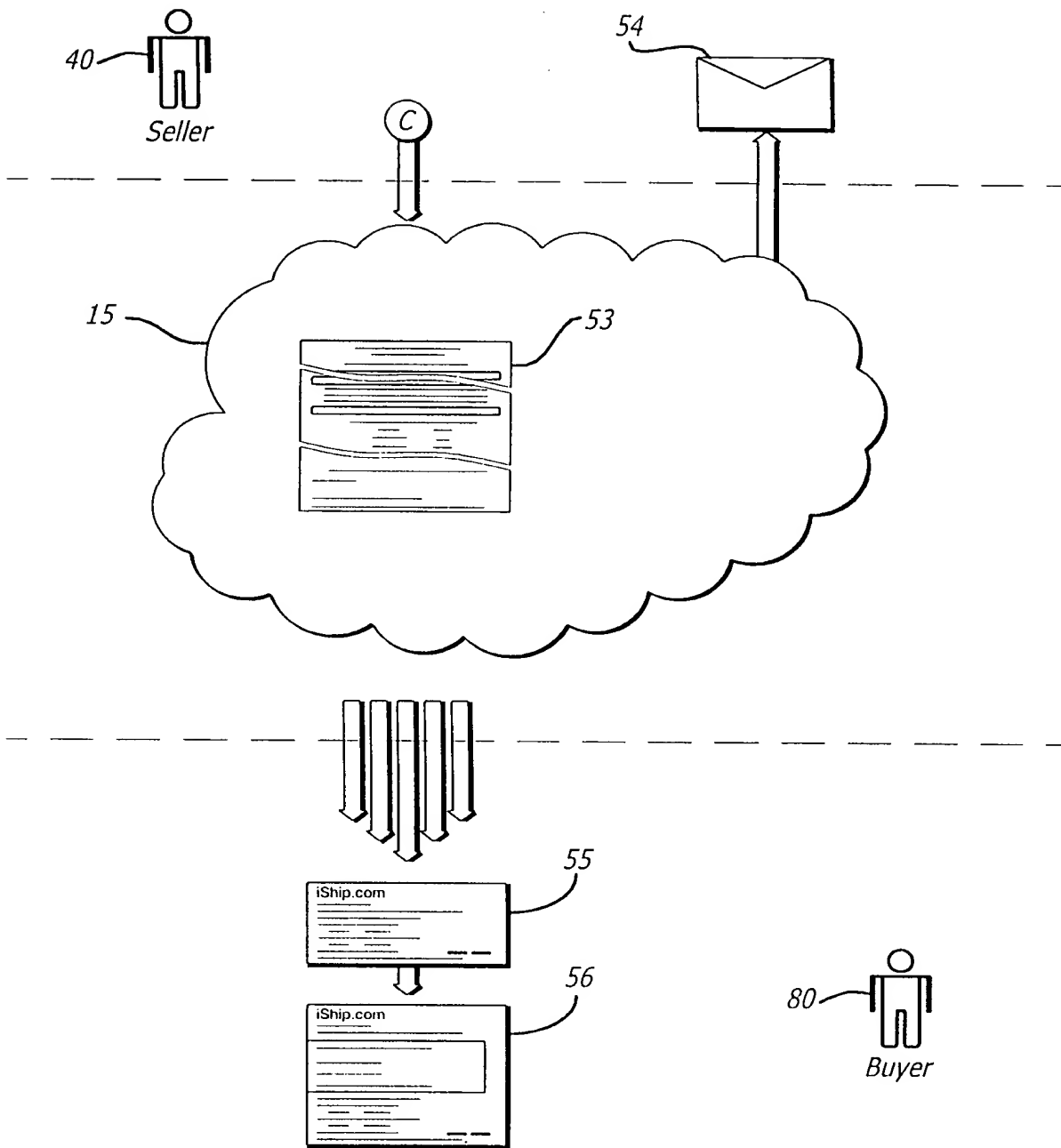


FIG. 10c

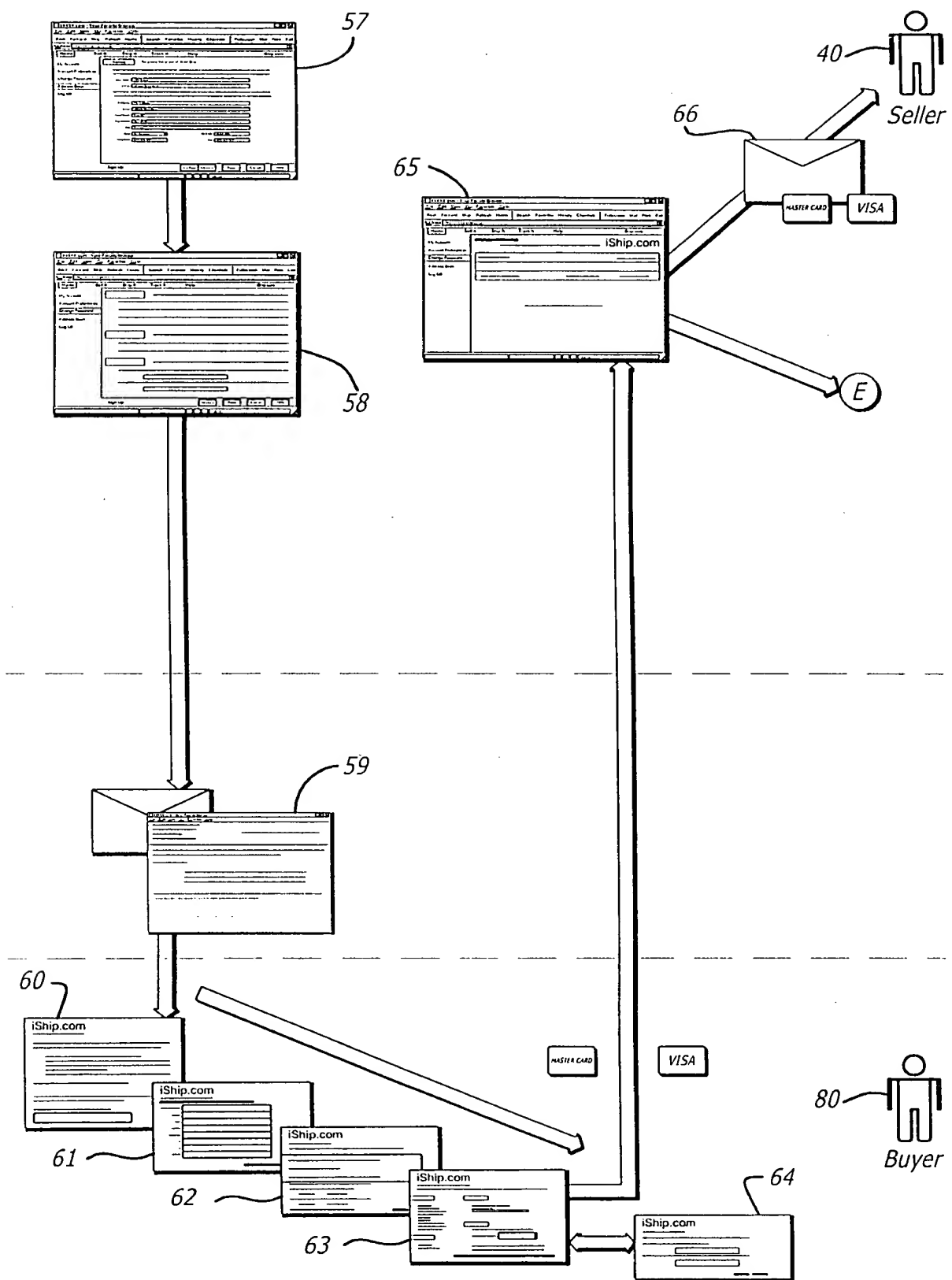
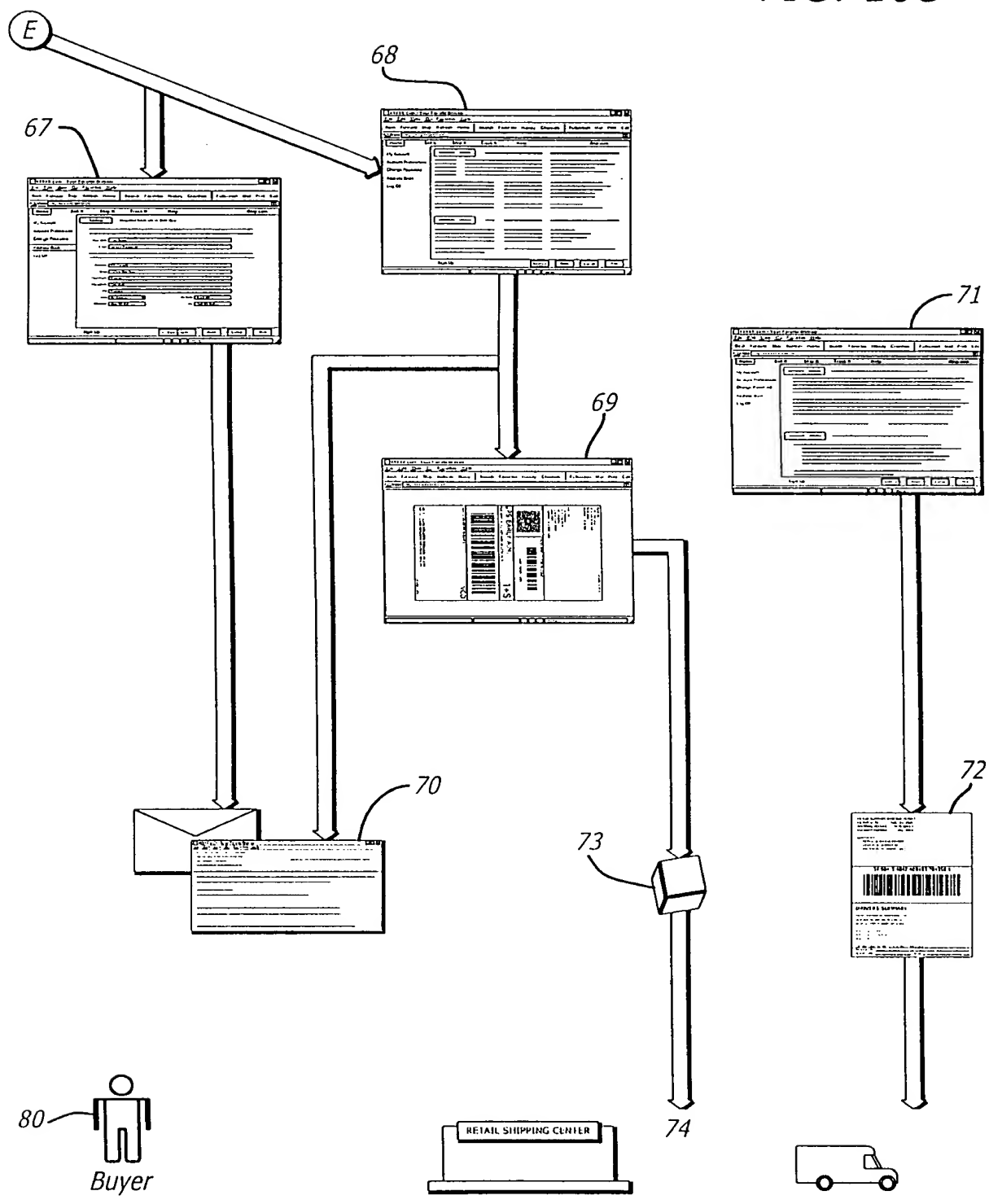


FIG. 10d

FIG. 10e



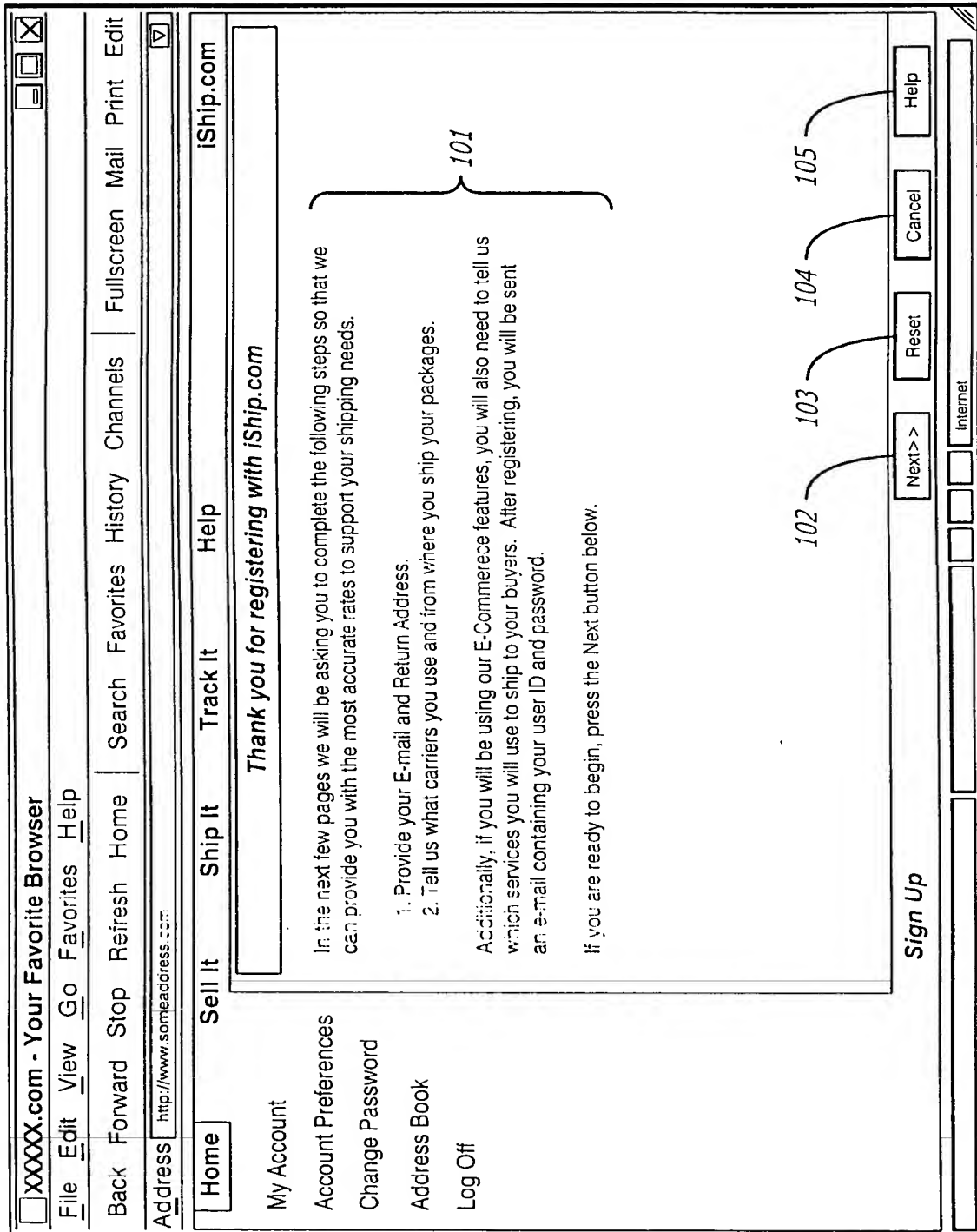


FIG. 11

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home Sell It Ship It Track It Help

My Account

Account Preferences

Change Password

Address Book

Log Off

Address

Required fields are in Bold Blue.

Enter your full name the way you would like it to appear on your package shipping label.  
iShip.com will send shipping and tracking messages to the e-mail address you provide.

Your Name: John Shipper

E-mail: [ishipper@anyisp.com](mailto:ishipper@anyisp.com)

Enter your return address. This should not be a P.O. Box unless you intend to only ship with the USPS. Packages shipped with other carriers cannot be returned to P.O. Boxes.

Company: Any Company

Street: 1234 N. Main Street

Floor/Room: Suite 567

Department: Operations

City: Yourtown

State: AL - Alabama

Zip Code: 20002-1001

Telephone: (524) 555-4321

Fax: (524) 555-1234

Sign Up

<<Back Next>> Reset Cancel Help

Internet

FIG. 12

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home

Sell It Ship It Track It Help

iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

Location

Please pick your default shipping location. 120a

I'll ship the package from: 120b

Regular pickup at my location 121b

Note: You must have a laser printer and UPS Account to ship from this location using iShip.com.

Enter the City, State & Zip Code from which you will be shipping if different than your Return Address.

City: Yourtown 122

State: AL - Alabama 123a

Zip Code: 20002-1001 123b

124

Sign Up

<< Back Next >> Reset Cancel Help

Internet

FIG. 13

**Location** Please pick your default shipping location.

I'll ship the package from:

LOCATION	PICKUP TIMES	COMMENT
Retail Shipping Center 2345 E. Elm Street Anytown, TX 23001-1001 (787) 555-9865	4:45 PM - FEDEX 3:30 PM - UPS	open 24 hours. 7 days a week

**NOTE:** You must have a laser printer to ship from this location using iShip.com.

FIG. 14

**Location** Required fields are in Bold Blue.

Where will you ship your package from?:

LOCATION	PICKUP TIMES	COMMENT	MORE LOCATIONS
Any Company 1234 Main St. N.E. Suite E110 Youtown, WA 98000	3:30 PM - FEDEX 2:30 PM - Airborne 2:30 PM - UPS	The Internet Package Shipper	<input type="button" value="Browse"/>

Destination Zip Code:

**Package** If you are not using carrier packaging select Other Packaging and enter the package dimensions.

Packaging: ☐ Carrier Letter ☐ Carrier Box ☐ Carrier Tube ☐ Other Packaging (indicate size)

Length:  in. Width:  in. Height:  in.

Weight:  lbs.

☐ Check here if your package needs Additional Handling.

See Help if you are not sure if Additional Handling Charges apply to your package.

**Compare Services**

FIG. 15



XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address

Home Sell It Ship It Track It Help iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

UPS Shipping

Tell us if you want to ship your UPS packages using iShip.com

If you have a laser printer or ink/bubble jet printer either A) ship your UPS packages at retail shipping center or B) have your own UPS account you can use iShip.com to process your packages and print your labels. Select below how you would like to process your UPS packages.

140

☐ I will use iShip.com to ship my UPS packages and I have my own UPS Account.

143

☐ UPS Account Number.  Scheduled Pickup time:  AM  PM

144

☐ I will use iShip.com to ship my UPS packages but do not have a UPS Account. I will drop the packages off at my local retail shipping center. Please set my default Shipping Location to my retail shipping center.

145

☐ I will not use iShip.com to ship my UPS packages.

102

If you have chosen to ship your UPS packages with iShip.com using your own UPS account, you will be notified by e-mail when UPS has activated your account for Internet based shipping. This typically takes two business days.

Sign Up

< Back

Next >

Reset

Cancel

Help

Internet

FIG. 16

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

E-Commerce

If you sell your products using online auctions, classified services or your own Web Site iShip.com can offer you a way to not only show your Buyers what they will pay for shipping, but also automate the entire post-sale process

We will help you notify the Buyer of the total sale price - including shipping, getting the Buyer's shipping selections, getting the shipping address and even collecting credit card information for you to process. We can also let you add your business's handling charges without having to calculate percentages or subtotals. We do the work for you.

To setup your Selling Preferences you will need to do only three easy steps:

1. Select the services you will use to ship your products. The Buyers will see only the services you select.
2. Select how your shipping charges are displayed. Is your shipping included in the sale? Do you charge for handling? We will make sure the price is right.
3. Select what kinds of payment you accept. We will find out how the Buyer is going to pay. We will even collect credit card information for you to process.

You can set these preferences up now or later, but if you would like to do it now, press Continue. Otherwise, press Finish to complete registration.

Continue >>

< Back

Finish

Reset

Cancel

Help

Sign Up

Internet

FIG. 17

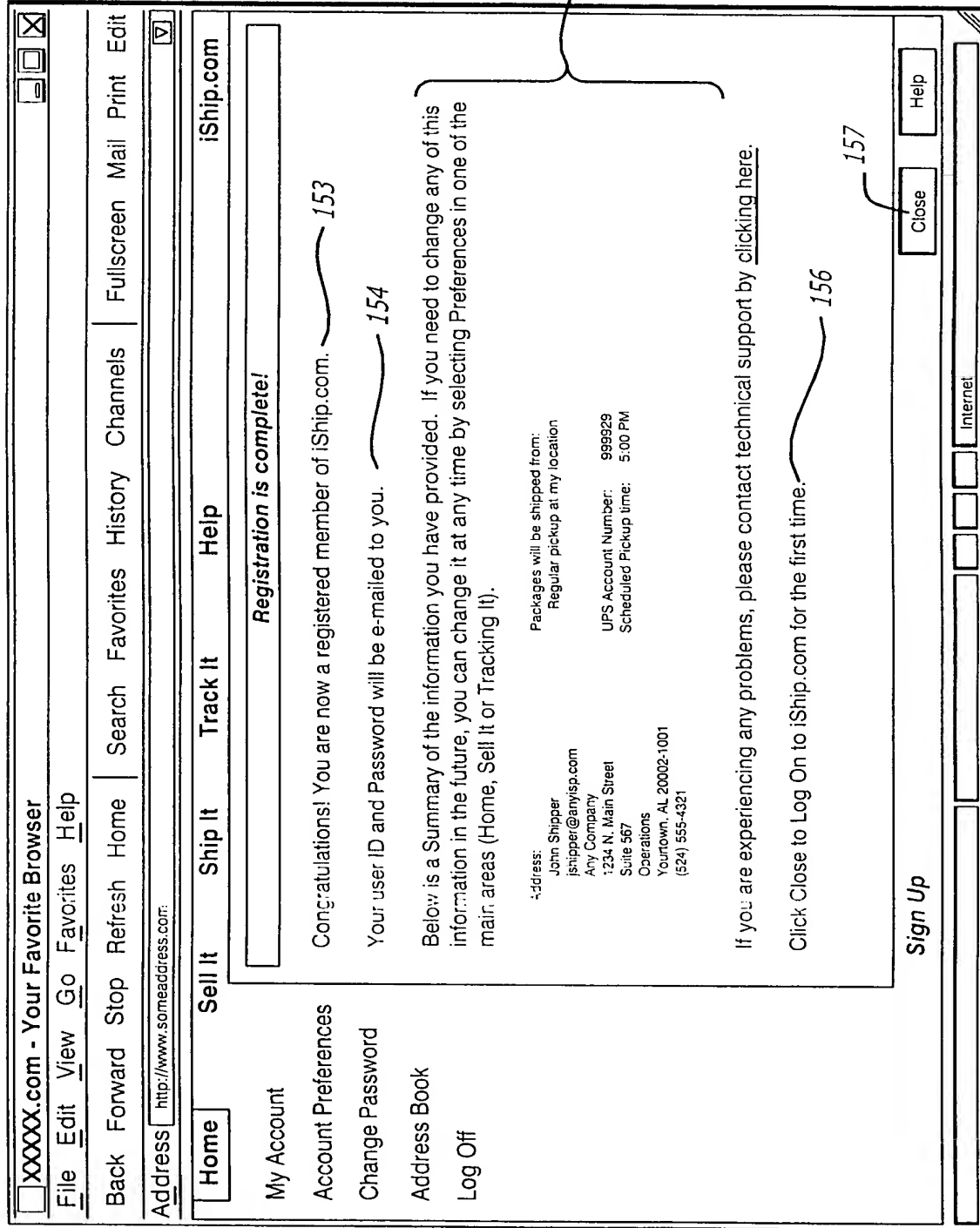


FIG. 18

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home

Sell It

Ship It

Track It

Help

iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

Services

Check all that apply.

Select those services which you will use to ship your products. Only those services you have selected will be displayed when a Buyer views the rates.

160

161a

162

163a

163d

164

165a

165d

165g

166

167a

161b

161c

163b

163e

165b

165e

167b

163c

165c

165f

165

Sign Up

<< Back

Next >>

Reset

Cancel

Help

FIG. 19

XXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

My iShip
Price It
Ship It
Track It
Account Info
Help

My Pricing
Price a Package
Address Book
My Selling
Create Links
Request Buyer Info
Price Preferences
Log Off

Services
Check all that apply.

Select those services which you will use to ship your products. Only those you have selected will be displayed when a Buyer views the rates.

☒ Airborne Express
☒ Overnight Air Express
☒ Next Afternoon Service
☒ Second Day Service

☒ FedEx
☒ First Overnight
☒ 2 Day
☒ Priority Overnight
☒ Express Saver
☒ Standard Overnight

☒ UPS
☒ Next Day Air Early AM
☒ 2nd Day Air
☒ Ground
☒ Next Day Air
☒ 2nd Day Air
☒ 3 Day Select
☒ Next Day Air Saver

☒ USPS
☒ Express Mail
☒ Priority Mail
☒ Parcel Post

Pricing Preferences
Next > >
Cancel
Help

Internet

FIG. 20

XXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com

Home
Sell It
Ship It
Track It
Help
iShip.com

My Account
Account Preferences
Change Password
Address Book
Log Off

Charges

170 Item cost includes shipping charges. No rates are displayed, only services available.
171 Buyer pays actual shipping charges.
172 Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.
173 ☐ Add Percentage of Shipping Cost %
175 ☐ Add Fixed Handling Charge \$
177 ☐ Add iShip.com Service Fee

Payment

179a ☐ Visa
179b ☐ American Express
179c ☐ Personal Check
179d ☐ Cashier's check
179e ☐ MasterCard
179f ☐ Discover
179g ☐ Money Order
180 ☐ Collect credit card information so that I can process it myself.

178 Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.

152

Sign Up
< Back Finish Reset Cancel Help
Internet

FIG. 21

<input type="text" value="XXXXX.com - Your Favorite Browser"/>				
<a href="#">File</a> <a href="#">Edit</a> <a href="#">View</a> <a href="#">Go</a> <a href="#">Favorites</a> <a href="#">Help</a>				
Back	Forward	Stop	Refresh	Home
Search		Favorites		History
Channels		Fullscreen		Mail
Print		Edit		
Address <input type="text" value="http://www.someaddress.com"/>				
My iShip	Price It	Ship It	Track It	Account Info
Help				
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p><b>My Pricing</b></p> <p>Price a Package</p> <p>Address Book</p> <p>My Selling</p> <p>Create Links</p> <p>Request Buyer Info</p> <p>Price Preferences</p> <p>Log Off</p> </div> <div style="width: 50%;"> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p><b>Charges</b></p> <p>Select how you want to display your Buyer's shipping charges.</p> <p><input type="radio"/> Item cost includes shipping charges. No rates are displayed, only services available.</p> <p><input type="radio"/> Buyer pays actual shipping charges.</p> <p><input type="radio"/> Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.</p> <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> Add Percentage of Shipping Cost           <input type="text" value=""/> %         </div> <div> <input type="checkbox"/> Add Fixed Handling Charge           <input type="text" value=""/> \$         </div> <div> <input type="checkbox"/> Add iShip.com Service Fee         </div> </div> </div> <div> <p><b>Payment</b></p> <p>Select what Payment Methods you will accept from the Buyer.</p> <p>Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.</p> <div style="display: flex; justify-content: space-between;"> <div> <input checked="" type="checkbox"/> Visa   <input checked="" type="checkbox"/> MasterCard         </div> <div> <input checked="" type="checkbox"/> American Express   <input checked="" type="checkbox"/> Discover         </div> <div> <input checked="" type="checkbox"/> Personal Check   <input checked="" type="checkbox"/> Money Order         </div> <div> <input checked="" type="checkbox"/> Cashier's check         </div> </div> <p><input checked="" type="checkbox"/> Collect credit card information so that I can process it myself.</p> </div> </div> </div>				
<b>Pricing Preferences</b>				
<input type="button" value="Back"/>		<input type="button" value="Save"/>		<input type="button" value="Cancel"/>
<input type="button" value="Help"/>				

FIG. 22

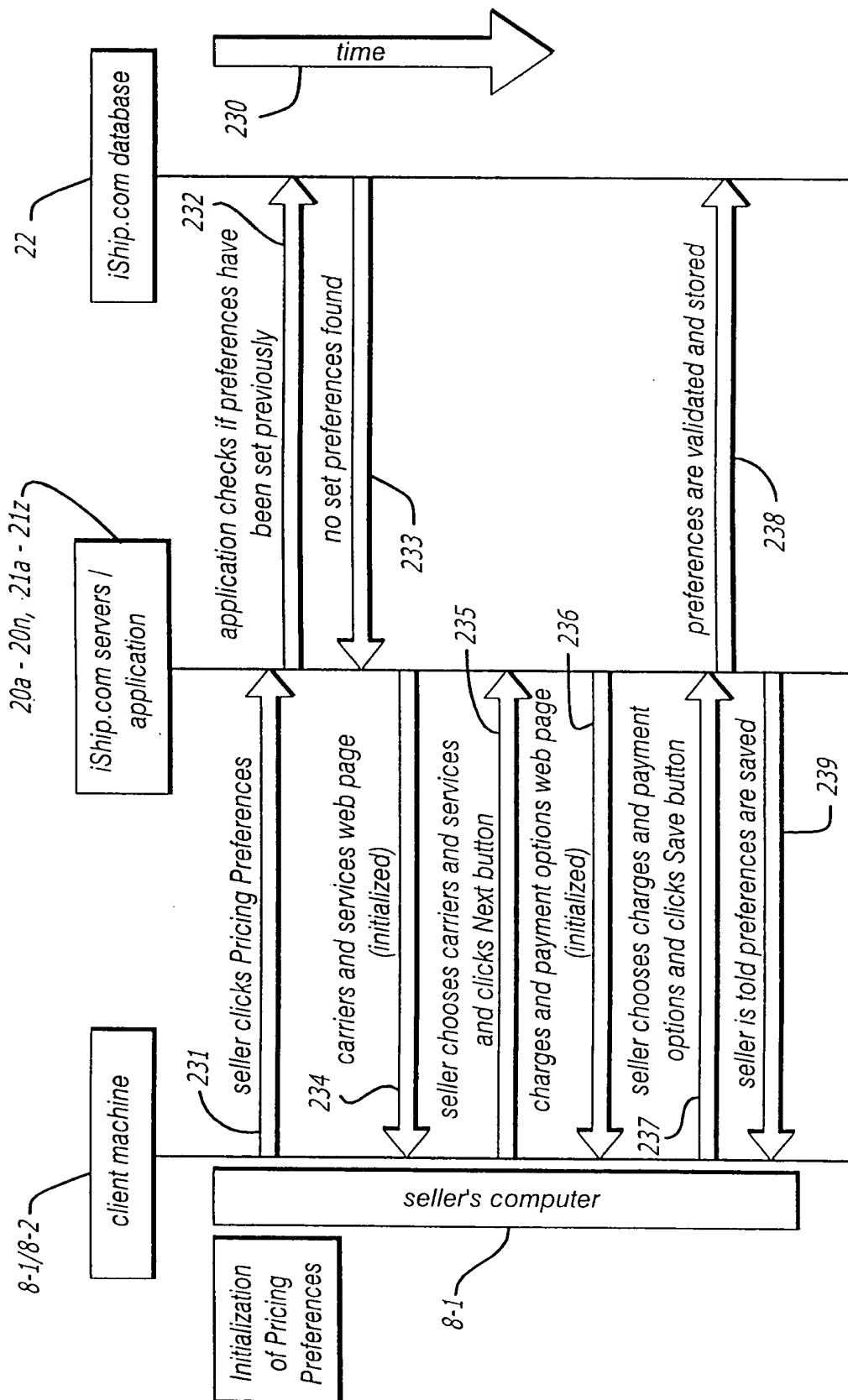


FIG. 23



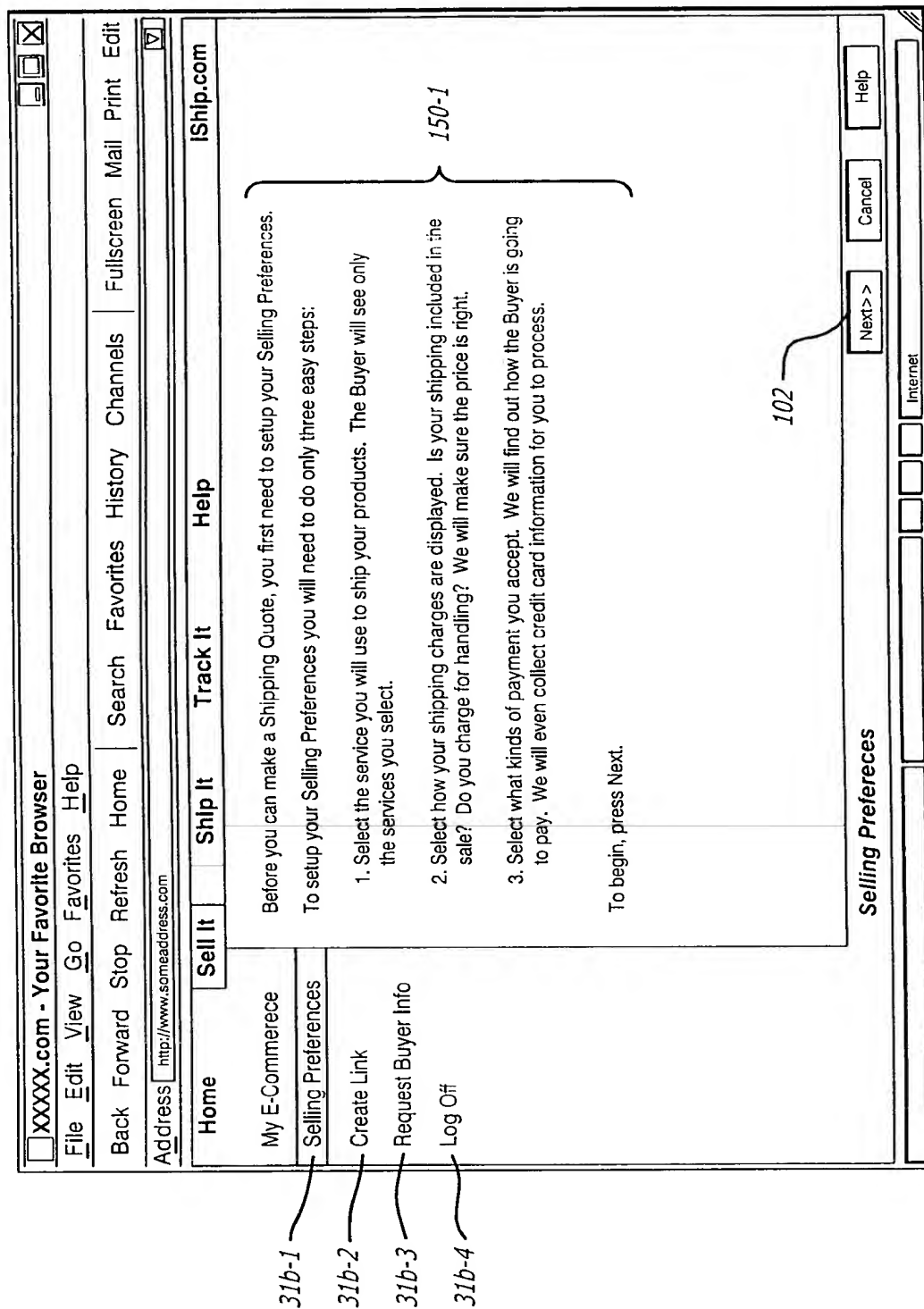


FIG. 24

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home Sell It Ship It Track It Help IShip.com

My E-Commerce

Selling Preferences

Create Link

Request Buyer Info

Log Off

1. Define Item

Enter the shipping weight and value of the item you are selling.

Weight\*: 15 lbs. Irregular or Non-Standard Packaging

Loss Protection: Basic Coverage\*\* Declared Value \$ 500.00

2. Preview Item

Select an example destination or enter a Zip Code to preview.

Los Angeles, CA Destination Zip Code Preview

3. Create Link

Press Go to generate a link. Paste the link into your HTML code.

Link Type: HTML Link Web Address Only

Link Text: View your shipping costs!

Link Text: <a target="\_new" href="http://resnoc/commerce/default.asp?K=A9UUHH&W=0.5&V=0">View your shipping costs!</a>

Create Link

Close Help

FIG. 25

FIG. 26

1074 {

**Location** Required fields are in **Bold Blue**.

Where will you ship your package from?: Will drop off at Carrier Drop Box 1040 1041

NOTE: You must have a laser printer and credit card to ship from this location using iShip.com.  
Enter the Origin and Destination Zip Codes for your package.

Origin Zip Code: 99999-9999 1053

Destination Zip Code: 99999-9999 1042

**Package** If you are not using carrier packaging select Other Packaging and enter the package dimensions.

1075 {

**Packaging:**

- 1043 ☒ Carrier Letter
- ☐ Carrier Box 1046
- ☐ Carrier Pak 1047
- ☐ Carrier Tube
- 1044 ☐ Other Packaging (indicate size) 1052

Length: 1045 in. Width: 1050 in.

Height: 1048 in.

Weight: 1051 lbs.

Price will vary if the estimated weight differs from the actual weight shipped.

☐ Check here if your package needs Additional Handling.

See Help if you are not sure if Additional Handling Charges apply to your package.

**Compare Services**

Next>> 102 Reset 103 Cancel 104 Help 105

FIG. 26

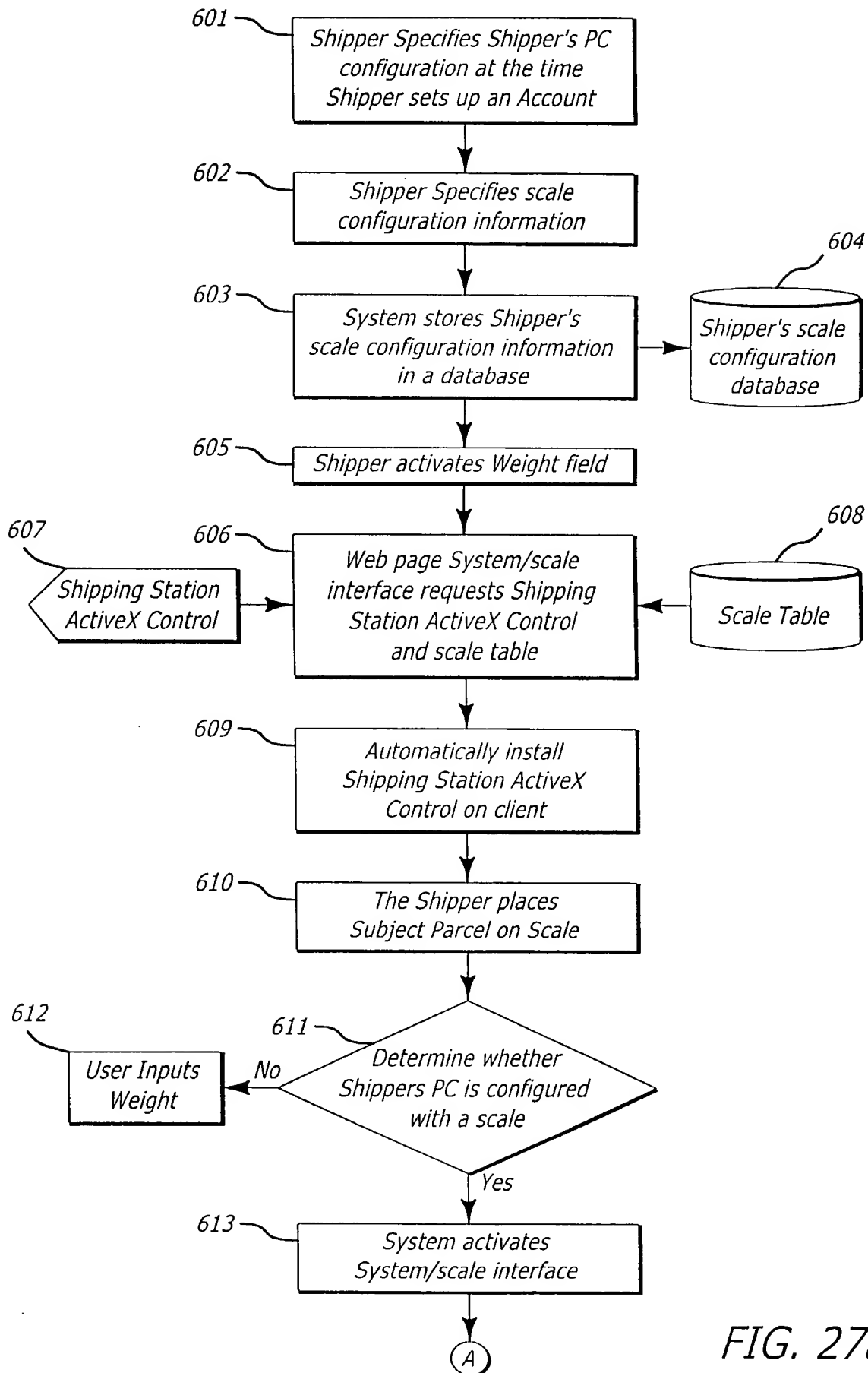


FIG. 27a

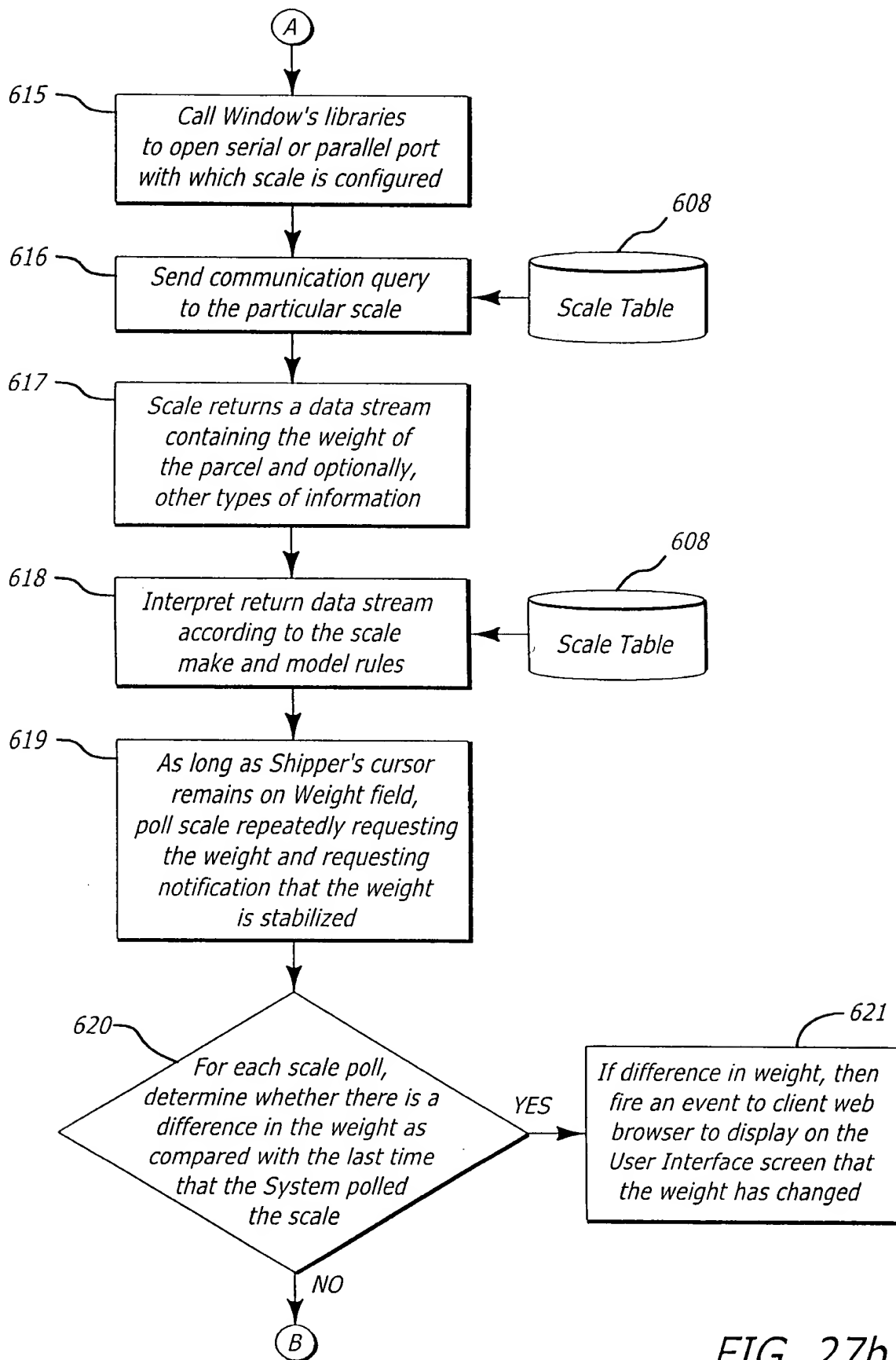


FIG. 27b

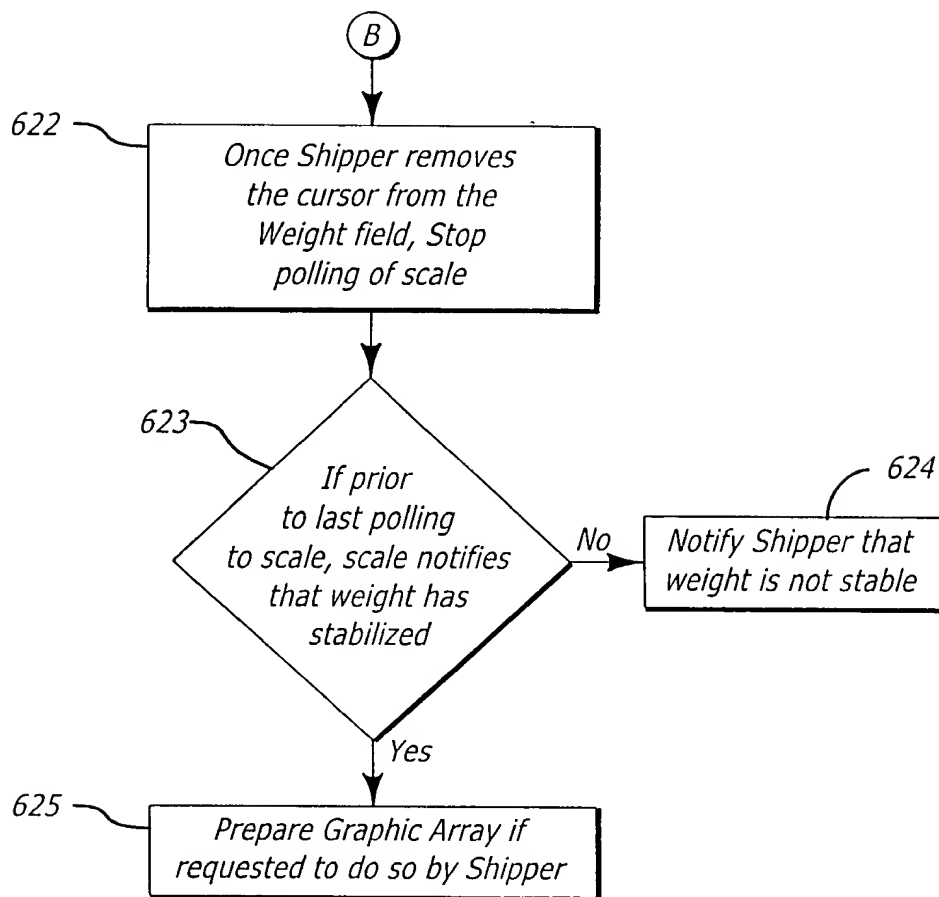


FIG. 27c

Options

Select the service options you want to apply to your package.

1082

Loss Protection: ☒ Basic Coverage ☐ Declared Value \$

1080

1081

Delivery Notifications:

1083

☐ E-mail Notification ☐ E-mail Others...

1084

☐ Verbal Confirmation

1087

Other Options:

1086

☐ Services must be guaranteed ☐ Destination is a Residence

1088

☐ Signature not required

1090

1032-1

1032-2

1032-3

1032-4

1032-5

1032-6

1032-7

Monday, 28 Sep 99

1099

1093-1

1093-2

1093-3

1093-4

1093-5

1101b

1101a

1097a

1097b

1107

1108

1097

1110

1140b

1141

1141b

1142

1142b

1093

1091

1096

Will drop off at Carrier Drop Box

1067

Compare Services

117

<< Back

Next >>

Reset

Cancel

Help

FIG. 28

XXXXX.com - Your Favorite Browser

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

My iShip

My Pricing

Price a Package

Address Book

My Selling

Create Links

Request Buyer Info

Price Preferences

Log Off

Price It

Ship It

Track It

Account Info

Help

1. Define Item

Enter the shipping weight and value of the item.

Weight\*: 10 lbs. ☐ Irregular or Non-Standard Packaging

\*(Additional charges may be applied if the weight entered differs from the actual weight when shipped.)

Loss Protection: ☒ Basic Coverage\*\* ☐ Declared Value \$

\*\* (Up to the first \$100, except Express mail which is up to the first \$500. Priority Mail has no basic coverage.)

2. Preview Item

Select an example destination or enter a Zip Code to preview.

☒ (Select One)  ☐ Destination Zip Code

3. Create Link

Press Go to generate a link. Paste the link into your HTML code.

Link Type: ☒ HTML Link ☐ Web Address Only

Link Text:

Link Text:

Create Link

FIG. 29



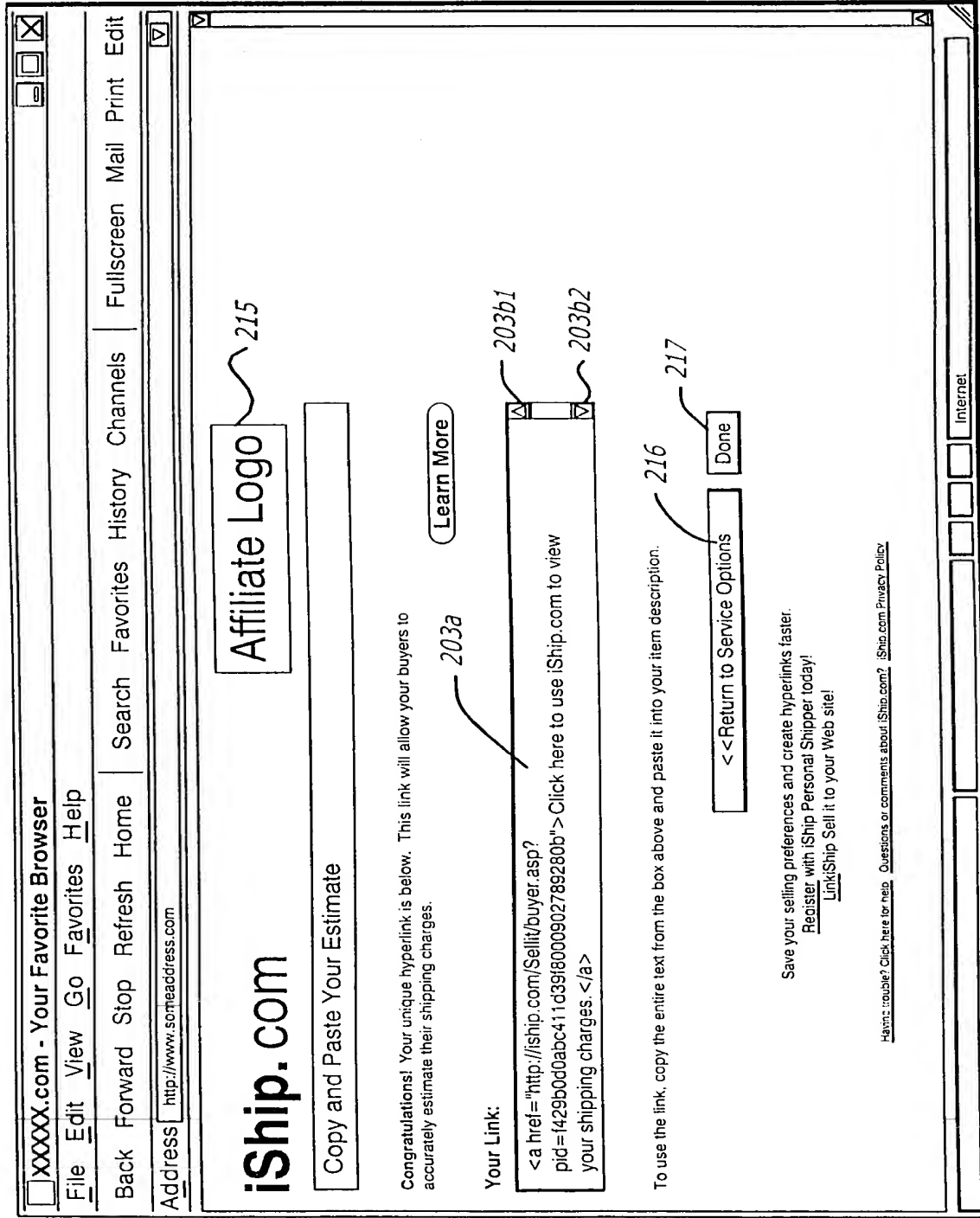


FIG. 30

`<a target="_new"`  
`href="http://iship.com/commerce/default.asp?K=A6V1XZ`  
`&W=10&V=0&H=0">View Tour Shipping Costs!</a>`

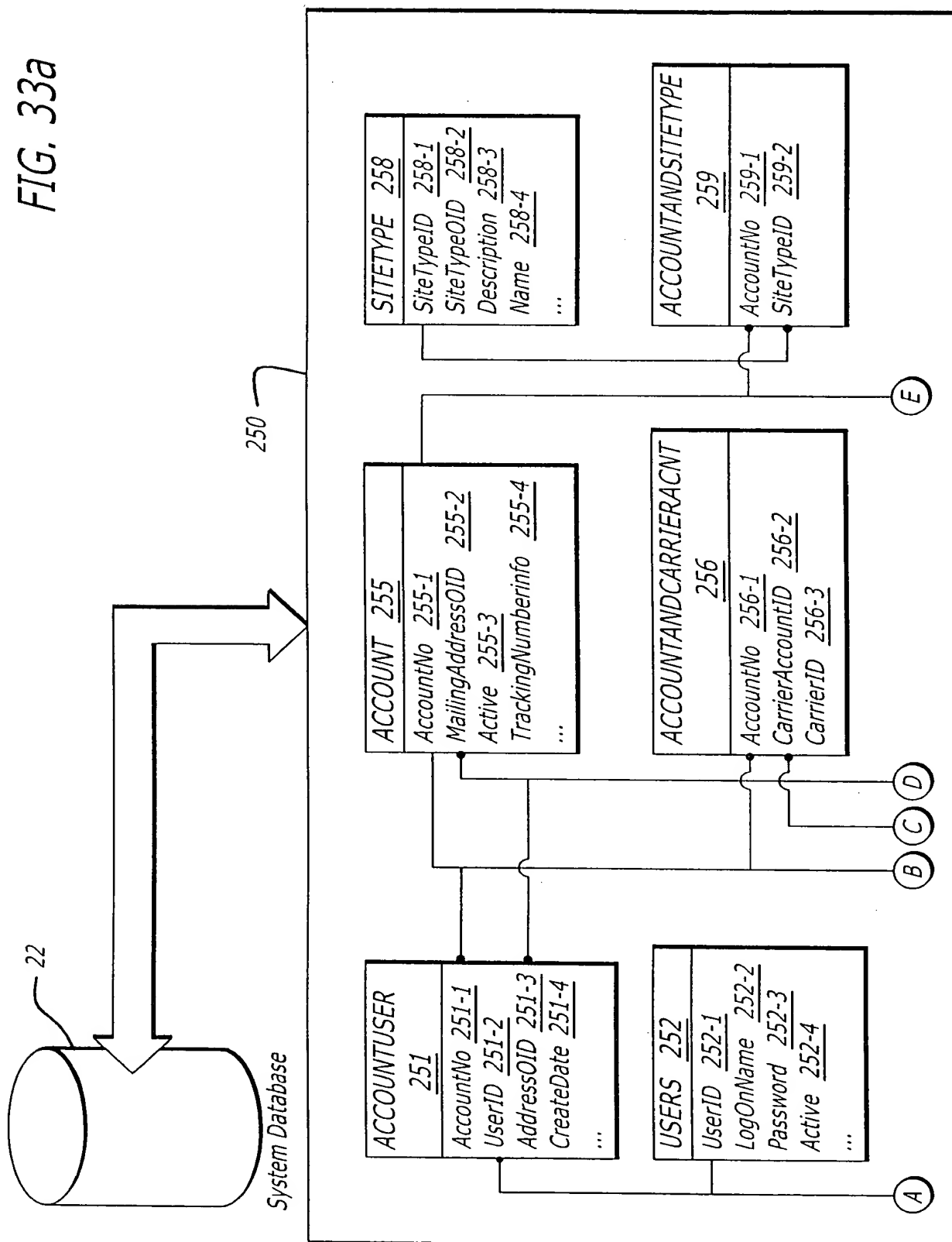
210  
 210-1  
 210-2  
 211 212 213 214

FIG. 31

`<a href="http://iship.com/Sellit/buyer.asp?`  
`pid=f429b0d0abc411d39f8000902789280b"`  
`>Click here to use iShip.com to view your shipping charges.</a>`

220  
 214

FIG. 32



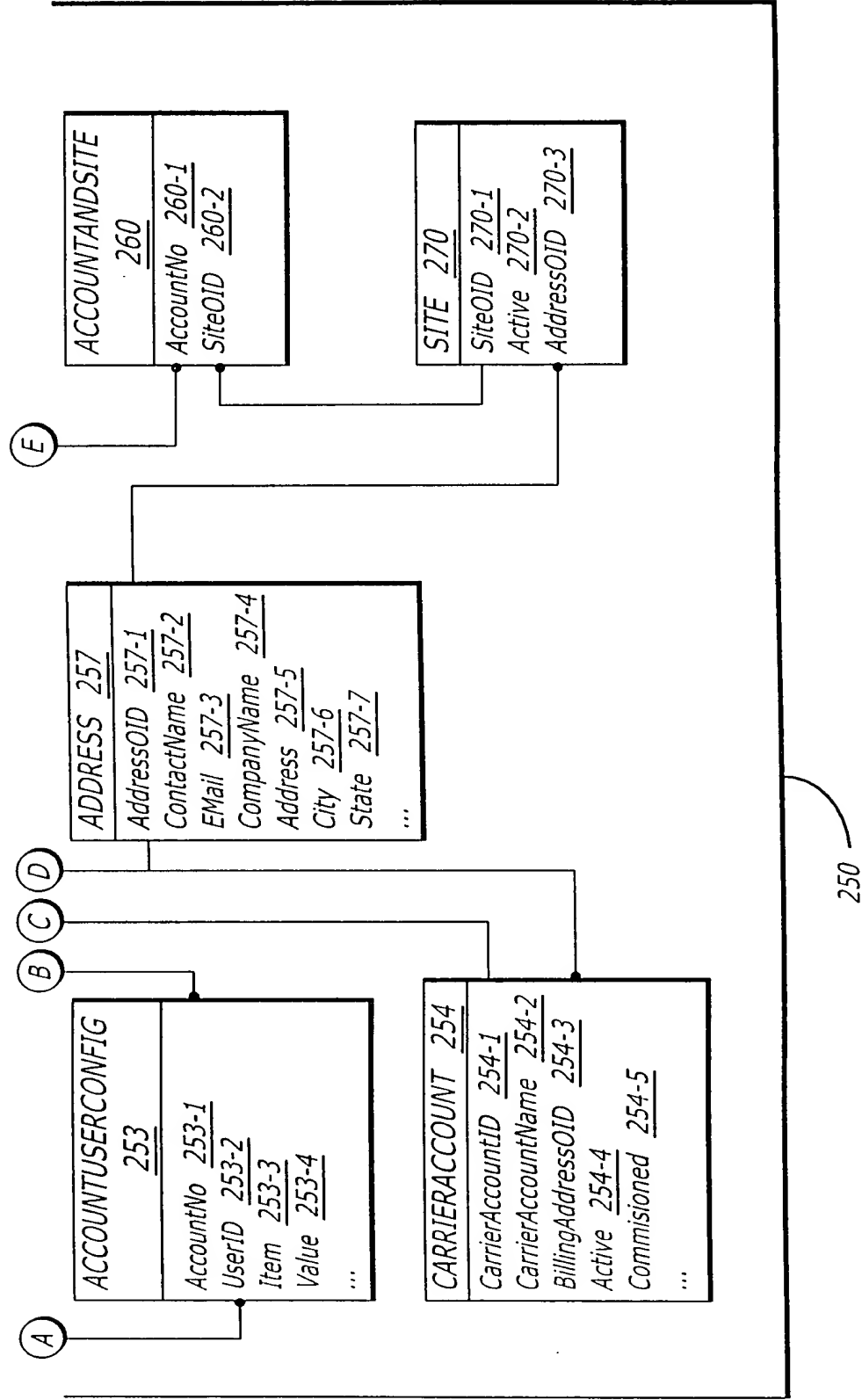


FIG. 33b

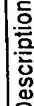


FIG. 34

iShip.com

The Internet Package Shipper

Enter your Zip Code and other options, then click Get Rates

The Zip Code where the item would be delivered is: 80302

The delivery address for the item would be:

Business

Residence

I want the service to have a guaranteed delivery time:

Yes

No

Click the 'Back' on your browser to return to item page.

Get Rates

Help

FIG. 35



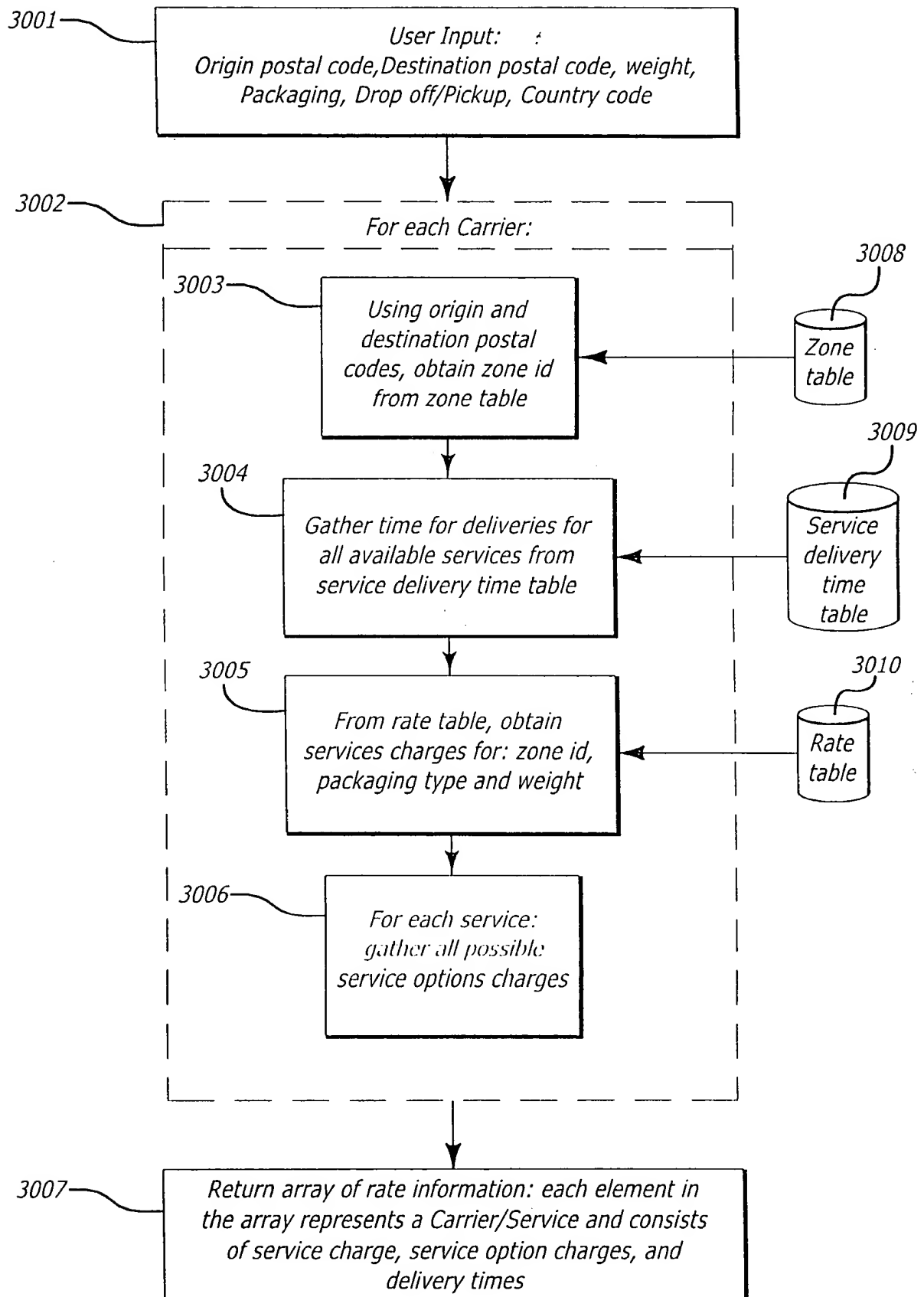


FIG. 36b



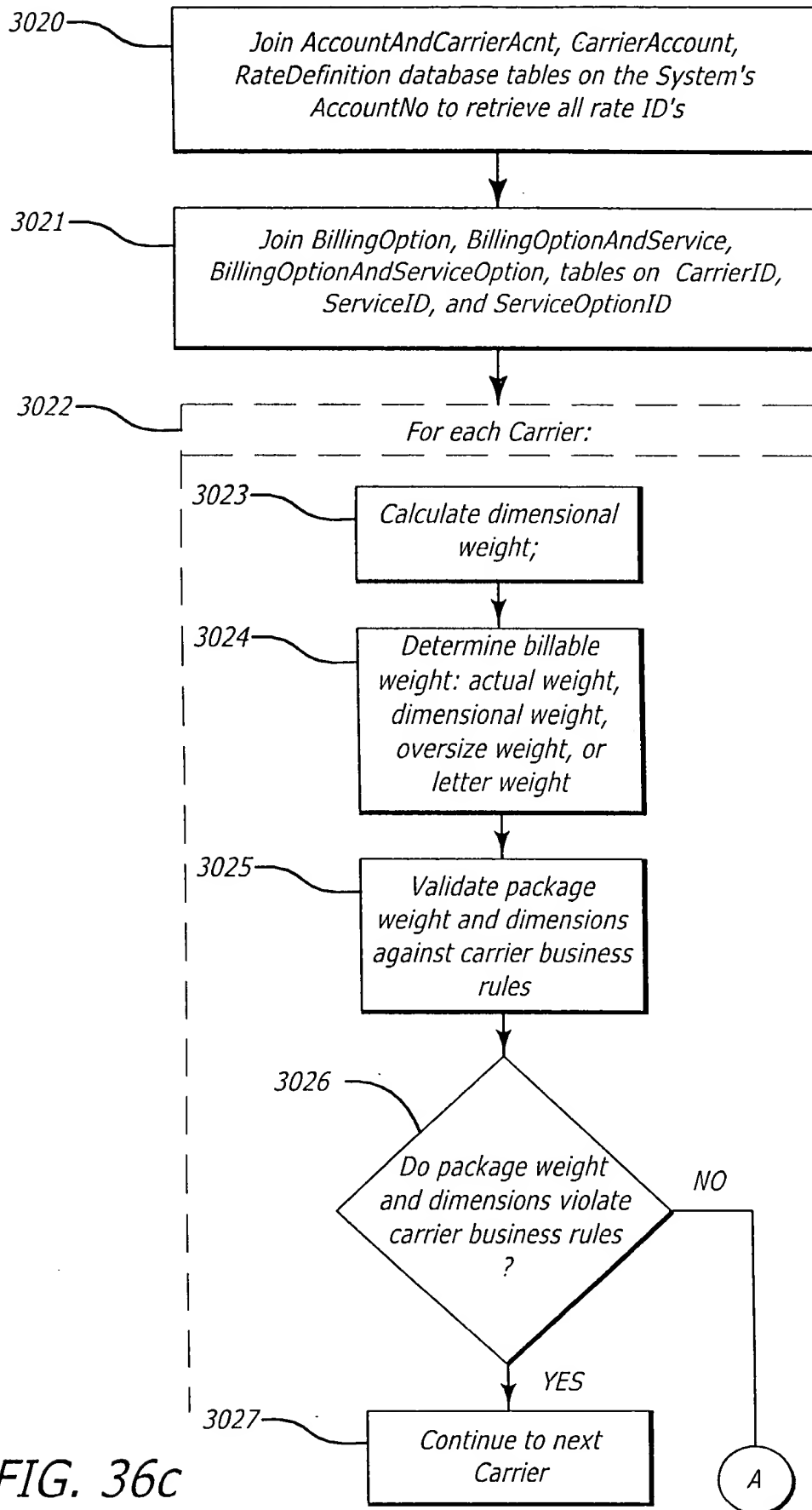


FIG. 36c

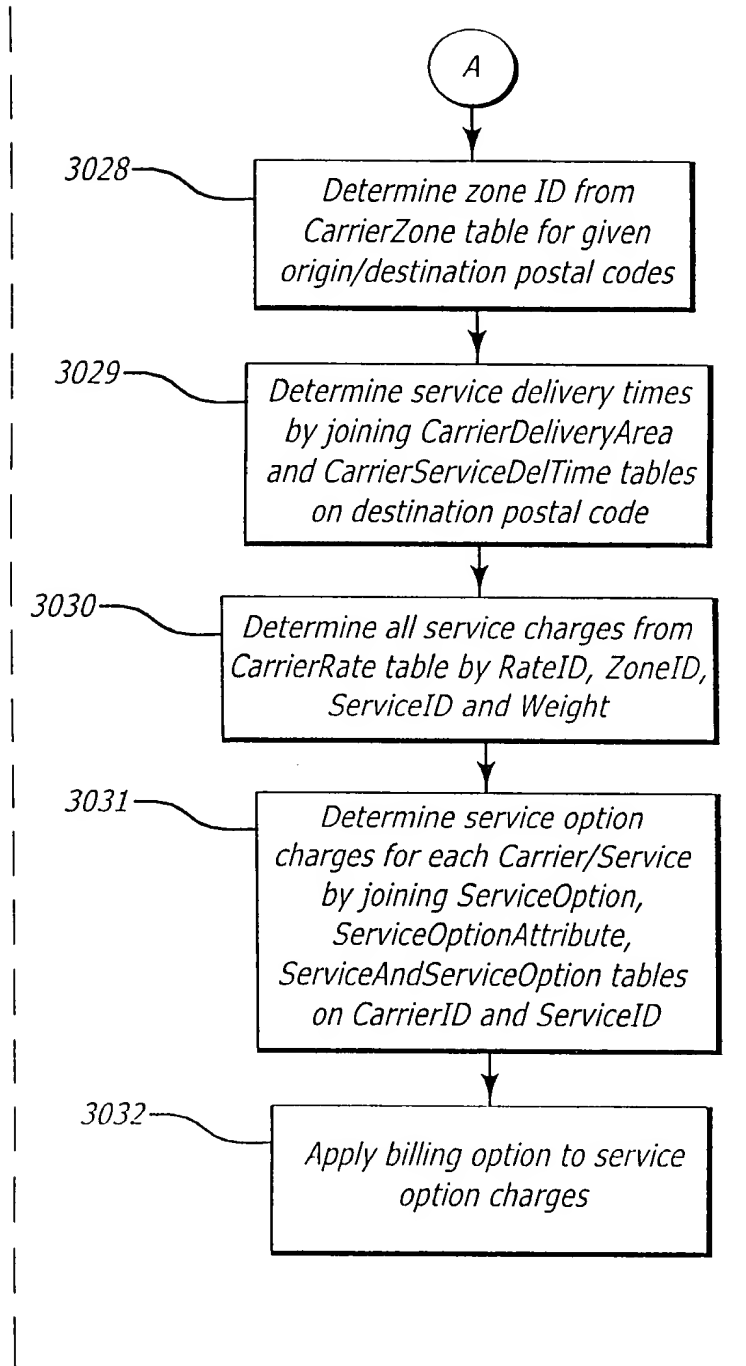


FIG. 36d

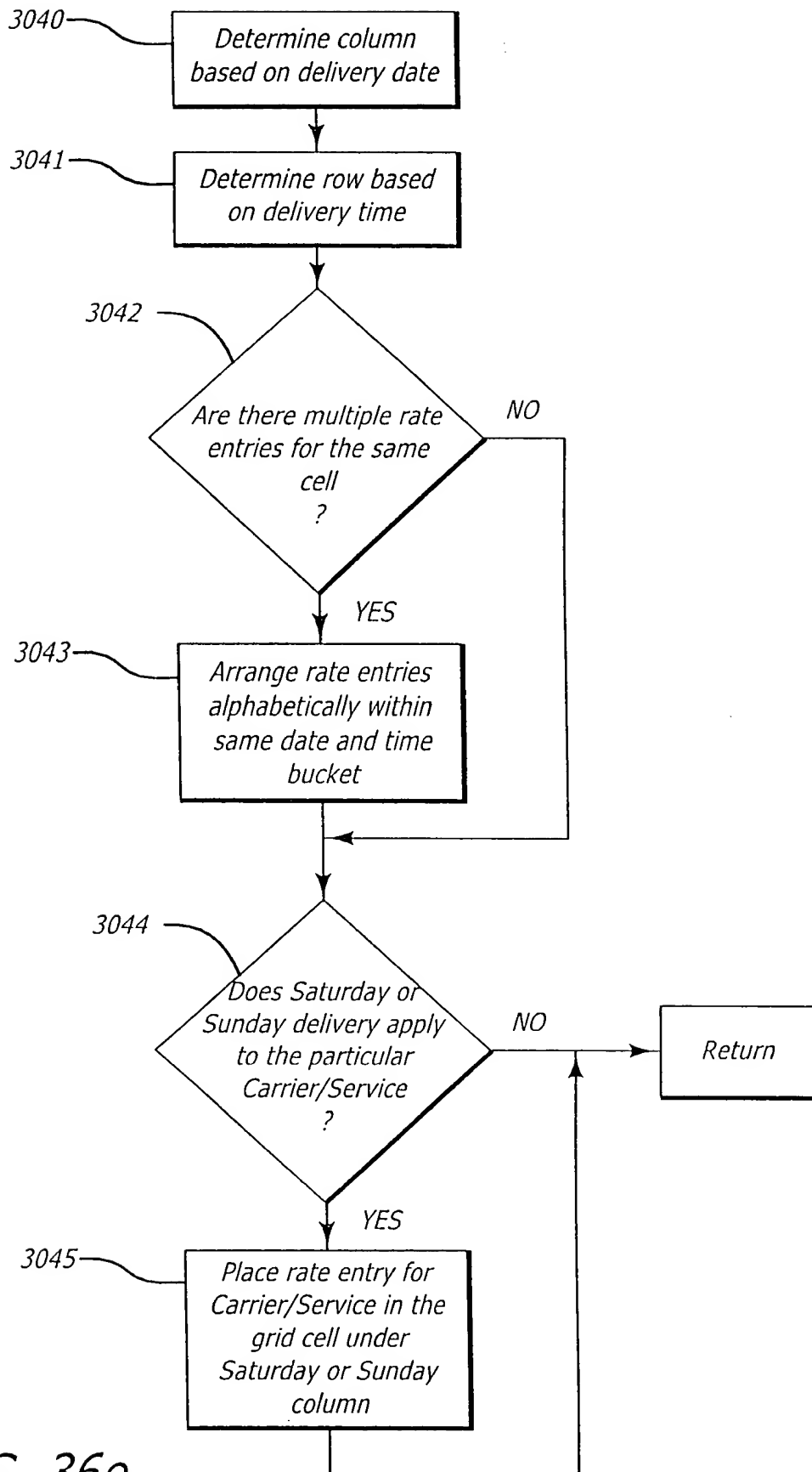


FIG. 36e

<span>&lt;</span> <span>&gt;</span> <span>X</span> My iShip   Price It   Ship It   Sell It   Help	<p>○ Sell It</p> <ul style="list-style-type: none"> <li>1 Shipment Info</li> <li>2 Package Info</li> <li>3 Shipping Options</li> <li><b>4 Preview Rates</b></li> <li>5 Create Link</li> </ul> <p>Saved Package</p> <p>Log Off</p>
--	---

### Rates and Delivery Times:

Choose Best Price or Faster: Delivery to highlight the rate you prefer.  
To filter your results, choose options below and click the Update button.  
For more information about the Rate Grid, click More.

iShip Optimizer:		Best Price	Fastest Delivery
<b>Airborne Express</b>		Next Day	3rd Day
		\$13.48	
<b>FedEx</b>		Second Day	\$16.92
<b>UPS</b>		Second Day	
Next Day Air Early AM	5306	\$62.65	
Next Day Air	5307	\$35.14	
Next Day Air Saver		\$31.02	
2nd Day Air AM		\$18.92	
2nd Day Air		\$16.99	
3 Day Select		\$12.43	
Ground		\$5.57	
<b>USPS</b>		Package Post	\$11.17

**Shipping Charges:** \$6.57      **5301**

---

**Shipment Info:** No. of Packages: 1      Destination: Prosser, WA 99350  
iShip.com      United States  
Bellevue, WA 98006

**Package Info:** Weight: 3.2 lb.      Loss Protection: Yes, \$150  
Packaging Type: My Own      COD: ..  
Dimensions: 10"x8"x5"

[Having Trouble?](#)  
[Questions or Comments](#)

< Back    Done >

FIG. 36f

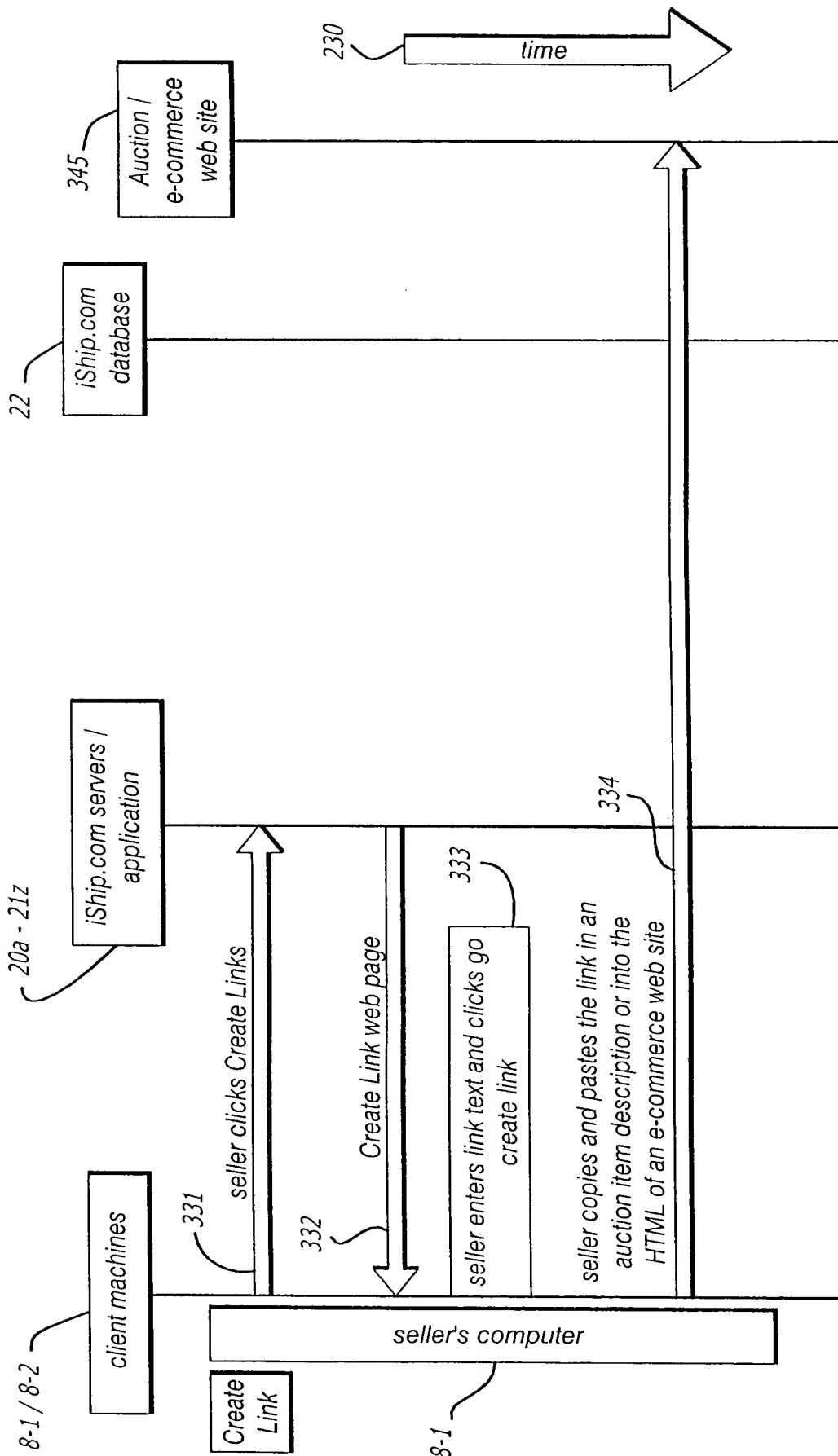


FIG. 37a

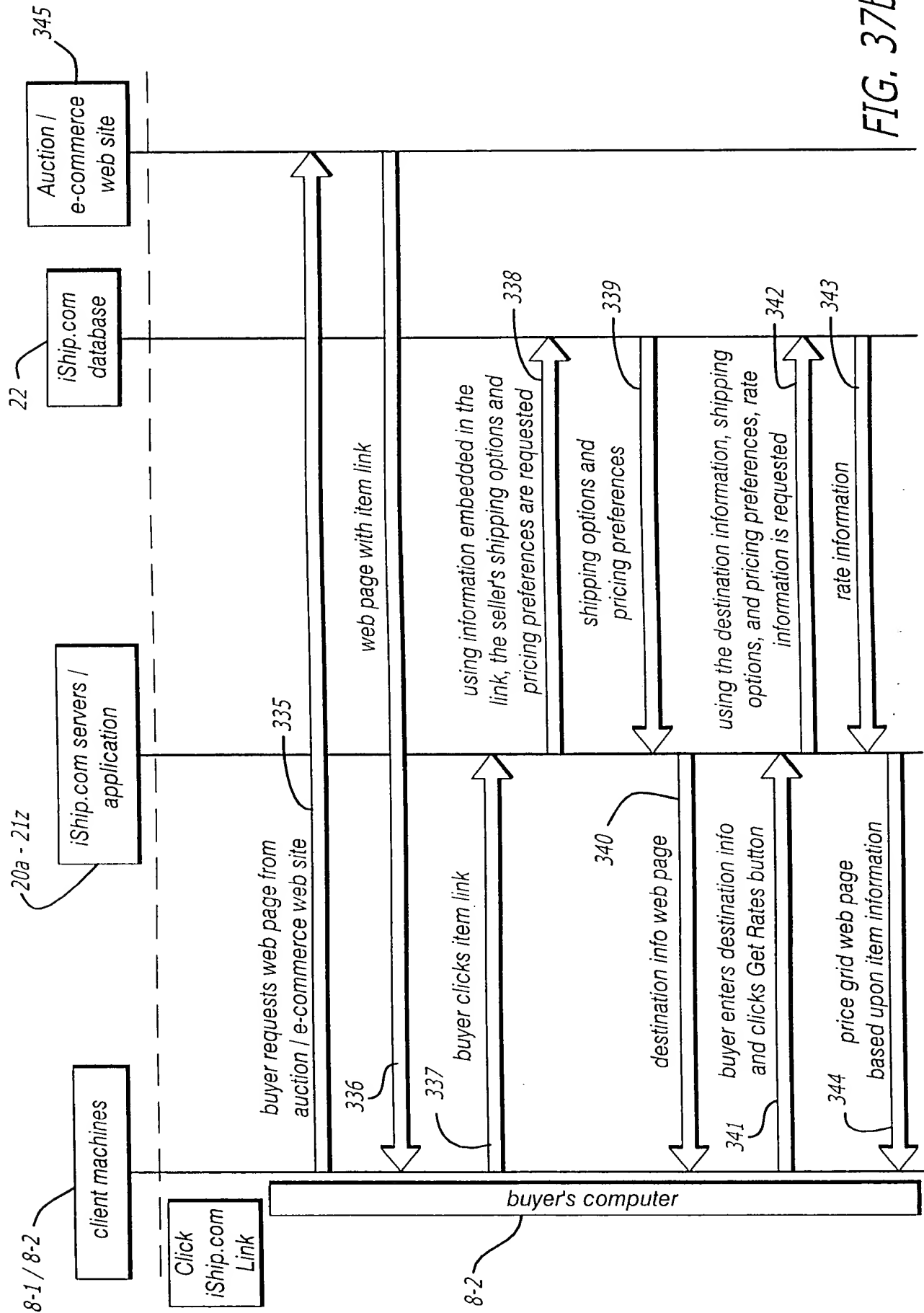


FIG. 37b

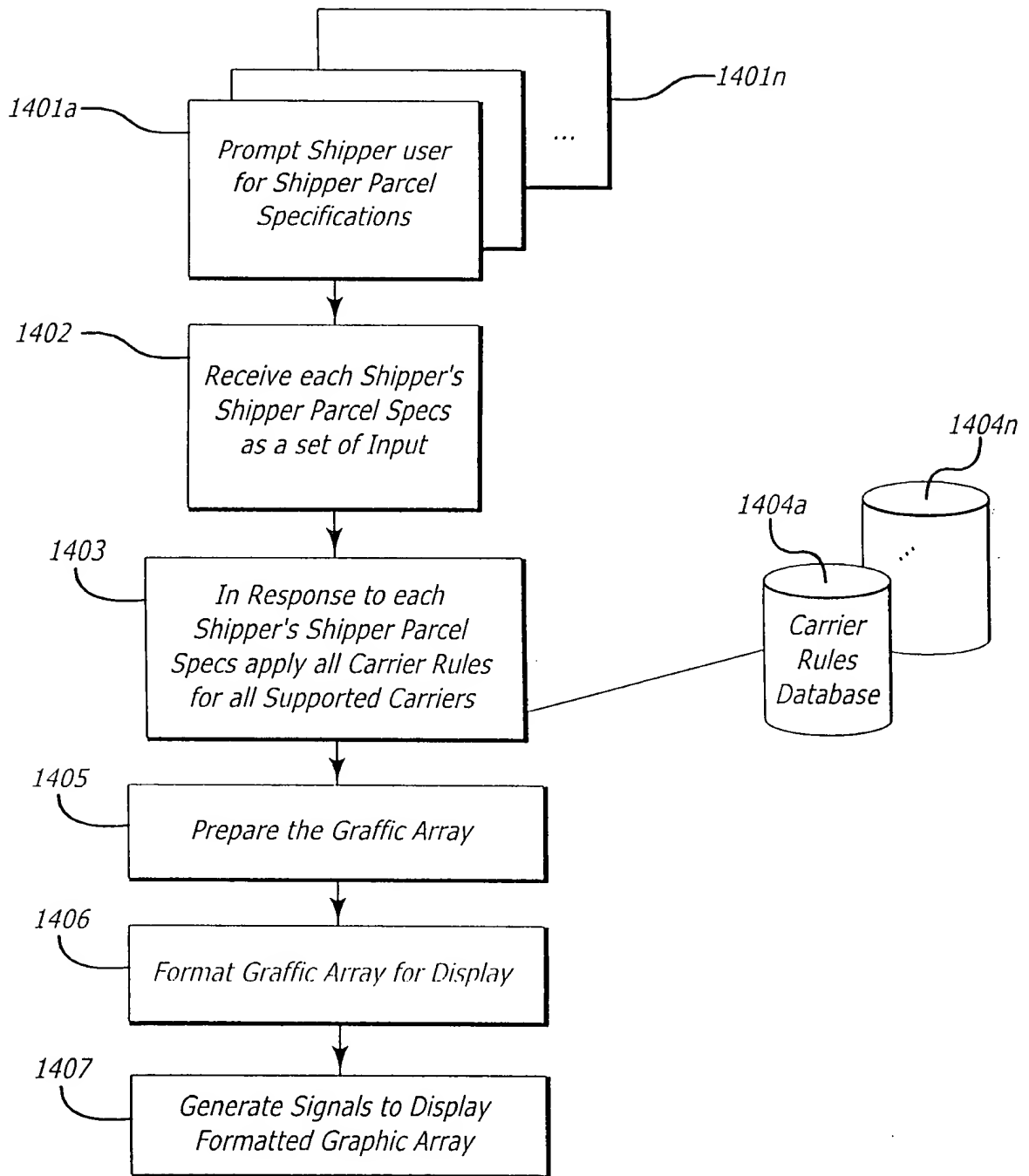


FIG. 38

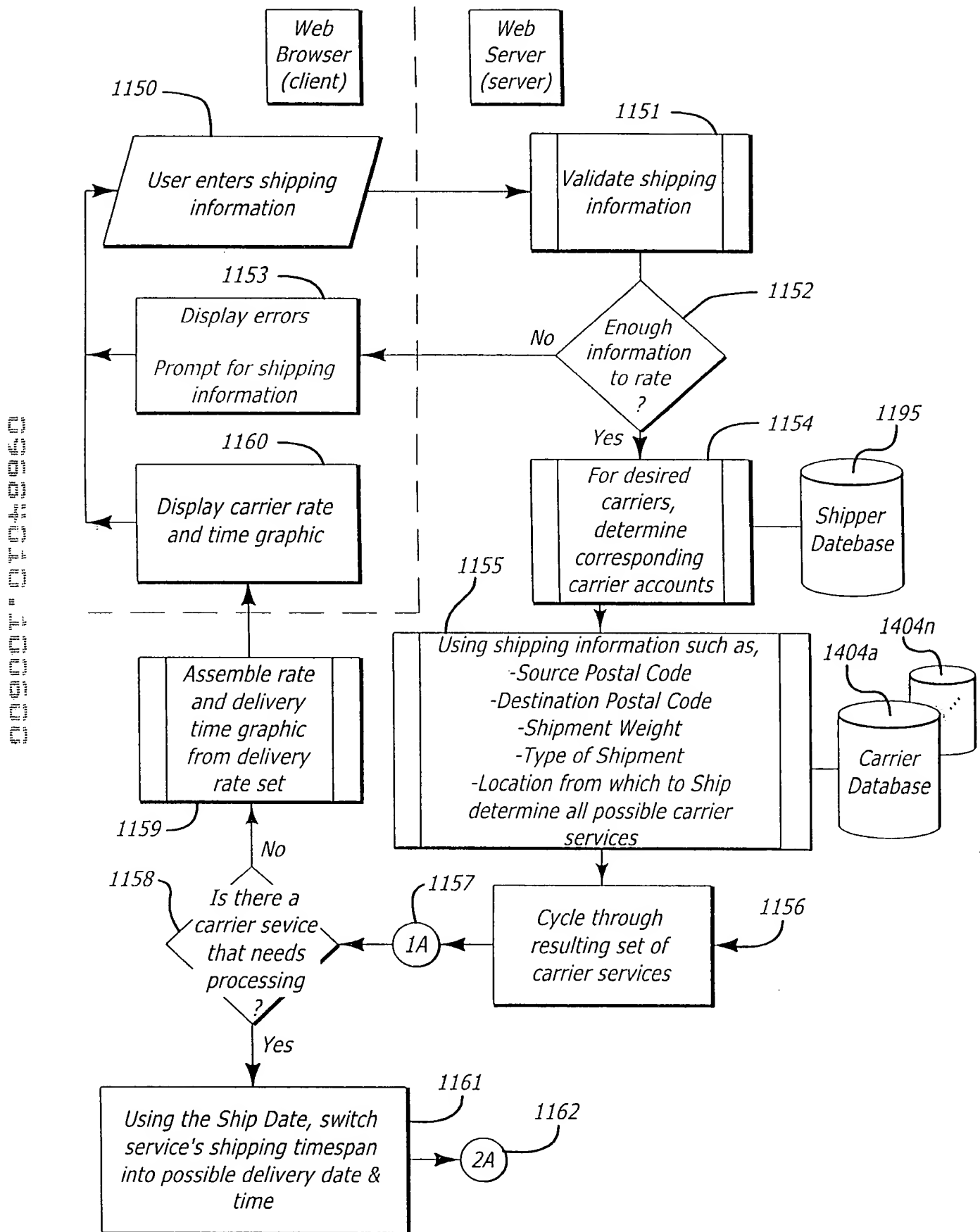


FIG. 39a



FIG. 39b

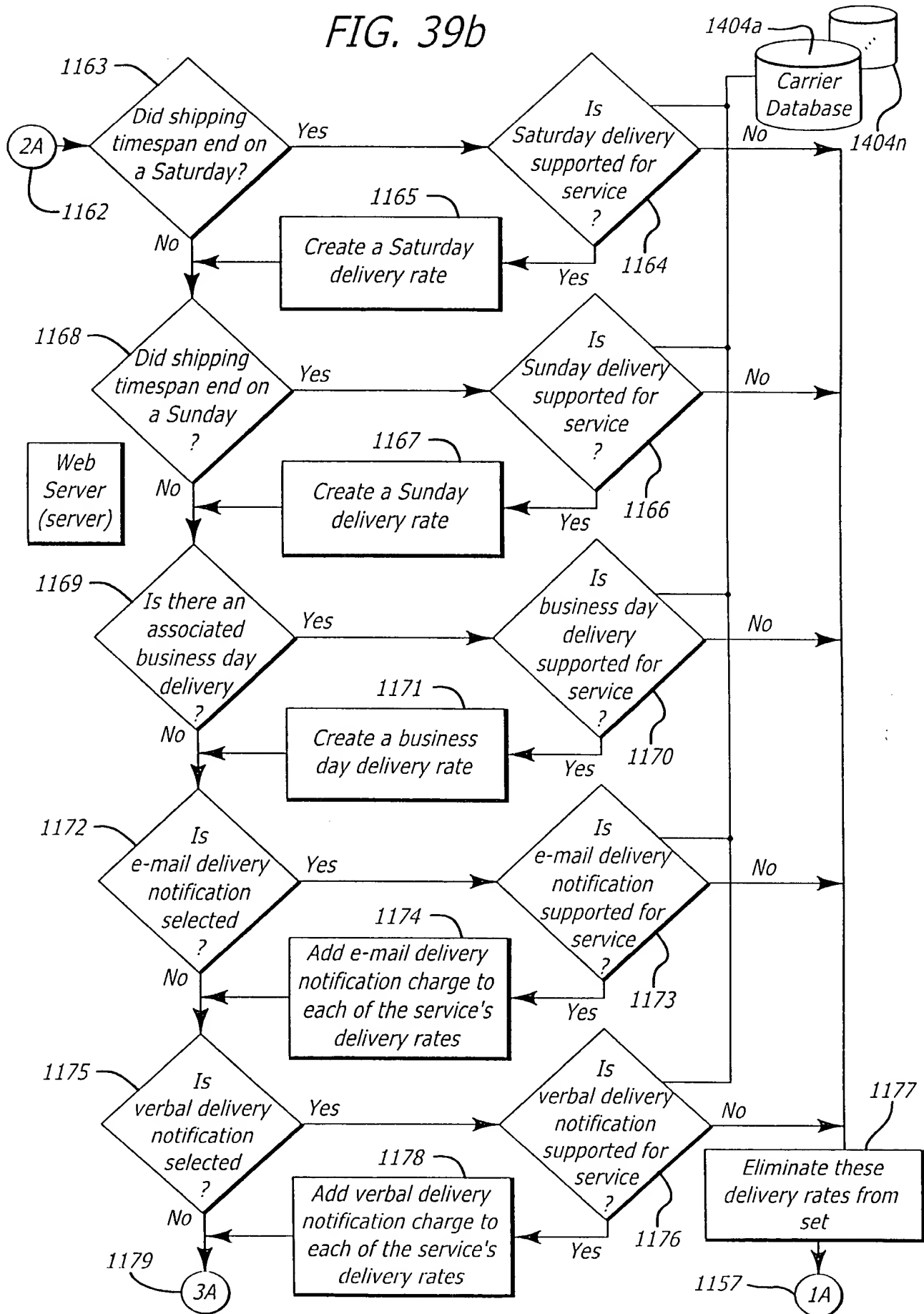
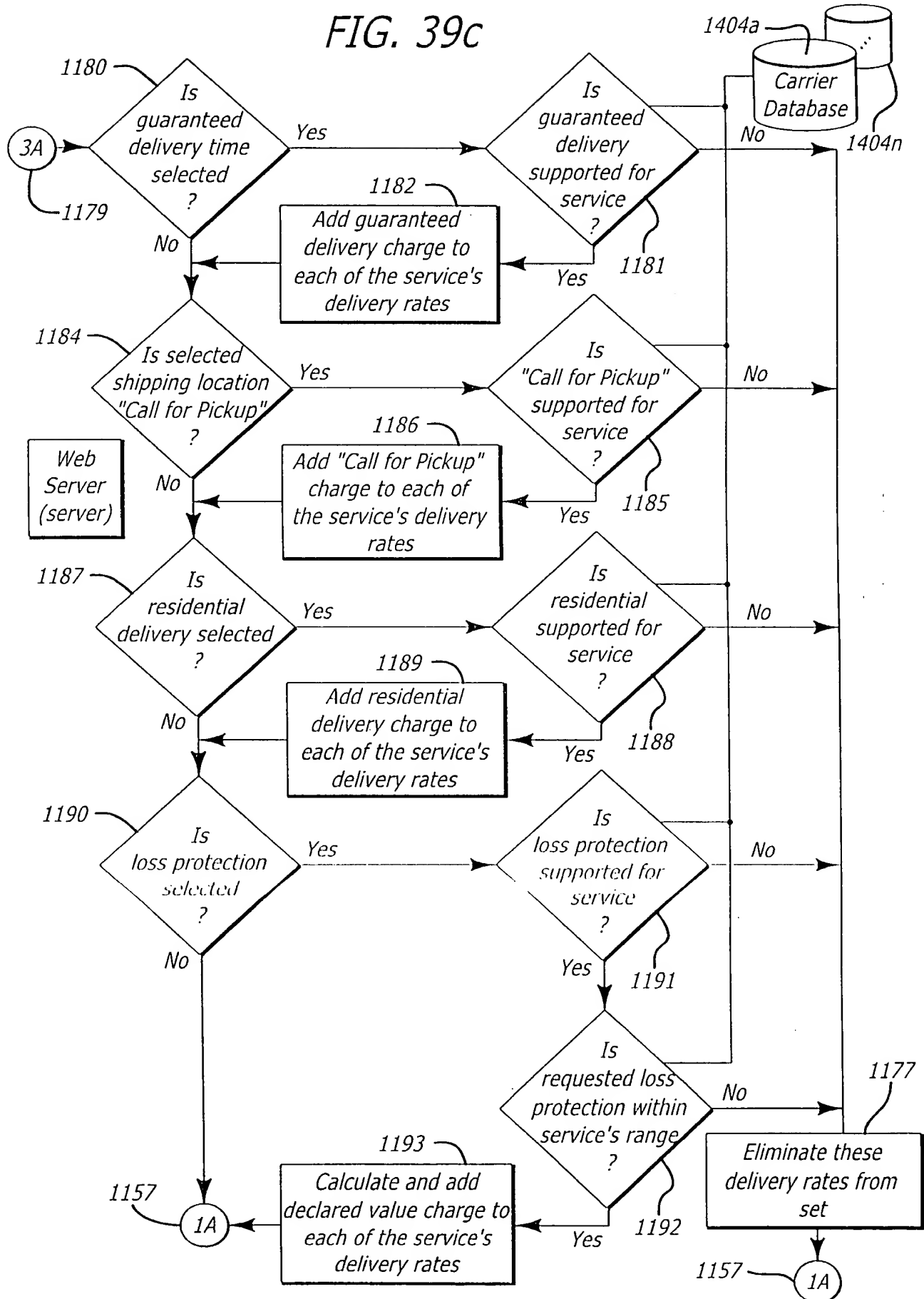


FIG. 39c



iShip.com

The Internet Package Shipper

RATES & DELIVERY TIMES - Place cursor over square next to the rate to view carrier and service.

	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	Carriers
10:30 AM	<input checked="" type="checkbox"/> \$32.25				<input checked="" type="checkbox"/> Airborne
12:00 PM		<input checked="" type="checkbox"/> \$29.35			<input checked="" type="checkbox"/> FedEx
3:00 PM	<input checked="" type="checkbox"/> \$40.10				<input type="checkbox"/> UPS
5:00 PM		<input checked="" type="checkbox"/> \$21.25	<input type="checkbox"/> \$16.40	<input type="checkbox"/> \$7.28	<input type="checkbox"/> USPS

USPS Priority Mail

320

Enter your Zip Code and other options, then click Get Rates

- The Zip Code where the item would be delivered is:
- The delivery address for the item would be:
  - ☐ Business
  - ☐ Residence
- I want the service to have a guaranteed delivery time:
  - ☐ Yes
  - ☒ No

Click the 'Back' on your browser to return to item page.

Shipping services and rates provided by iShip.com, The Internet Package Shipper

Get Rates

Help

FIG. 40

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

My E-Commerce

Selling Preferences

Create Link

Request Buyer Info

Log Off

Buyer

When you are ready to complete the sale with your Buyer, enter the Buyer's Name and E-Mail along with information about the item you are selling. When you have finished, iShip.com will send an e-mail to the Buyer and collect their Shipping Address, Service selection and Payment Method.

When the Buyer has provided the information you will be notified by e-mail and an entry will be placed in your Shipping Log.

Buyer Name:

E-Mail:

Order / Item # :

Description of Goods:

Message to Buyer:

Next>

Cancel

Help

FIG. 41

XXXXX.com - Your Favorite Browser  
File Edit View Go Favorites Help  
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit  
Address http://www.someaddress.com

Home Sell It Ship It Track It Help iShip.com

My E-Commerce  
Selling Preferences  
Create Link

Request Buyer Info  
Log Off

Item

Enter the shipping weight and value of the item.  
Weight\*: 15 lbs. ☐ 358-1 ☐ 358-2 ☐ Irregular or Non-Standard Packaging  
\*Additional charges may be assessed if the weight entered differs from the actual weight when shipped.

Loss Protection: ☒ Basic Coverage\*\* ☐ Declared Value \$ 500.00  
\*\*Up to the first \$100, except Express mail which is up to the first \$500. Priority Mail has no basic coverage.

Costs

Enter costs displayed to the Buyer.  
Until your Buyer selects the service by which they want the item shipped, they (and you) may not be aware of the total amount you are owed. By entering the cost of the item being sold, the Buyer will be displayed the total of the item Cost and Shipping Charges.

☒ Show total of the Item Cost and Shipping Charges Item Cost: \$ 500.00

When you are ready to send an e-mail to your Buyer requesting their shipping information, click Send.

Request Buyer Info  
< Back Send Close Help

FIG. 42

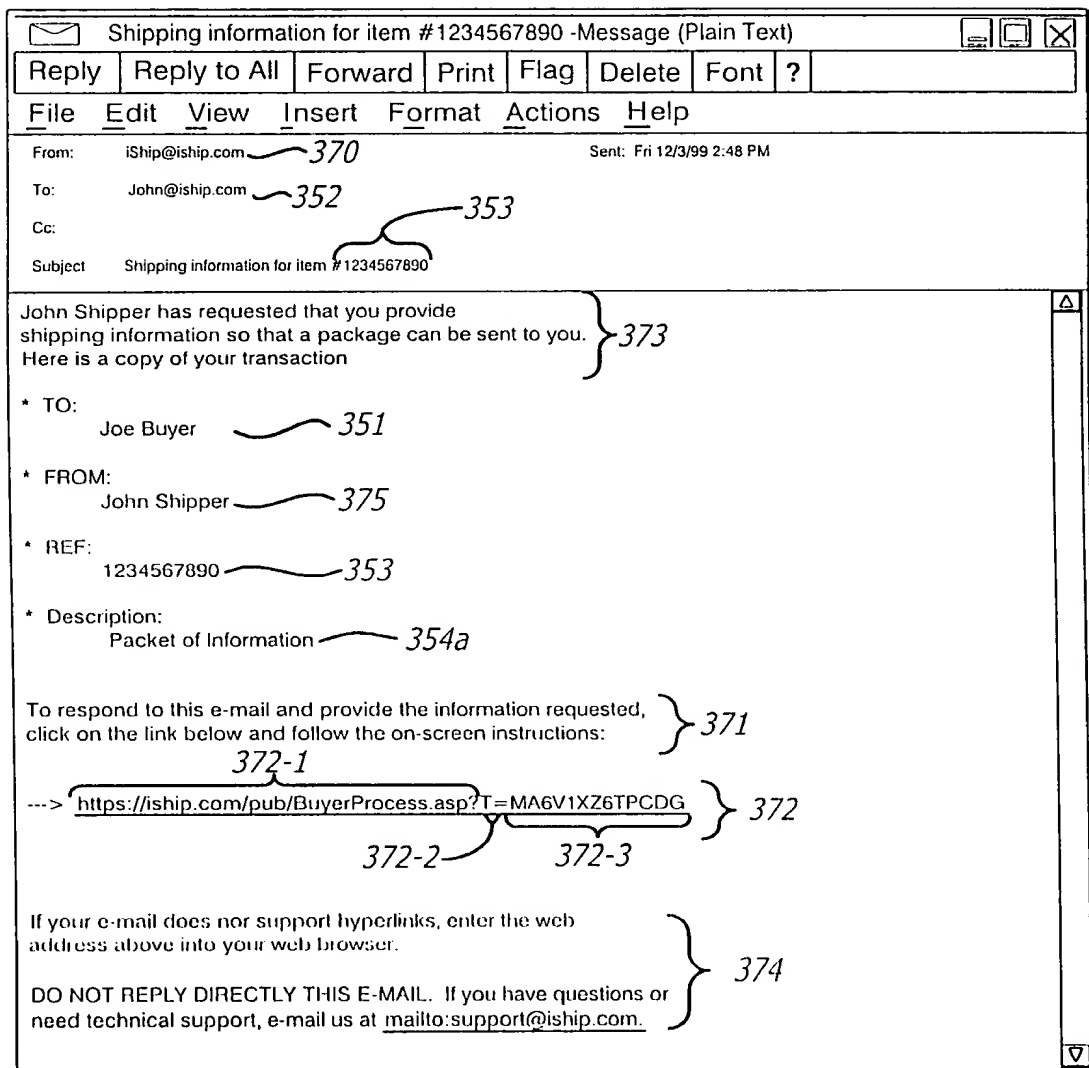


FIG. 43

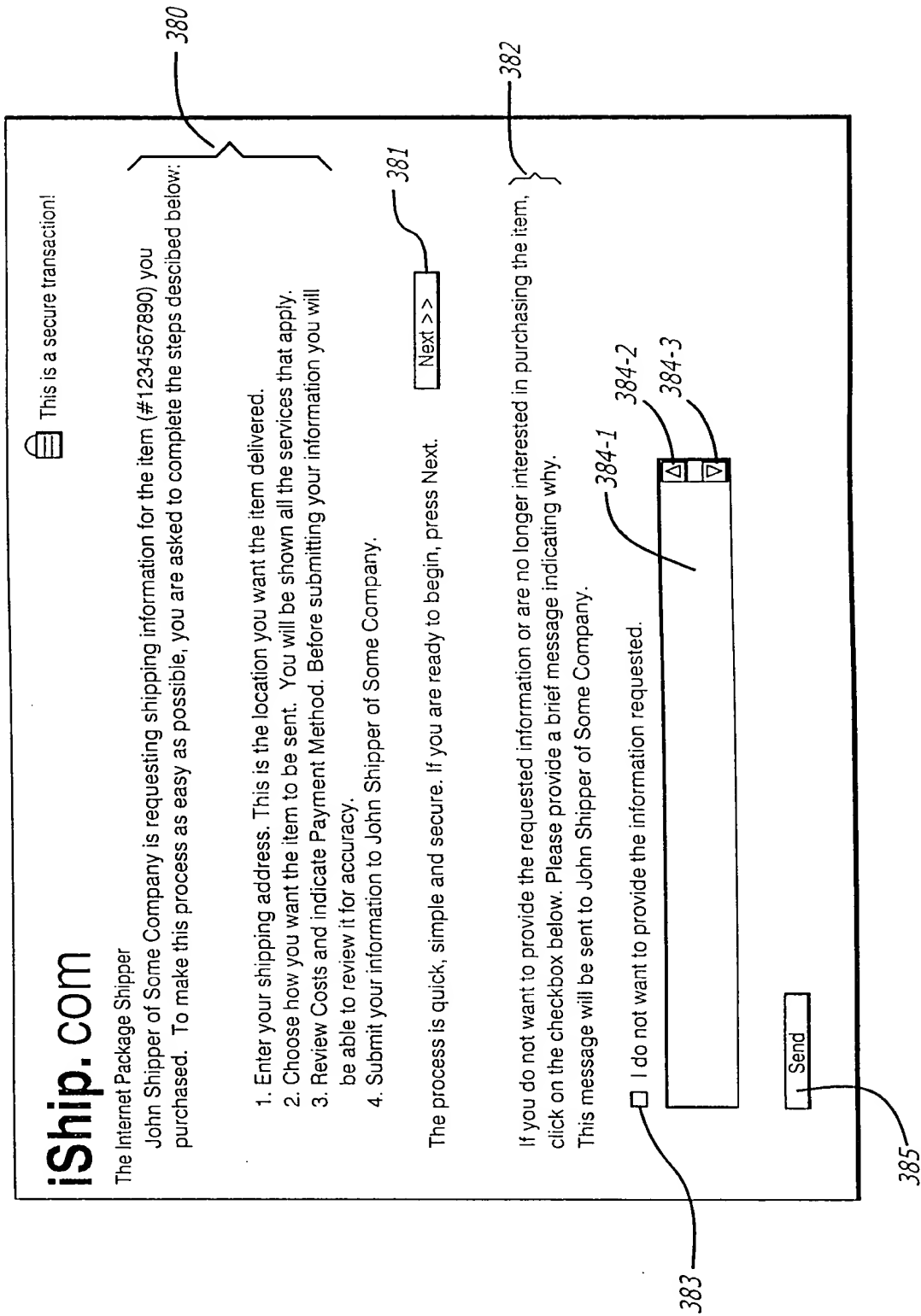


FIG. 44

**iShip.com**  
The Internet Package Shipper

Enter your shipping address, then click Next.

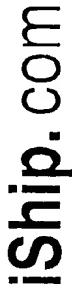
Company/Name:  
Attention:  
Street:  
Floor/Room:  
Department:  
City:  
State:  
Zip Code:  
Telephone:  
Fax:

<< Back   Next >>   Help


This address is a: ☐ Business ☐ Residence

This is a secure transaction!





**iShip.com**  
The Internet Package Shipper



This is a secure transaction!

To select a service, click on a rate.

RATES & DELIVERY TIMES - Place cursor over square next to the rate to view carrier and service.

	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	
10:30 AM	<input checked="" type="checkbox"/> \$52.25				<div> <div>Carriers</div> <div> <input checked="" type="checkbox"/> Airborne  <input checked="" type="checkbox"/> FedEx  <input type="checkbox"/> UPS  <input type="checkbox"/> USPS                 </div> </div>
12:00 PM		<input checked="" type="checkbox"/> \$29.35			
3:00 PM	<input checked="" type="checkbox"/> \$40.10				
5:00 PM		<input checked="" type="checkbox"/> \$21.25	<input type="checkbox"/> \$16.40	<input type="checkbox"/> \$7.28	

USPS Priority Mail

Select from these options, then click Get Rates

- I want the service to have a guaranteed delivery time:
 

☒ Yes
 ☐ No

Shipping services and rates provided by iShip.com, The Internet Shipper

FIG. 46

# iShip.com

The Internet Package Shipper

Verify the information and select Payment Method, then click Send.

## Address

Some Company  
1234 X Ave.  
Suite 4567  
Marketing  
Someplace, WA, 12345  
Phone (888)888-8888  
Fax (888)888-8889

## Service

Carrier: UPS  
Service: Ground

## Charges

The Shipping Charges are:	\$ 7.28
The Item Cost is:	\$ 500.00
The total amount you owe is:	\$ 507.28

## Payment

Please select how you will pay for this item.

Payment Method:

Card No.:

Expiration Date:

If the cardholder Name and Billing Address are not the same as the Shipping Address entered, click Cardholder Information.

<< Back

Cardholder Information

Send

Help

Shipping services and rates provided by: iShip.com. The Internet Shipper

FIG. 47

Summary

Origin Zip: 98005

Destination Zip: 80302

Est. Weight: 5 lbs.      Billed Weight: 5 lbs

Service: FedEx Priority Overnight

Service Options: Declared Value \$750.00

E-Mail Notification

Signature not required

Service must be guaranteed

Verbal Notification

Package will be shipped from:

Any Company

2515 140th Ave. NE

Suite E110

Any Town, WA 98005

iShip.com

The Internet Package Shipper

Charges

Base Service Charge	\$57.50
Declared Value	\$6.00
Verbal Notification	\$7.50
E-Mail Notification	\$0.25
<b>Total Charge</b>	<b>\$71.25</b>

If you would like to ship this package, press "Next"

Compare Services

<<Back

Next>>


Reset

Cancel

Help

FIG. 48

**iShip.com**  
The Internet Package Shipper

 This is a secure transaction!

Enter the Cardholder information, then click Next.

- Enter the Name as it appears on the card.
- Enter the billing information as it appears on your card statement.

Name:

Street:

State:

Zip Code:

< Back

Save

Help

FIG. 49

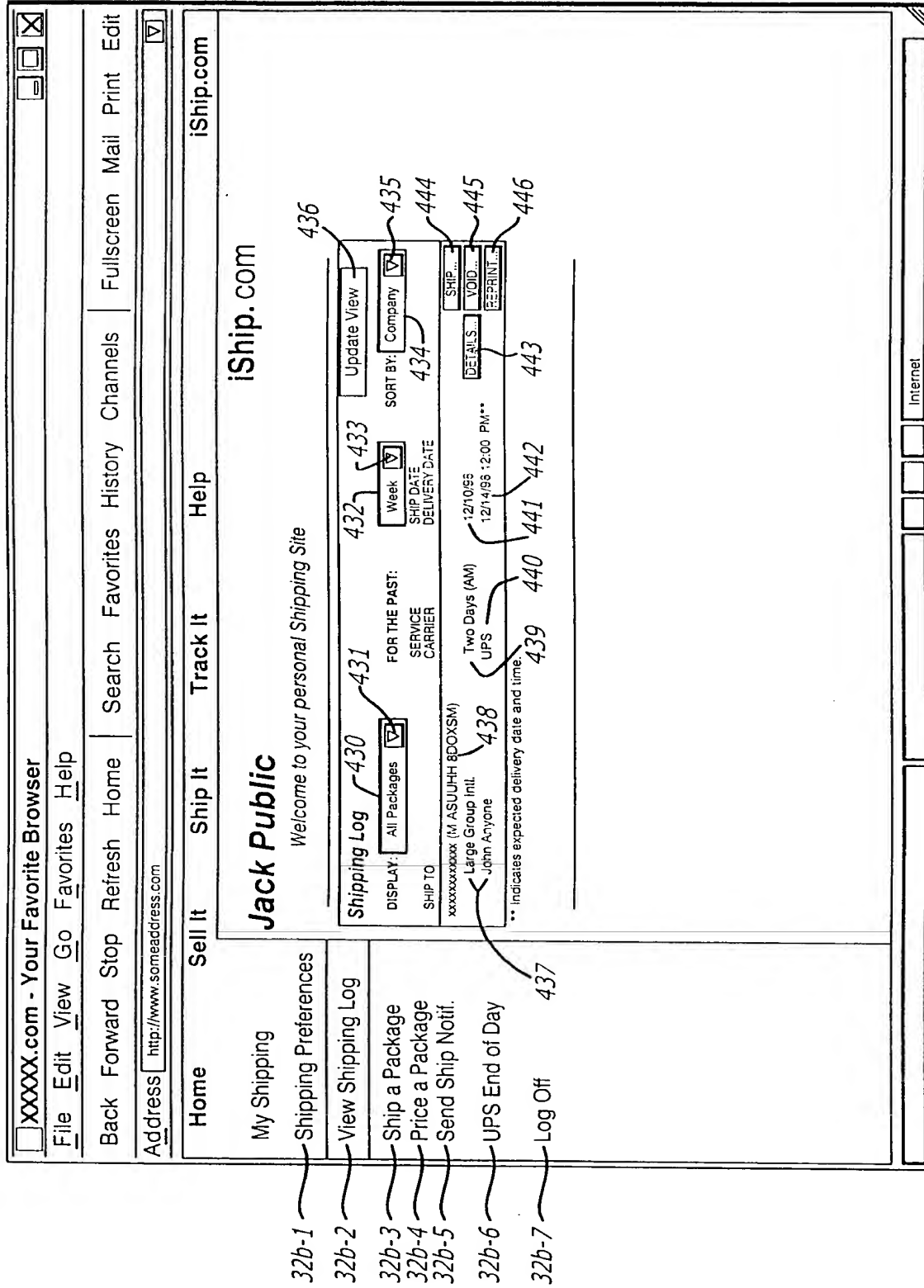


FIG. 50

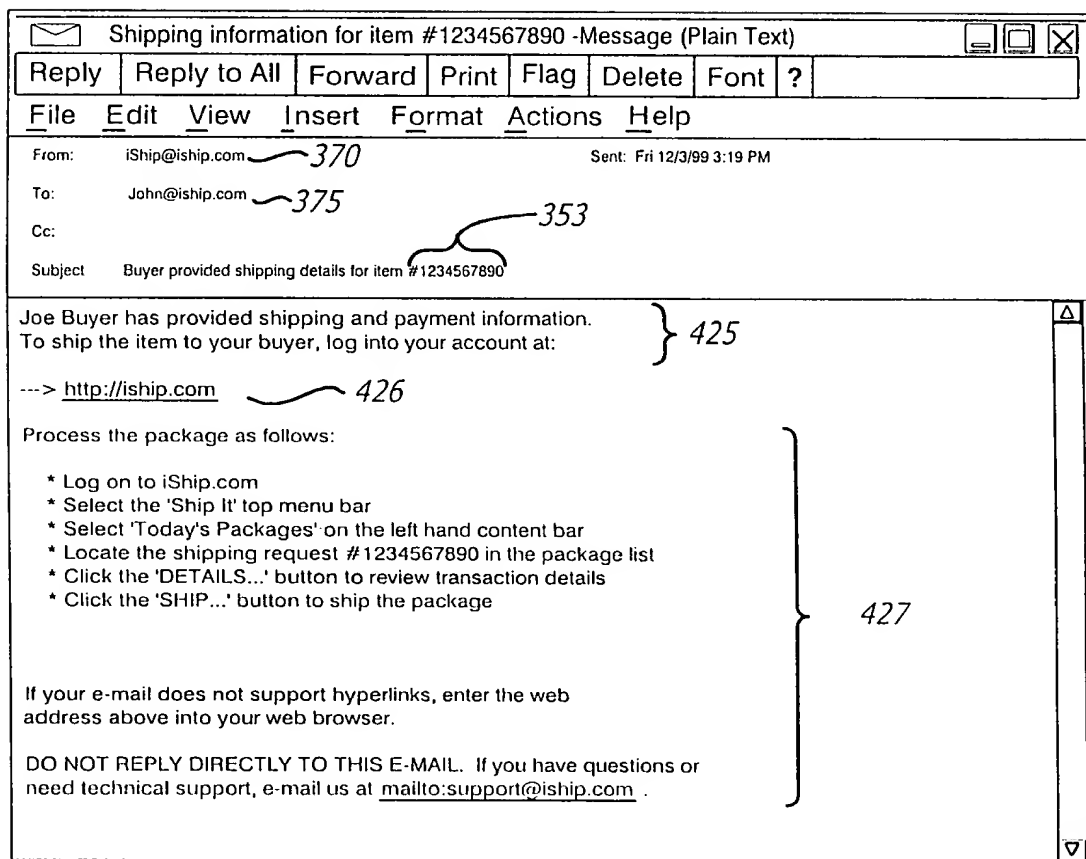


FIG. 51

<div>Package</div>		Confirm that this is the correct package before continuing.	
Recipient:	Est. Weight:	5 lbs.	Billed Weight: 5 lbs.
Mary Jones	Packaging:	Other L 25.5 in. W 25.5 in. H 25.5 in.	
Some Company	Service:	FedEx Priority Overnight	
28 Your St. SW	Service Options:	Declared Value \$ 750.00	
Any Town, IL 60600		E-Mail Notification	
		Signature not required	
		Service must be guaranteed	
		Verbal Notification	
	Reference #1:	ABCDEFGHIJKLMNO	
	Reference #2:	123456789012345	
	Desc. of Goods:	20 Anti-Roadrunner Heat Seeking missiles	
		ARHS Mobile Launch System	

451 [View Details](#)

If the package above is the package you want to void, press the "Void Package" button

453 [VOID PACKAGE](#) [Void Package](#) [Cancel](#) [Help](#)

Package		Confirm that this is the correct package before continuing.	
Recipient:	Est. Weight:	5 lbs.	Billed Weight: 5 lbs.
Mary Jones	Packaging:	Other L 25.5 in. W 25.5 in. H 25.5 in.	
Some Company	Service:	FedEx Priority Overnight	
28 Your St. SW	Service Options:	Declared Value \$ 750.00	
Any Town, IL 60600		E-Mail Notification	
		Signature not required	
		Service must be guaranteed	
		Verbal Notification	
	Reference # 1:	ABCDEFGHIJKLMNO	
	Reference # 2:	123456789012345	
	Desc. of Goods:	20 Anti-Roadrunner Heat Seeking missiles	
		ARHS Mobile Launch System	

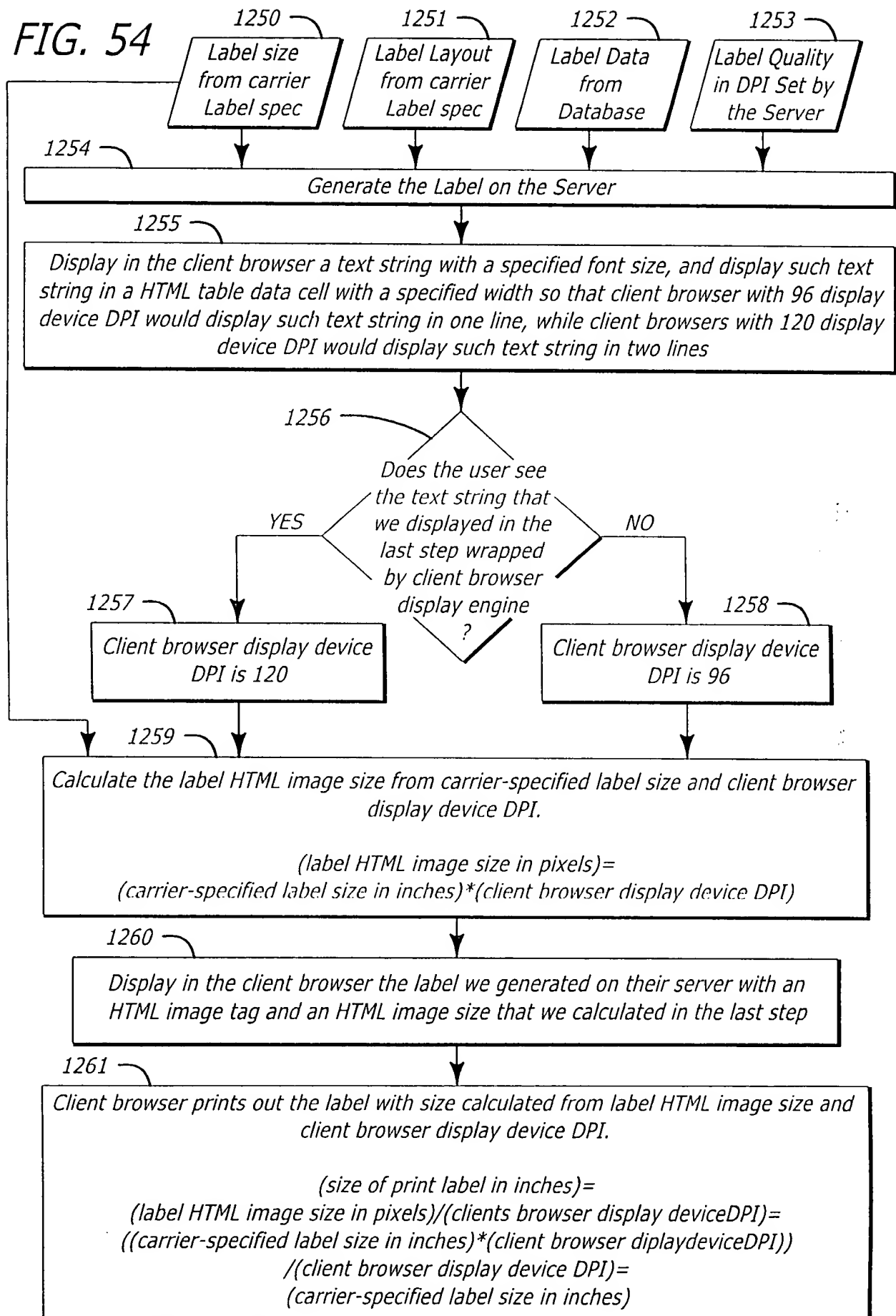
[View Details](#)

To Reprint your shipping label:

1. Make sure your printer is running, has paper and is setup to print in "Portrait" mode.
2. Press the "Generate Label" button below.
3. Using your browser's "Print" command, print the shipping label.

[Generate Label](#) [Cancel](#) [Help](#)

FIG. 54





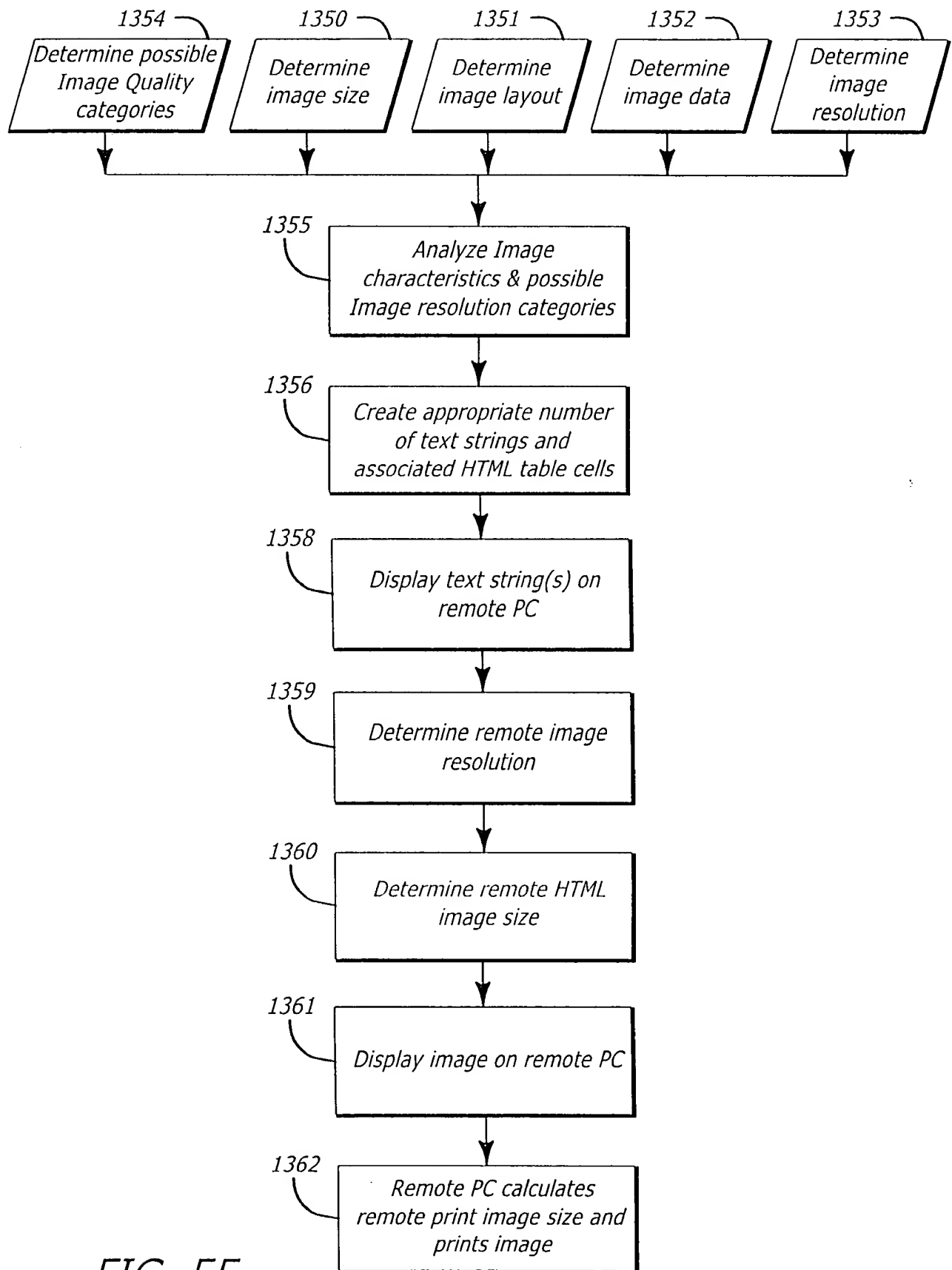


FIG. 55

Your Package has been Completed!

Your iShip Package Number is:

M J2UONK 4RFCBK — 1120

You must drop off your package at an iShip Center in Bellevue, WA 98005 before 5:00 PM on Saturday, 10/3/98 in order for your package to arrive at its destination by 7:00 PM on Wednesday, 10/7/98.

Void Package — 1121

Press "Void Package" to void this transaction.

To ship another package press New Package or Done to leave.

Ship a Package

New Package — 1122

Done — 1123

Help

FIG. 56

Your Package has been Completed!

Your iShip Package Number is:

M J2UONK 4RFCBK — 1120

You must drop off your package at an FedEx Drop Box in Bellevue, WA 98005 before 5:00 PM on Saturday, 10/3/98 in order for your package to arrive at its destination by 7:00 PM on Wednesday, 10/7/98.

To Print your shipping label:

1. Make sure your printer is running, has paper and is setup to print in "Portrait" mode.

2. Press the "Generate Label" button below.

3. Using your browser's "Print" command, print the shipping label.

1124 — Generate Label — 1121

Void Package

Press "Void Package" to void this transaction.

To ship another package press New Package or Done to leave.

Ship a Package

New Package — 1122

Done — 1123

Help

FIG. 57

1130

Scroll to Bottom for instructions

SHIP TO:  
Joe Receiver  
(877) 555-9876  
His Company  
1234 N. Main Street  
Suite 6391  
Tombown, AL 20002-1001

SHIP TO:  
ACME INC.  
(234) 555-3412  
4515 Elm Street NW  
Suite 8431  
Anytown, CA 91354

12 LBS. 1 OF 1  
DWT:50.30.12  
O/S  
AH

UPS EARLY A.M. 1+S

TRACKING #: 1Z 33T 4W5 42 1234 5678

(420) SHIP TO POSTAL CODE  
(420) 98005-1885

REF #1: 12345678901234567890123456789012345  
REF #2: 12345678901234567890123456789012345  
SHIP.COM #: MATW57M0915V

ADULT SIGNATURE REQUIRED

VCD

Ship 1.00

1131

SHIPPING LABEL PRINTING INSTRUCTIONS

1. Click the Print Label button or use the "Print" command in your browser to print your label.
2. Fold or cut the printed page along the line you see above.
3. Place the label in the transparent pouch and affix to your package so that the entire label is visible.

Print Label

Done

FIG. 58

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.somedomain.com>

Home Sell It Ship It Track It Help

iShip.com

My Shipping

Shipping Preferences

View Shipping Log

Ship a Package

Price a Package

Send Ship Noti.

UPS End of Day

Log Off

Notify

Complete the fields below to notify your Buyer when the item is shipped.

To send a Ship Notification e-mail, complete the required fields and press Send.  
You can include a brief message with the Notification.

Name: Jonathan Receiver

E-Mail: jreceiver@somedomain.com

I will ship my package on: 12/9/98 - Today

I am shipping my package with: Airborne Express

The service is: Overnight Air Express

The tracking number is:

Order/Item #: 123412341234

Reference #: 234523452345

Message:

Send Ship Notification

Send Cancel Help

Internet

FIG. 59

Messages

Please provide the Names and E-mail Addresses of the people you want to notify that a package has been sent. Indicate if they should be included on the 'TO' or 'CC' line.

1101

TO: ☒

1102

Name:

1103

E-Mail:

1104

CC: ☐

Name:

E-Mail:

1107

1108

OK

Cancel

Help

FIG. 60

Internet Explorer 4.0

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home Sell It Ship It Track It Help iShip.com

My Shipping

Shipping Preferences

View Shipping Log

Ship a Package

Price a Package

Send Ship Notif.

UPS End of Day

Log Off

Summary

Est. Weight: 5.00 lbs. Billed weight: 5.00 lbs.  
Packaging: Other L 5 in. x W 10 in. x H 15 in.  
Service: UPS 2nd Day Air A. M.  
Service Options: Declared Value: \$500.00  
E-mail Notification  
Guaranteed Delivery  
References #1: 1234567890  
Reference #2: ABCDEFGHIJ  
Desc. of Goods: Description of Goods  
Buyer Payment: Master Card - 4444 4444 4444 4444  
Exp. Date - Oct 1999

Method: Pay by credit card

Card No: 4111-1111-1111-1111

Exp. Date: 12 / 98 Type: Visa

If the CardHolder Name and Billing Address are not the same as the Return Address press:

CardHolder Information

Charges

Base Service Charge: \$ 17.00  
Service Options: \$ 1.65  
Total Charge: \$ 18.65  
Additional Charges: \$ 3.25  
Buyer's Total: \$ 21.90  
Buyer's Quote: \$ 21.45

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the selected carrier on any applicable waybill, tariff or service guide.

Ship a Package

Recipient:  
Jonathan Receiver  
Company 1  
6440 Atlantic Springs Road  
Suite 110  
Any Town, NC 27818  
(555) 555-3456  
jreceiver@somedomain.com

Return Address  
David Sender  
Company 2  
2515 140th Ave NE  
Suite E110  
Operations  
Someplace WA 98005  
(555) 502-5028  
osender@adomain.com

Package will be shipped from:  
Retail Shipping Center  
10500 10th StreetNW  
Bellevue WA 98000-4003  
(555) 555-3456

Ship a Package

< Back Finish Cancel Help

Internet

FIG. 61

FIG. 62

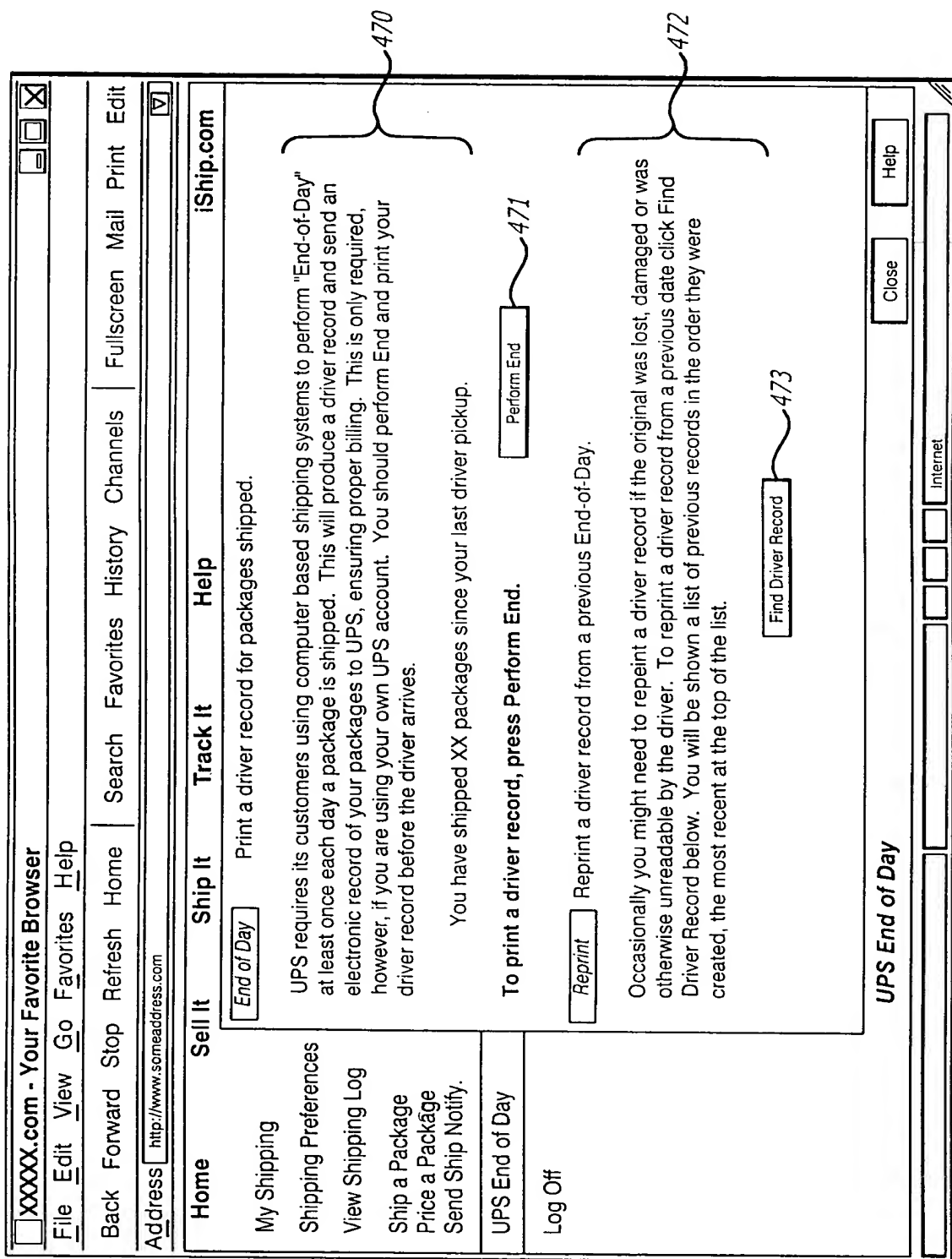


FIG. 62

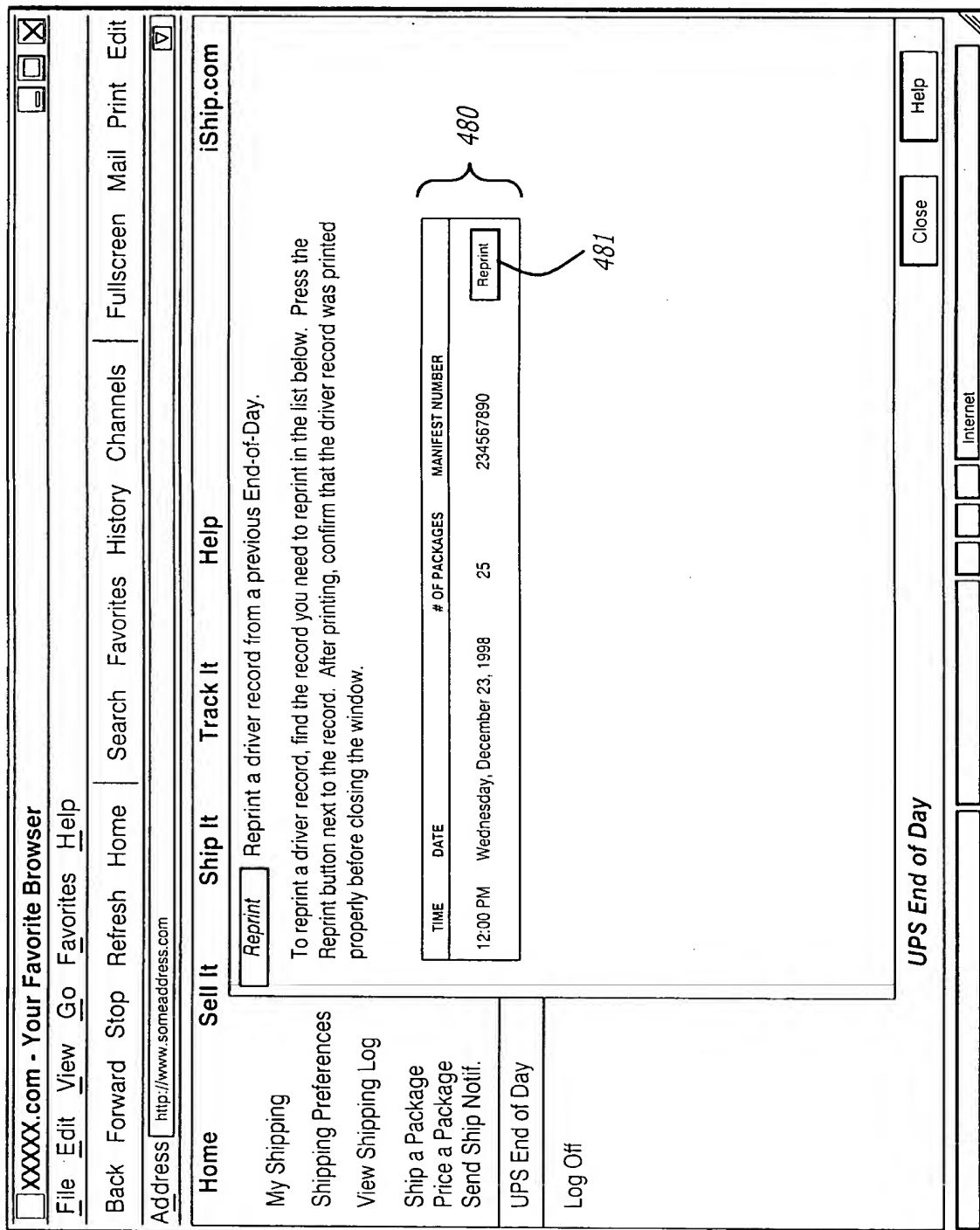
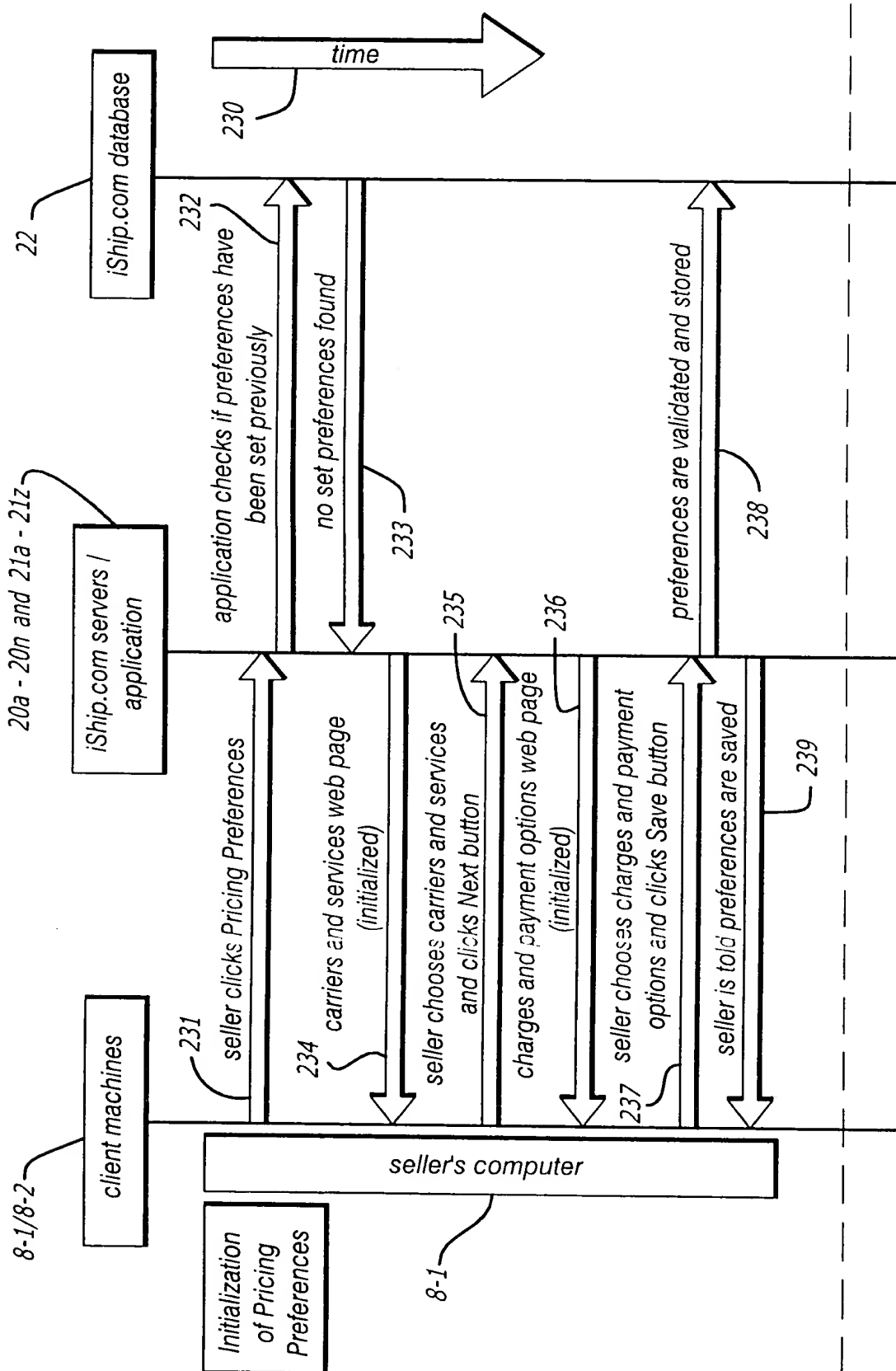


FIG. 63



FIG. 64a-1



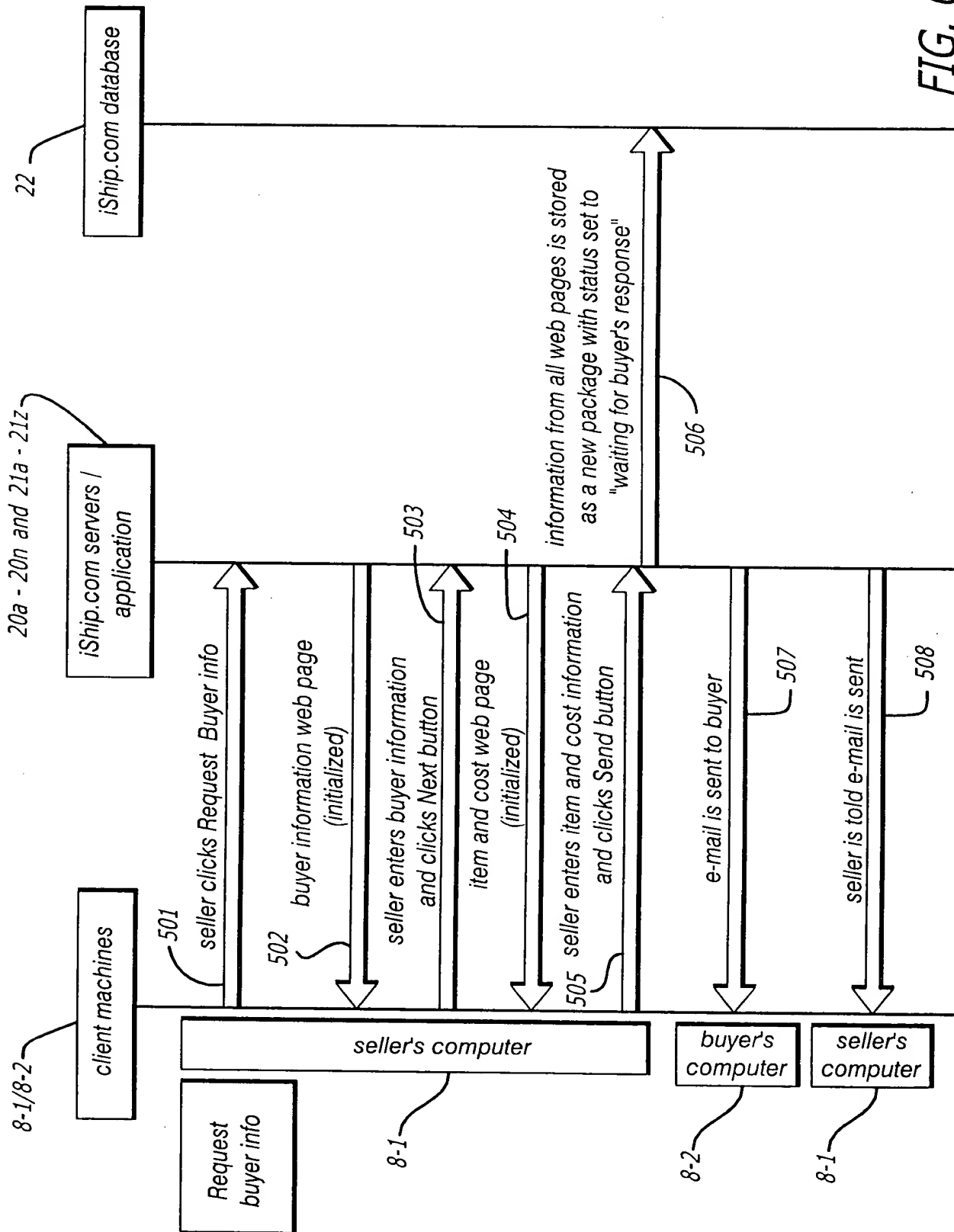


FIG. 64a-2

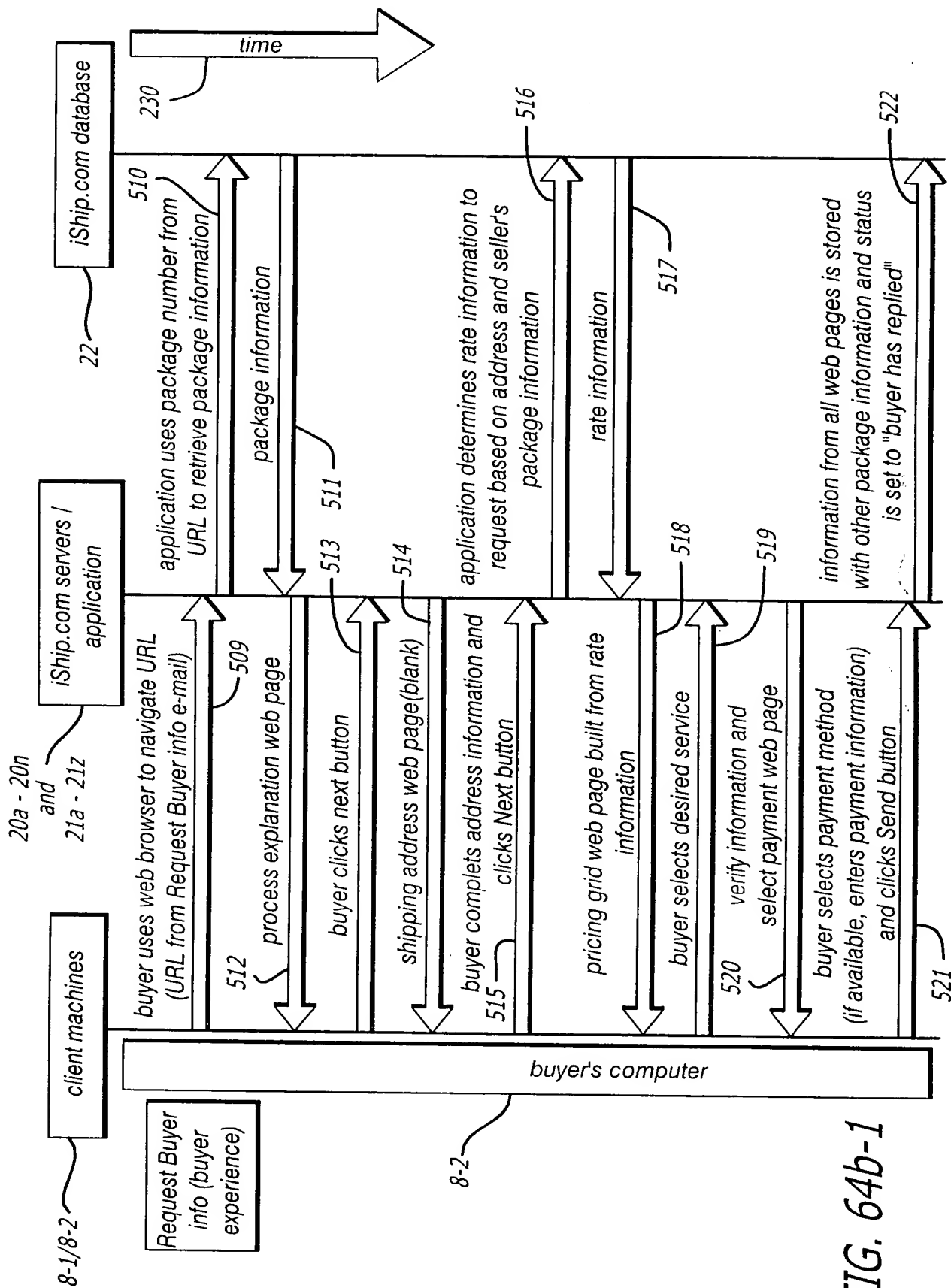


FIG. 64b-1

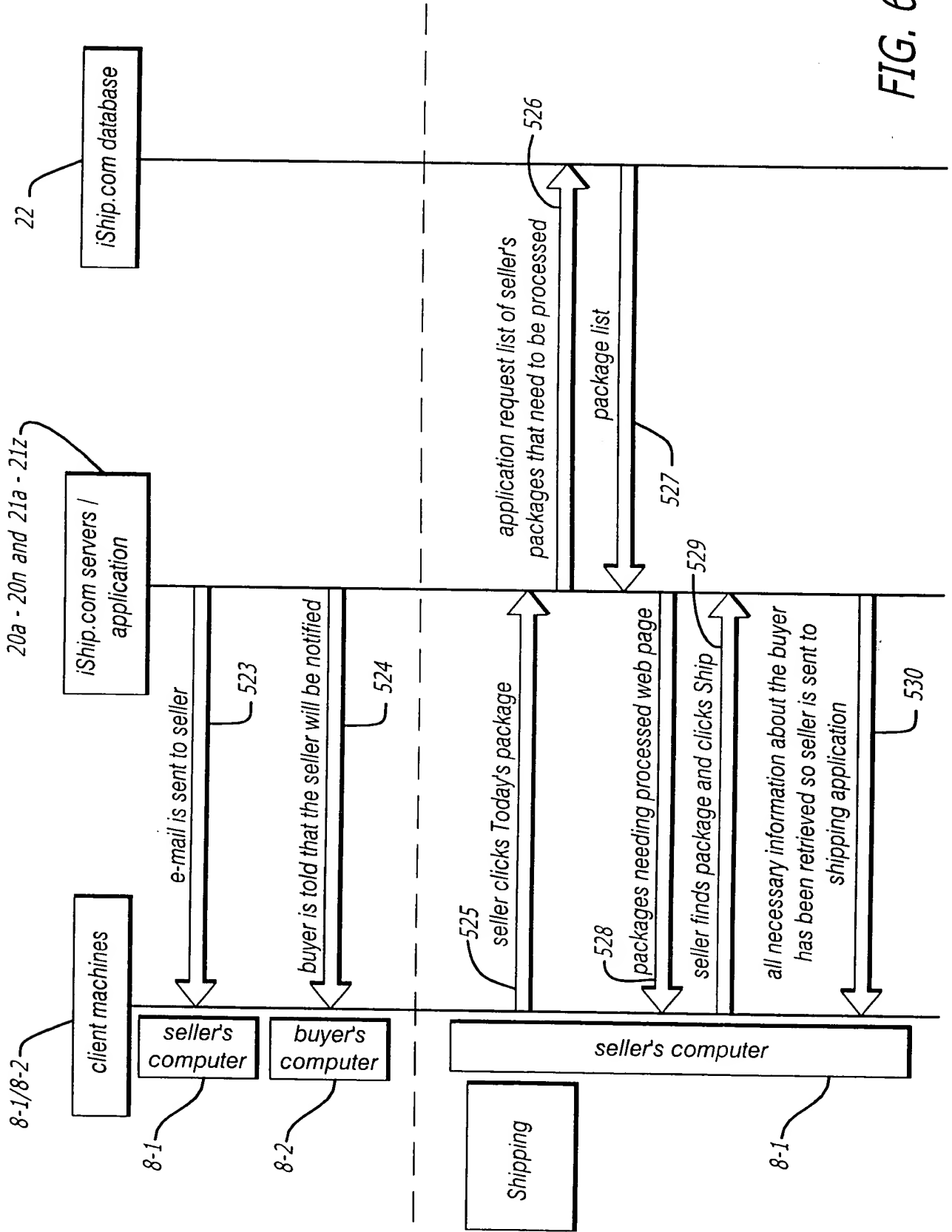


FIG. 64b-2

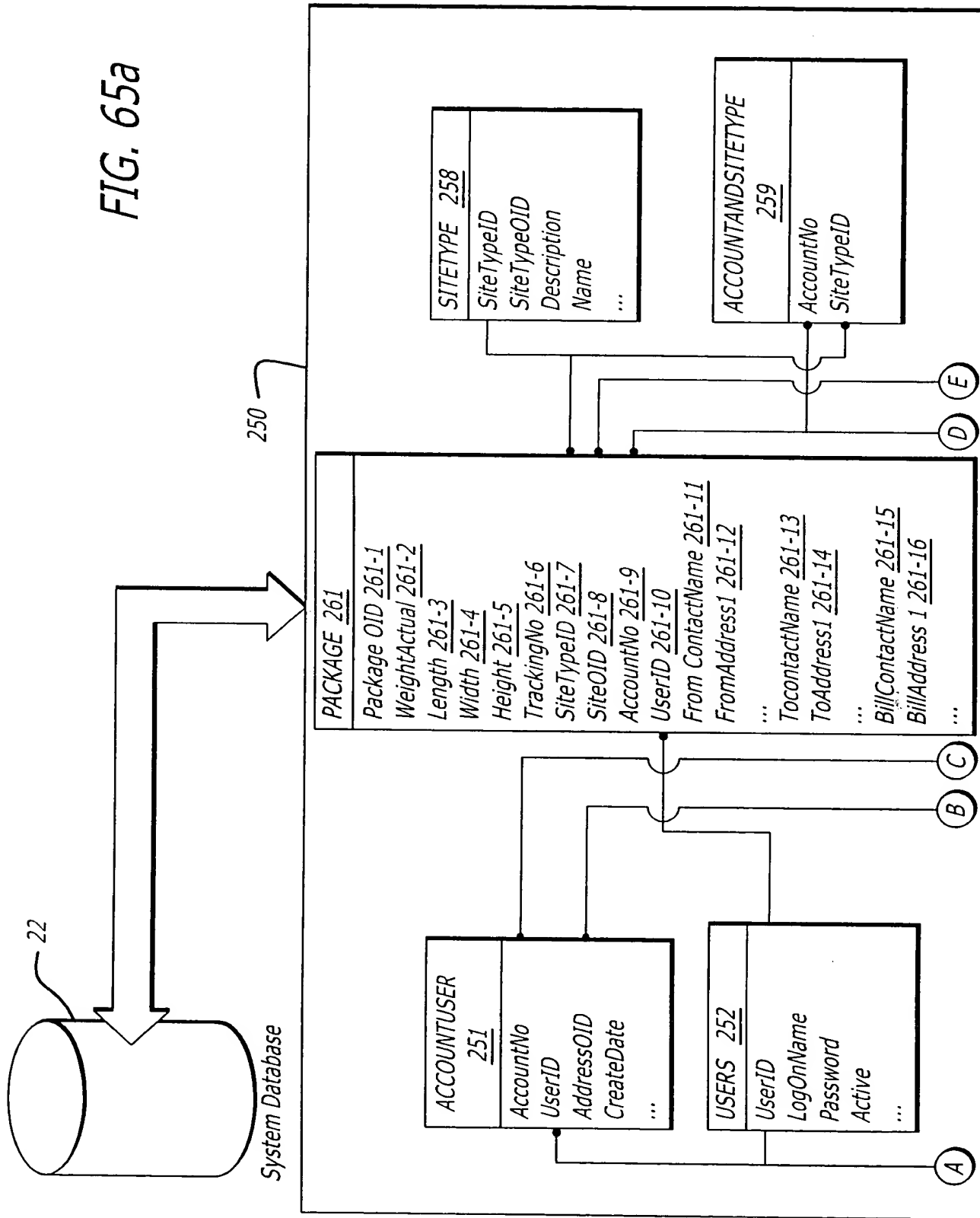
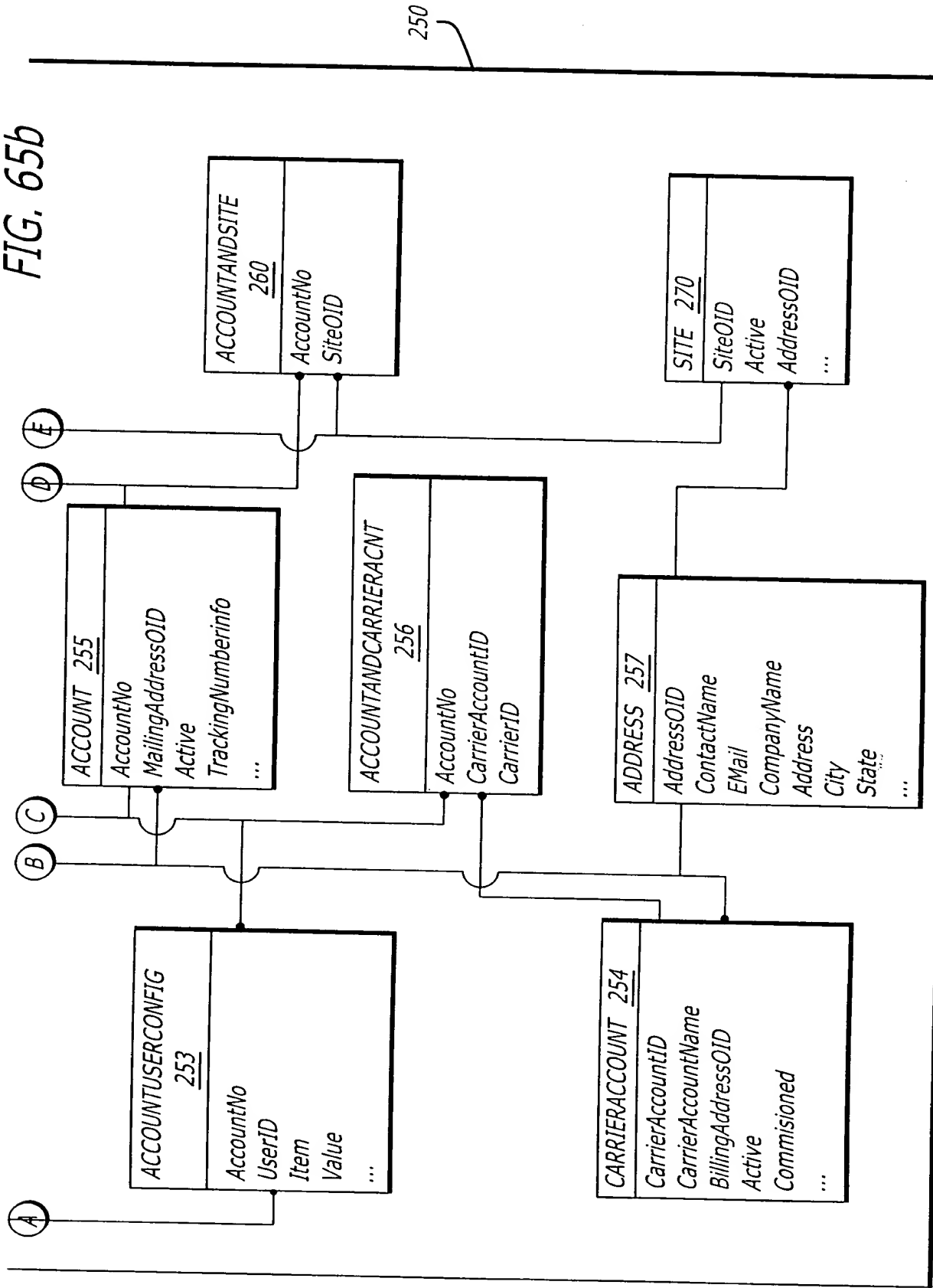


FIG. 65b



```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xmi"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
      url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
  </header>
  <signon sessionid="" userid="test" password="7777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logout/>
</iship.com.request>

```

*FIG. 66*

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
    systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto> </deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99 </shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</iship.com.response>

```

*FIG. 67*

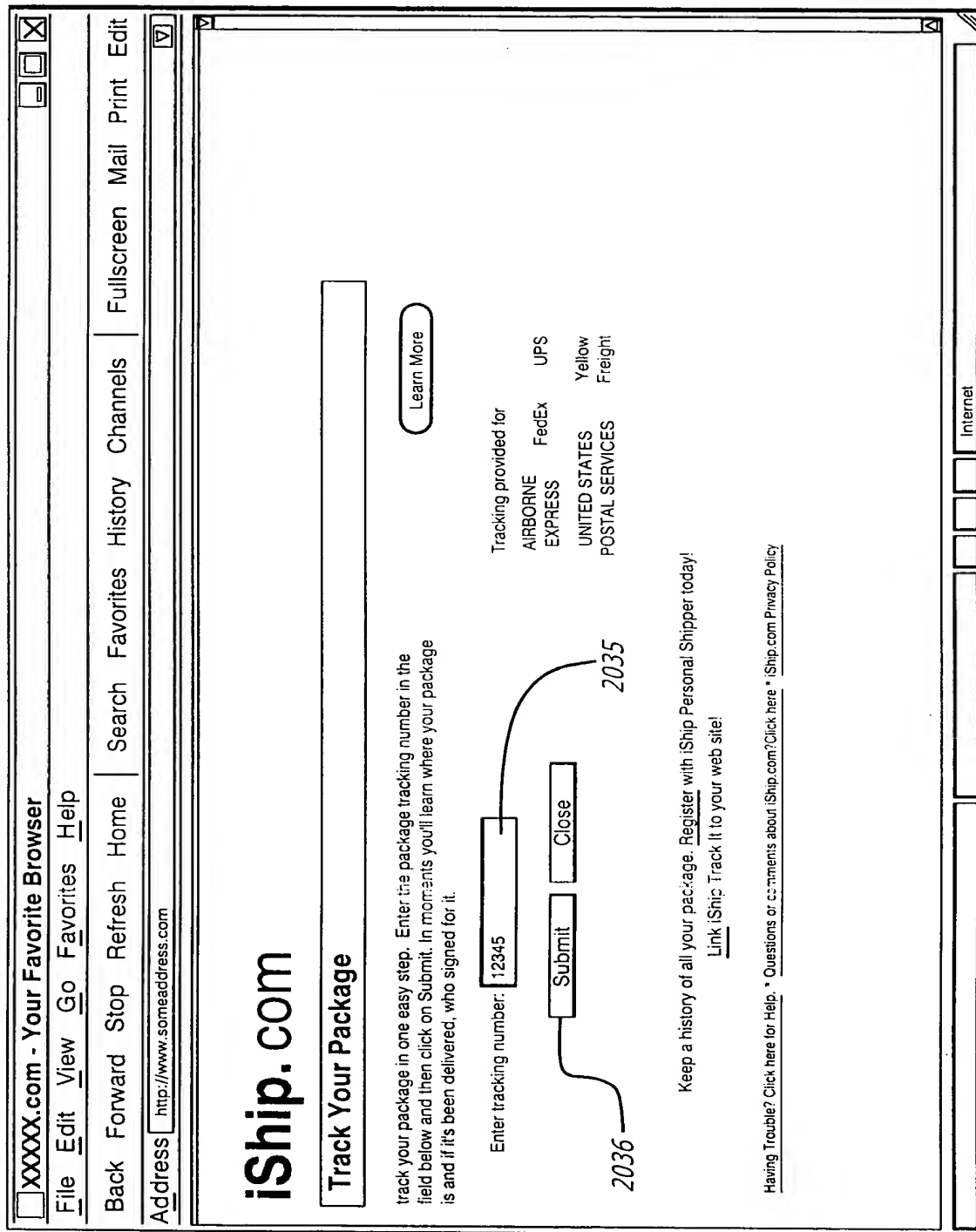
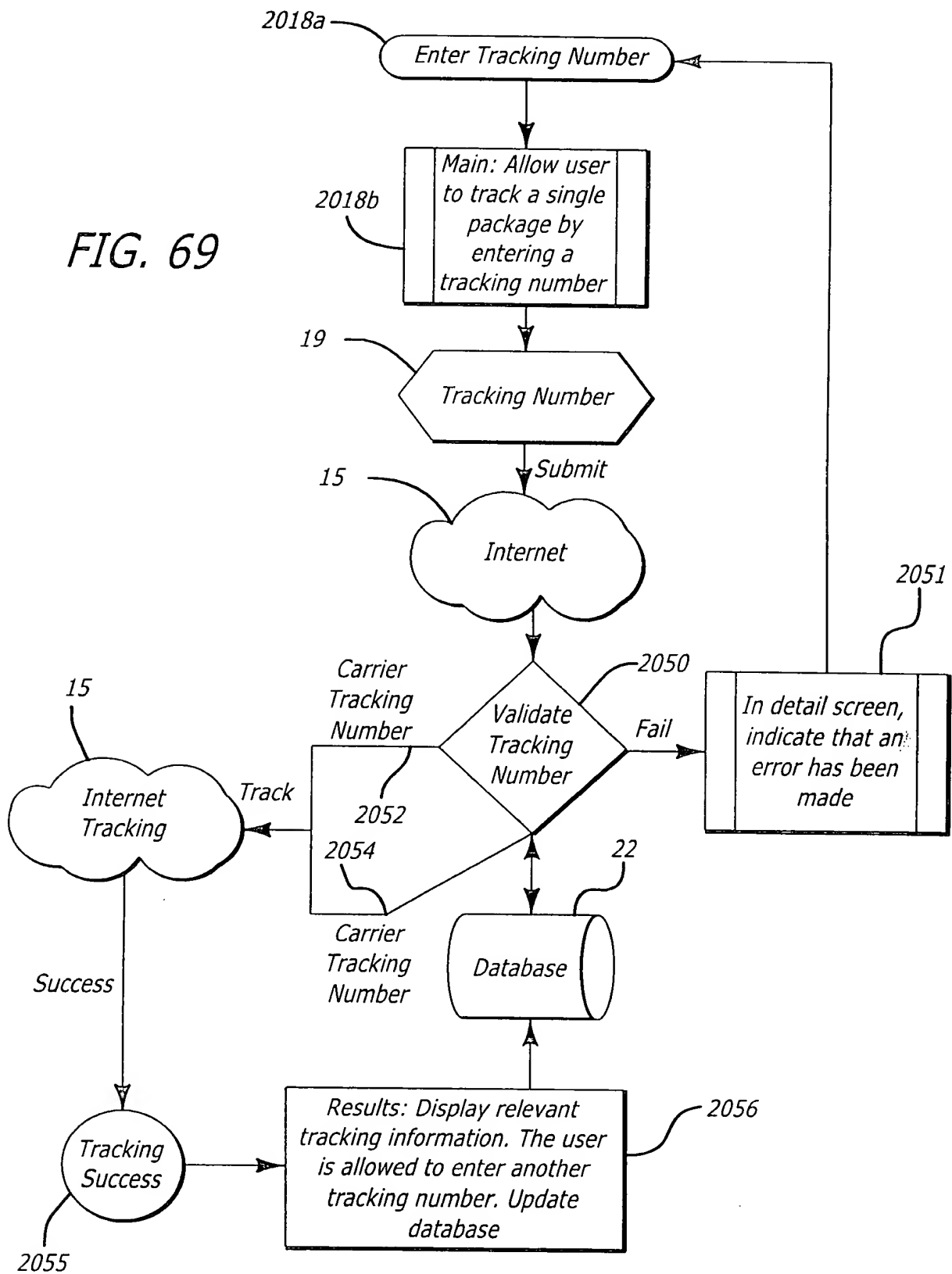


FIG. 68



FIG. 69







XXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Addresshttp://www.somedress.com

iShip.com

Your Tracking information

Status:IN-TRANSIT2071

Last Scan:There is no record of that mail item. If it was mailed recently, it may not yet be tracked. Please try again later.2072

Carrier:US Postal Service2078

Tracking Number:EJ958088694US2080

Status as of Friday, December 3, 1999 10:06:27 AM Pacific Standard Time

Would you like to be notified when this package is delivered?2090

If you provide an E-Mail Address, we will notify you and up to two others that this package has been delivered. You can include a brief message to be sent with the E-Mail.

Your Name:John Doe2091

Name:Steve Smith2093

Name:Jim Jones2095

Message:These are the goodies2097

Submit2036-1

Your E-Mail:John@xxxx.com2092

E-Mail:Steve@xxxx.com2094

E-Mail:Jim@xxxx.com2096

Learn More

Track Another Package

Enter tracking number:2035

Submit2036-2

Tracking provided for

AIRBORNEEXPRESSUNITED STATESPOSTAL SERVICES

FedExUPSYellowFreight

Keep a history of all your package. Register with iShip Personal Shipper today!

[Link iShip](#) [Track It to your web site!](#)

[Having Trouble? Click here for Help.](#) \* [Questions or comments about iShip.com?](#) [Click here](#) \* [iShip.com Privacy Policy](#)

FIG. 72

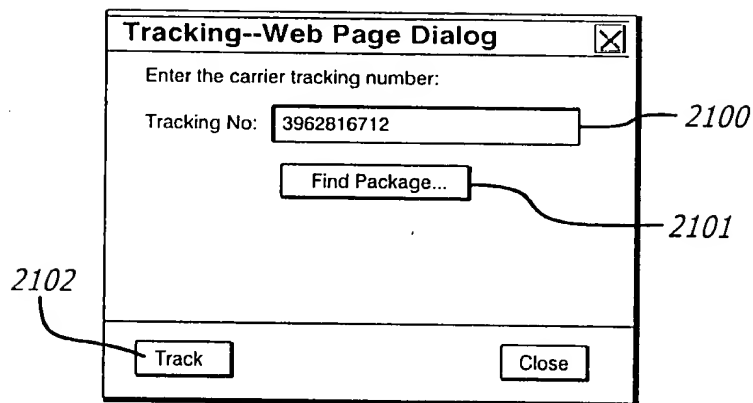


FIG. 73

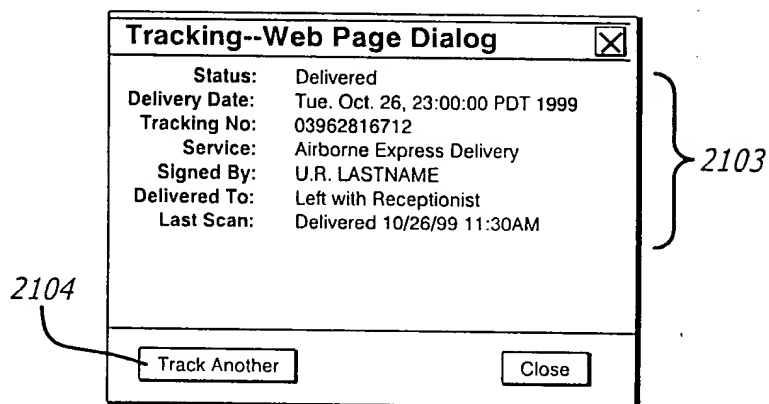


FIG. 74

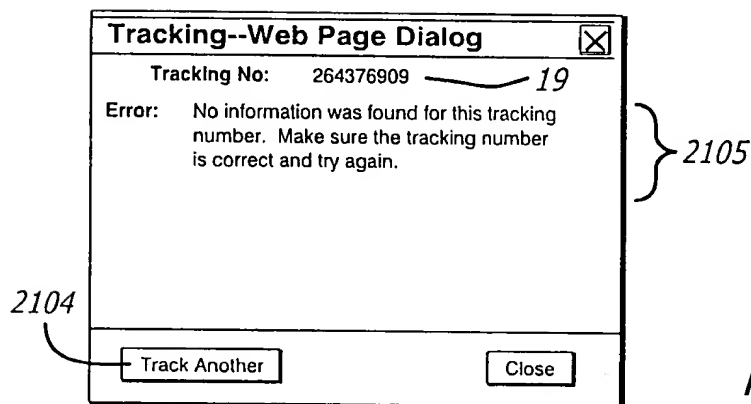


FIG. 75

FIG. 76

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home Sell It Ship It Track It Help

2110 My Tracking

2111 Shipping Log

2112 View Inbound Pkgs

2113 Add Inbound Package

2114 Tracking Preferences

Log Off

QuickTrack

2115 8595610344113190

Enter tracking number

2116 go

Track It

Welcome John Shipper to your Track It service, which works in the background to keep tabs on your deliveries. Always know where your packages are - we'll track your packages so you don't have to.

- Check your shipping log to see whether your packages have been delivered, and if so, who signed for them.
- Select Add Inbound Package to enter a tracking number for us to track round-the-clock. View the tracking results in View Inbound Packages.
- Review Package Histories and cost in your comprehensive Shipping Log.

take a moment

Current Status: 0 In-Transit packages  
0 Delivered packages

iShip.com

Your Internet Package Shipper

Track It • Things to Do

Shipping Log

View the details of every shipment.

Tracking Preferences

Choose your preferred Package order for the shipping log.

Tracking Provided for:

Albionne Express UPS

United States Postal Service Yellow Freight

My iShip About iShip.com iShip.com Tour Media Center Customer Support

Join our Staff Contact Us Terms of Service Privacy Policy Troubleshooting

Internet

FIG. 76

FIG. 77

XXXXX.com - Your Favorite Browser  
File Edit View Go Favorites Help  
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit  
Address http://www.someaddress.com

Home Sell It Ship It Track It Help iShip.com

**John Shipper,**  
Welcome to your personal Shipping Site

Shipping Log 2118 2117 2119 2120 Update View 2123  
DISPLAY: All Packages 2117 FOR THE PAST: Week 2120 SORT BY: Company 2122  
SHIP TO: IN TRANSIT (M ASCWUO HVS312) 2080 Ground UPS 12/8/99 No Guarantee Time 2124  
John Shipper 2127 2128  
Indicates expected delivery date and time. 2125 2126 2129 2130  
2115

My Tracking 2110  
Shipping Log 2111  
View Inbound Pkgs 2112  
Add Inbound Package 2113  
Tracking Preferences 2114  
Log Off  
QuickTrack  
Enter tracking number go 2116

Internet

FIG. 77

XXXXXXXXXX.com - Your Favorite Browser

XXXXXXXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home Sell It Ship It Track It Help

My Tracking

Shipping Log

View Inbound Pkgs

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

Enter tracking number

Summary

Status as of 12/10/99 at 10:22 AM Pacific Standard Time 2140

# M A8QWUQ HVSS12 2141

Est. Weight: 3.00 lbs 2142

Packaging: Carrier Box 2144

Service: UPS Ground 2145

Desc. of Goods: Test Box 2146

Billed Weight: 0.00 lbs\*\* 2143

IN-TRANSIT 2071

Tracking No.: 1ZGM020200010025 2080

Shipped: Wednesday, December 09, 1999 2147

Expected: Thursday, December 09, 1999 2148

Last Scan: 12/7/99 8:10:00 PM PICKUP MANIFEST 2072

RECEIVED US

Charges

Base Service Charge: \$ 3.07 2151

Total Charge: \$ 3.07 2152

Return Address: John Shipper 1234 Some Place Our Town, WA 01000 555-555-1357 john@xxxx.com 2150

Receptent: John Receiver 24558 NW 39th St. Your Town, WA 00010 (555) 555-5876 2149

Package will be shipped from: John Shipper 1234 Some Place Our Town, WA 01000 555-555-1357 john@xxxx.com 2153

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the selected carrier on any applicable waybill, tariff or service guide.

Tracking

FIG. 78



XXXXXX.com - Your Favorite Browser

XXXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home Sell It Ship It Track It Help

My Tracking

Shipping Log

View Inbound Pkgs.

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

8595610344113190

Enter tracking number

go

Summary

Status as of 12/10/99 at 10:22 AM Pacific Standard Time

# 128595610344113190

Service: UPS Ground

2128

2127

2141

2071

2080

2147

2074

2075

2077

2073

2076

2072

Delivered

128595610344113190

Thursday, June 10, 1999

Delivered:

Friday, June 11, 1999

Time:

08:30

Signed By:

Chris

Delivered To:

Bellevue, WA US

Location:

RECEIVER

Last Scan:

\$11/59 8:30:00 AM DELIVERY

REDMOND, WA US

Recipient:

UNAVAILABLE

2149

2150

Return Address:

UNAVAILABLE

Package will be shipped from:

UNAVAILABLE

2153

Tracking

Close Help

Internet

FIG. 79

Internet Explorer 4.0

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home Sell It Ship It Track It Help

My Tracking Shipping Log View Inbound Pkgs Add Inbound Package Tracking Preferences Log Off QuickTrack

2110

2113

2116

2161

2162

2163

2164

2165

2166

2035

2128

2161

2162

2163

2164

2165

2166

Tracking

Complete the fields below to add a package to your inbound Package list.

Enter the tracking number of the package you want to add to your Inbound Package list. Select the carrier if known or, if no carrier is selected, we will attempt to determine the carrier from the number entered. You can enter an Order/Item No. to help you identify the package.

Tracking Number: 1Z8595610344113190

Carrier: UPS

Order/Item:

Check the box below if you would like to be notified by e-mail when the package is delivered. We can also notify up to two others. You can include a brief message to be sent with E-mail.

☒ Notify me when the package has been delivered.

Message: Your goodies.

E-Mail Others

Add Inbound Package

Add Cancel Help

FIG. 80

FIG. 81 is a schematic diagram of a computer screen displaying a web browser window with a shipping tracking interface.

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home	Sell It	Ship It	Track It	Help
<b>John Shipper,</b> Welcome to your personal Shipping Site				
<a href="#">My Tracking</a> <a href="#">Shipping Log</a> <a href="#">View Inbound Pkgs</a> <a href="#">Add Inbound Package</a> <a href="#">Tracking Preferences</a> <a href="#">Log Off</a> <a href="#">QuickTrack</a> Enter tracking number <input type="text"/> <input type="button" value="go"/>	<a href="#">Shipping Log</a> <input checked="" type="checkbox"/> 2118 <input type="button" value="Update View"/> 2123 DISPLAY: <input checked="" type="checkbox"/> All Packages <input type="checkbox"/> Company 2122 SHIP TO: <input type="button" value="Details"/> <input type="button" value="Delete"/> 2170 IN TRANSIT (M A6QWUC HVS312) Tom Mounsey 2080 Service Carrier: Ground UPS 2127 2128 SHIP DATE DELIVERY DATE: 12/8/99 No Guarantee Time 2129 2130 ** indicates expected delivery date and time. 2125 2130			

Internet

FIG. 81

<input type="checkbox"/> XXXXX.com - Your Favorite Browser																																																																		
File Edit View Go Favorites Help																																																																		
Back Forward Stop Refresh Home		Search Favorites History Channels		Fullscreen Mail Print Edit																																																														
Address http://www.someaddress.com																																																																		
Home	Sell It	Ship It	Track It	Help																																																														
<p><b>Summary</b></p> <p>Status as of 12/10/99 at 10:22 AM Pacific Standard Time — 2140 # 1Z8595610344113190 — 2141</p> <table border="0"> <tr> <td>Service:</td> <td>UPS Ground</td> <td>2128</td> <td>2127</td> <td>Delivered</td> <td>— 2071</td> </tr> <tr> <td>Tracking No.:</td> <td></td> <td></td> <td></td> <td>1Z8595610344113190</td> <td>— 2080</td> </tr> <tr> <td>Shipped:</td> <td></td> <td></td> <td></td> <td>Thursday, June 10, 1999</td> <td>— 2147</td> </tr> <tr> <td>Delivered:</td> <td></td> <td></td> <td></td> <td>Friday, June 11, 1999</td> <td>— 2074</td> </tr> <tr> <td>Time:</td> <td></td> <td></td> <td></td> <td>08:30</td> <td>— 2075</td> </tr> <tr> <td>Signed By:</td> <td></td> <td></td> <td></td> <td>Chris</td> <td>— 2077</td> </tr> <tr> <td>Delivered To:</td> <td></td> <td></td> <td></td> <td>Belleue, WA US</td> <td>— 2076</td> </tr> <tr> <td>Location:</td> <td></td> <td></td> <td></td> <td>RECEIVER</td> <td>— 2072</td> </tr> <tr> <td>Last Scan:</td> <td></td> <td></td> <td></td> <td>5/11/99 8:30:00 AM DELIVERY</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td>REDMOND, WA US</td> <td></td> </tr> </table>							Service:	UPS Ground	2128	2127	Delivered	— 2071	Tracking No.:				1Z8595610344113190	— 2080	Shipped:				Thursday, June 10, 1999	— 2147	Delivered:				Friday, June 11, 1999	— 2074	Time:				08:30	— 2075	Signed By:				Chris	— 2077	Delivered To:				Belleue, WA US	— 2076	Location:				RECEIVER	— 2072	Last Scan:				5/11/99 8:30:00 AM DELIVERY						REDMOND, WA US	
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FIG. 82